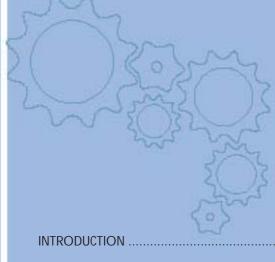


# **CONTENTS**

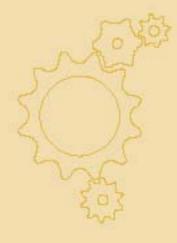




INTRODUCTION	b
BOARD OF DIRECTORS	7
HIGHLIGHTS	9
CHAIRMAN'S LETTER TO SHAREHOLDERS	11
DIRECTORS' REPORT	13
MANAGEMENT'S DISCUSSION AND ANALYSIS	22
AUDITORS' REPORT	33
BALANCE SHEET	35
PROFIT & LOSS ACCOUNT	36
CASH FLOW STATEMENT	37
SCHEDULES FORMING PART OF THE BALANCE SHEET	39
SCHEDULES FORMING PART OF THE PROFIT & LOSS ACCOUNT	45
ANNEXURE TO DIRECTORS' REPORT	66
LIST OF BDANICHES AND EVTENSION COLINTEDS	02



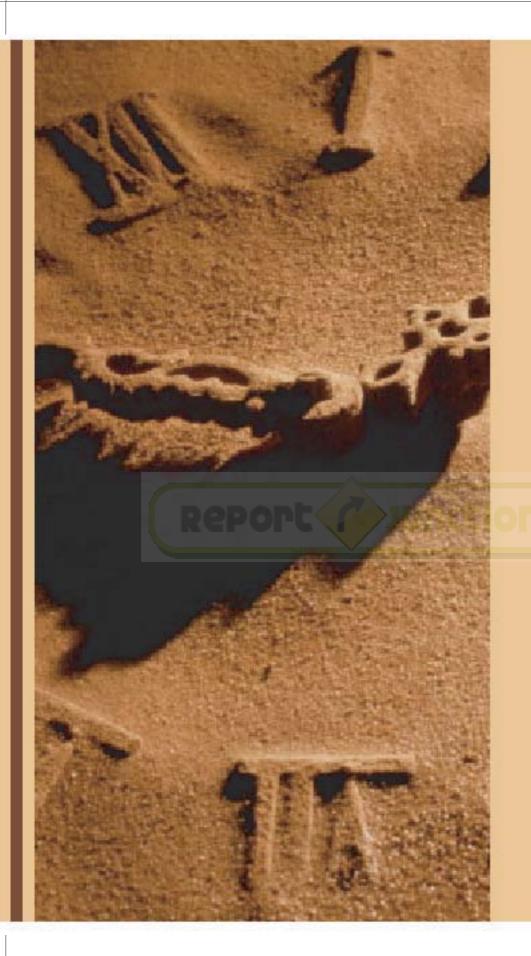
### Introduction



For us, efficiency is not just a word. It lives and breathes in the processes of our bank's indispensable hubs that work in clockwork precision. Each one of them works in tandem to contribute to the larger goal of consistent levels of quality service, no matter where our 4 million customers across the country choose to experience it.

Be it in a metro branch like Nariman Point in Mumbai or a rural branch like Adda Dhaka in Ludhiana.





# **DATA CENTRE**

The Bank's Data Centre in Mumbai, the centralised IT powerhouse is like the central nervous system of the Bank. It is a real time 24x7 setup which manages 270 products and services of the Bank with a database size of 1850 GB supporting on an average 42 lakh transactions per day to service over 42 lakh customer accounts and adding new customers @ 8000 per day.

### **BOARD OF DIRECTORS**

P. J. Nayak Chairman & Managing Director

S. Chatterjee Executive Director

Surendra Singh Director N. C. Singhal Director A. T. Pannir Selvam Director J. R. Varma Director R. H. Patil Director Rama Bijapurkar Director R. B. L. Vaish Director S. B. Mathur Director

M. V. Subbiah Director
Ramesh Ramanathan Director

P. J. Oza Company Secretary

#### THE CORE MANAGEMENT TEAM

P. J. Nayak Chairman & Managing Director

S. Chatterjee Executive Director

R. Asok Kumar President - Corporate Banking

M. M. Agrawal President - Capital Markets

V. K. Ramani President - Information Technology

S. K. Chowdhury President - Operations

R. K. Niyogi President - Inspection and Audit
S. K. Chakrabarti President - Projects and Planning
Hemant Kaul President - Retail Banking

