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### 

We are the third largest private sector bank in India. We offer the entire spectrum of financial services to consumer segments covering Large and Mid-Corporates, MSME, Agriculture and Retail.



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### 

Our credo of 'Open' aptly portrays our ethos as we open our doors to serve our patrons better every day.

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We have a comprehensive ESG strategy and action plan in order to foster holistic growth for all our stakeholders.

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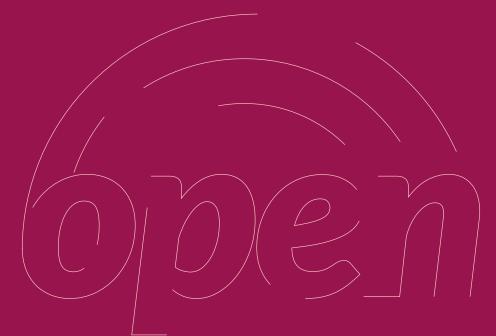
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# A WORLD OF POSSIBILITIES

dil se

In the face of challenges, our truest nature shines through.

# In the face of challenges, our true nature shines through - 'Dil Se Open'.

We remain open to all those who place their trust in us. While we continue to evolve and adapt, we will always keep our consumers at the centre of everything we do.

As a result, we create financial products and services that help them realise their aspirations.

We have scaled new heights in fiscal 2022, achieving strong growth across different business segments. Our industry-best practices, superior operational expertise coupled with our warm, caring, down-to-earth and empathetic nature have helped us deliver unique consumer experiences. Our digital first approach and sharp focus on consumer experience will be instrumental in building the bank of the future.

For us, 'Dil Se Open' is not just a marketing idea but our organisational philosophy. It strengthens our purpose and resolve, helping us build a resilient and bright future.

This is how we deliver a whole new world of possibilities.

### Highlights of the Year

# Performance



18.54% **Capital Adequacy Ratio** 

₹12,428 crores

**Cumulative Provisions** (standard + additional non-NPA)

16.34% **Capital Adequacy Ratio - Tier I** 

75% **Provision Coverage Ratio** 

1.77% **Standard Asset Coverage Ratio** (SACR)

0.73% Net NPA as a % to **Net Customer Assets** 



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**Steady Profitability** 

22% (P) y-o-y

**₹13,001 Crores Fee Income** 

13% (P) y-o-y

**₹33,132 Crores Net Interest Income (NII)**  98% (Dy-o-y ₹13,025 Crores **Profit After Tax (PAT)** 



### **Strong Business Growth**



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**Total Assets** 

18% ⊕ y-o-y ₹821,721 crores Deposits 15% ⊕<sub>y-o-y</sub> ₹707,696 crores Advances



**Engaging our Workforce** 

# 85,500+

Employees

3,607 Employees Part of GIG-A-Anywhere programme 55 Training hours per employee



**Care for the Community** 

# 1.03 million

Households covered under Axis Bank Foundation's Mission 2 Million

# 1.37 million

Rural women participants in financial literacy and health awareness programmes

# 0.11 million

Participants impacted under ABF's Sustainable Livelihoods programme





Asian Bank of the Year 2021 **By IFR Asia** 



#PauseTheBargain campaign wins Gold at Spikes Asia 2022



Above are standalone figures as on/for year ended 31 March, 2022 unless otherwise mentioned

# Growing with

Trust

As change permeates every layer of our existence, we are ready to embrace new possibilities, redefining the journey for all who walk with us. Our diversified and integrated banking model combines financial strength, trust and innovation to pave the way for sustainable growth.

Established in 1993 and commencing operations in 1994, we have emerged as one of India's leading financial conglomerates, solidifying our presence across diverse economic sectors and activities.

As India's third-largest private sector bank, our wide-ranging products and services are ready to be deployed through online and physical delivery channels. Our talented workforce helps us strengthen the connection with our consumers and enhances the experience for all our stakeholders.

Our consistent focus on robust ESG practices has ensured our position in the prestigious FTSE4Good Emerging Index series, for the fifth consecutive year in 2021.



# Vision

To be the preferred financial solutions provider excelling in customer delivery through insight, empowered employees, and smart use of technology

## **Core Values**



Ethics



### **Customer Centricity**



Transparency



Science Teamwork



Ownership

### **Integrated Business Lines**

### **Retail Banking**

We offer omnichannel banking services to our urban, semi-urban and rural consumers with an expansive range of products and services in loans, payments, savings, insurance and investments.

16% y-o-y growth in CASA

21% y-o-y growth in Retail Loan book

22% y-o-y growth in Burgundy AUM

Read more on **pg. 36** 

### Commercial and Wholesale Banking

We service leading corporates and MSMEs with a range of products and services including loans, deposits, trade finance, foreign exchange, and derivatives.

4%

y-o-y growth in Corporate Advances

26% y-o-y growth in Commercial Banking Group advances

# 45%

y-o-y growth in Mid-Corporate book

Read more on **pg. 42** 

### **One Axis**

Our 'One Axis' ethos is focused on providing comprehensive lending, deposit, and fee-based products to our consumers, offered in conjunction with our subsidiaries.

# ₹2,548 crores

**Total Investments in Subsidiaries** 

# ₹4,768 crores

**Combined Net Worth of Domestic Subsidiaries** 

# ₹1,195 crores

**Combined Net Profit of Domestic Subsidiaries** 





# Always Close to Our

Consumers

We weave our presence into every facet of our consumers' lives through our vast network of branches and ATMs. Our extensive digital outreach supplements this endeavour, opening a world of possibilities for seamless banking.

### **Creating a Ubiquitous Presence**

We 'Dil Se' serve millions of our consumers with diverse banking needs through our extensive onground presence, class leading digital capabilities, coupled with deep focus on consumer engagement.

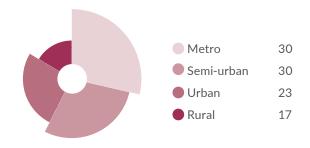
During the year, we have added 164 branches to our network. Around 17% of our branches are in rural India, of which 76% are in unbanked locations.

Our overseas presence is spread across seven international offices. We have consolidated our business through branches in Dubai, Singapore and GIFT City, India.

# 4,758

Branches and Extension Counters in India

### **Region-wise Branches (%)**



16,900+

ATMs and Cash Deposit/ Withdrawal machines 145+

**SME Centres**