L. J. Fonseca President - Support Services
Somnath Sengupta President - Finance & Accounts

M/s. BSR & Co. Auditors

Chartered Accountants

M/s. Karvy Computershare Private Limited Registrar and Share Transfer Agent

**UNIT: UTI BANK LIMITED** 

"Karvy House",

46, Avenue 4, Street No. 1, Banjara Hills,

Hyderabad - 500 034

Tel. No. : 040 - 23420815 to 23420824 Ext : 115/117

Fax No.: 040 - 23311968 / 23420814

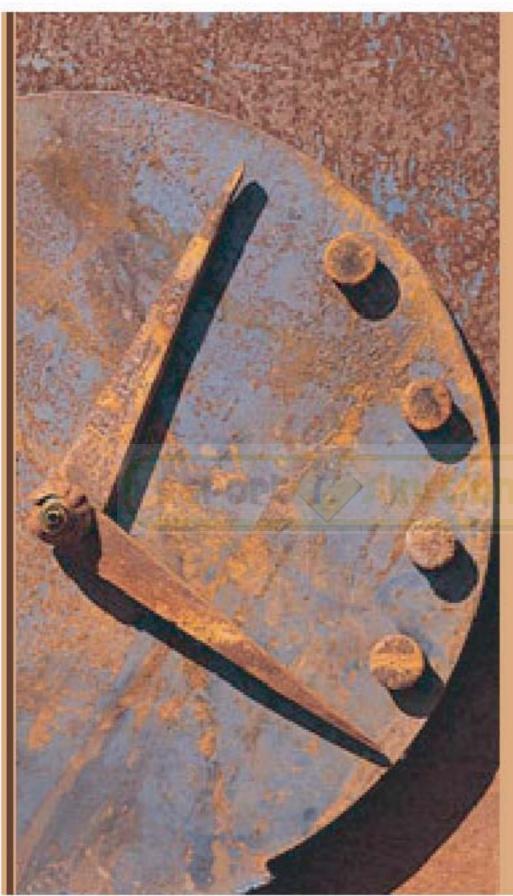
**Registered Office:** 'Trishul', 3<sup>rd</sup> floor, Opp. Samartheshwar Temple, Law Garden, Ellisbridge, Ahmedabad - 380 006. Tel. No.: 079-2640 9322 Fax No: 079-2640 9321 Email: poza@utibank.co.in / rajendra.swaminarayan@utibank.co.in

Website: www.utibank.com

Central Office: Maker Towers 'F', 13th Floor, Cuffe Parade, Colaba, Mumbai - 400 005.

Tel. No.: 022-67074407/2218 9106/7/8/9 Fax No.: 022-2218 6944/2218 1429

.



n.com

# **CENTRALISED PROCESSING UNIT**

The Bank's Centralised Processing
Unit (CPU) is the backbone of the
Bank, managing production and
delivery of the entire range of
deliverables to customers across
the country within 24 – 72 hours
from the time the customer opens
the account. The CPU currently
handles about 8500
new accounts everyday.

### **HIGHLIGHTS**

Profit after tax up 44.98% to Rs. 485.08 crores

Net Interest Income up 47.46% to Rs. 1,078.23 crores

Fee & Other Income up 35.54% to Rs. 512.94 crores

Deposits up 26.49% to Rs. 40,113.53 crores

Demand Deposits up 33.12% to Rs. 16,035.52 crores

Advances up 43.01% to Rs. 22,314.23 crores

Retail Assets up 55.12% to Rs. 6,489.93 crores

Network of branches and extension counters increased from 339 to 450

Total number of ATMs went up from 1599 to 1891

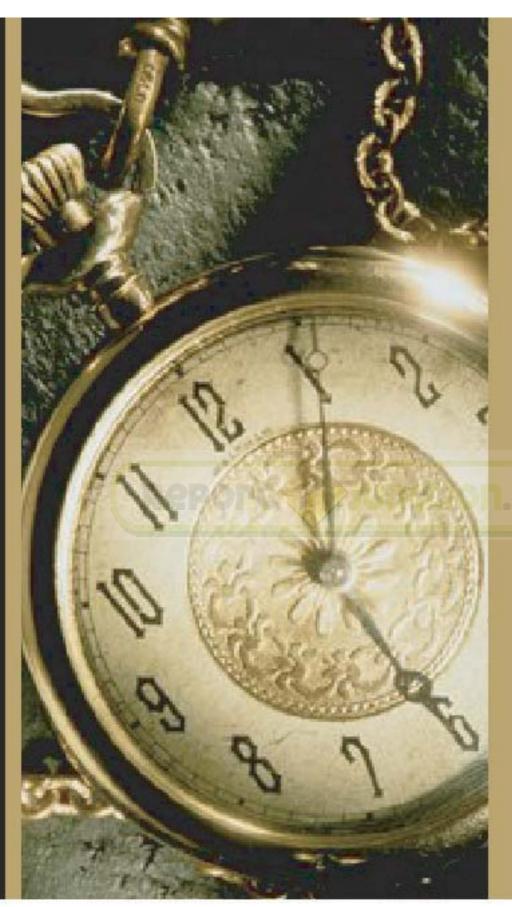
Net NPA ratio as percentage of net customer assets down to 0.75% from 1.07%

Earning per share (Basic) increased from Rs. 14.32 to Rs. 17.45

Proposed Dividend up from 28% to 35%

Capital Adequacy Ratio stood at 11.08% as against the minimum regulatory norm of 9%

S O WWW.re



# **BUSINESS CONTINUITY CENTRE**

UTI Bank was the first bank in the country to set up a Business Continuity Centre (BCC) in Bangalore which replicates the entire centralised database with a view to enable the Bank to run smoothly in case of any eventuality affecting the Bank's Data Centre in Mumbai. Each transaction that gets recorded at the Data Centre gets reflected almost instantaneously through WAN on the back-up database at the BCC.