

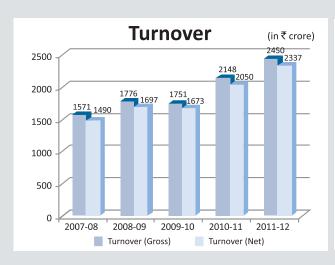


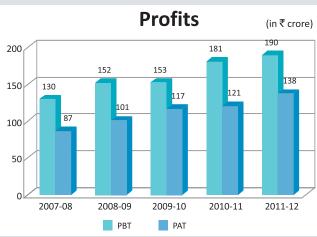
To be a leading diversified corporate entity having market leadership with global presence in the chosen areas of operations, consistently delivering value to all stakeholders, with environmental and social responsibility.



To gain market leadership in all business segments,
make them robust through innovative business processes, selective
restructuring, efficient / effective use of resources
and thereby surpass a turnover of ₹ 3500 crores
and profit before tax of ₹ 350 crores by 2015.

In this journey, foster a century old tradition of deep-rooted commitment to business values, employee pride in the organization and inclusive growth.





CONTENTS	
Board of Directors	2
Management Team	3
Notice to the Members	5
Directors' Report	11
Report on Corporate Governance	21
Management Discussion and Analysis	36
Auditors' Report	46
Comments of the Comptroller & Auditor General of India (C & AG)	49
Balance Sheet	50
Profit & Loss Account	51
Cash Flow Statement	52
Notes to Accounts	57
Statement regarding Subsidiary Company	83
Report & Accounts of Balmer Lawrie (UK) Limited	84
Consolidated Financial Statements of Balmer Lawrie & Co. Limited and its wholly owned subsidiary and joint ventures	89
Office & Plant Locations	108
Communication on Green Initiative	111

Board of Directors	:	Shri Virendra Sinha, Chairman & Managing Director
	Ī	Shri Partha S. Das, Govt. Nominee Director
		Shri K. Subramanyan, Director (Finance)
		Shri P. P. Sahoo, Director (Human Resource & Corporate Affairs)
		Shri Niraj Gupta, Director (Service Business)
		Shri Anand Dayal, Director (Manufacturing Business)
		Shri Kashi C Murarka, Independent Director
		Shri Arun Seth, Independent Director
		Shri M. P. Bezbaruah, Independent Director
		Shri P. K. Bora, Independent Director
		Shri Asish K. Bhattacharyya, Independent Director
		Smt Abha Chaturvedi, Independent Director
Company Secretary	:	Shri Amit Ghosh
Registered Office	:	Balmer Lawrie House
		21, Netaji Subhas Road
		Kolkata - 700 001
Bankers	:	Allahabad Bank
		Bank of Baroda
		Canara Bank
		HDFC Bank Limited
		Indusind Bank Limited
		Standard Chartered Bank
		State Bank of India
		The Hongkong and Shanghai Banking Corporation Limited
		United Bank of India
		Vijaya Bank
Statutory Auditors	:	Messrs Vidya & Company
		Centre Point, 21 Hemanta Basu Sarani
		Kolkata - 700 001
Branch Auditors	:	Messrs Suri & Co.
		No. 4(Old No. 55A) Chevalier Sivaji Ganesan Road
		(South Boag Road), Thyagaraya Nagar
		Chennai - 600 017
		Messrs Om Prakash S. Chaplot & Co.
		101 Vatsalya Co-op Society, Vatsalya Building, Nr. RTO Office
		RTO Road, Andheri(W) Mumbai 400 053
		Messrs H. S. Rustagi & Co.
		4654/21, Daryaganj, II Floor
		New Delhi - 110 002
Internal Auditors	:	Messrs Haribhakti & Co
		Geetanjali Apartments
		Flat No. 7G, 7th FLoor
		8B, Middleton Street
		Kolkata - 700 071
Registrar & Share	:	Link Intime India Pvt. Ltd.
Transfer Agent		59C, Chowringhee Road, 3rd Floor
Transici Agent		Kolkata - 700 020

MANAGEMENT TEAM

SI. No	Name	Qualification	Designation	Date of Birth	Date of Joining in Balmer Lawrie	Total No. of completed years of Expn as on 23.08.2012
1	SHRI VIRENDRA SINHA	BA, MBA	CHAIRMAN & MANAGING DIRECTOR	13/7/1955	01/12/2006	34
2	SHRI KRISHNAMURTI SUBRAMANYAN	B.Com., ACA	DIRECTOR [FINANCE]	17/11/1952	08/2/1980	34
3	SHRI PREM PRAKASH SAHOO	BA[H] MA[PM&IR], LLB.	DIRECTOR [HUMAN RESOURCES & CORPORATE AFFAIRS]	07/5/1954	17/7/1987	34
4	SHRI NIRAJ GUPTA	B.Com.[H] ACA	DIRECTOR [SERVICE BUSINESS]	17/7/1955	03/3/1980	32
5	SHRI ANAND DAYAL	BA Dip in Mktg. Mgt.	DIRECTOR [MANUFACTURING BUSINESS]	13/12/1954	01/1/2008	36
6	SHRI K GOPINATHAN	B.Sc.[Engg.] Mech.	EXECUTIVE DIRECTOR [LUBES AND CHEMICALS]	01/12/1952	03/7/1980	36
7	SHRI S RAVIKUMAR	B.Tech. [Chem.] ME[Chem.]	CHIEF OPERATING OFFICER [CHEMICALS AND R&D]	01/5/1954	18/11/1983	33
8	SHRI H K BHOKLAY	B.Sc.[H] Agri PG Dip in Mgmt	SENIOR VICE PRESIDENT [STRATEGIC PLANNING & JV CO-ORDINATION	04/2/1955	02/5/1978	34
9	SHRI ANANDA SENGUPTA	BME, PGDBM PGDHRM	CHIEF OPERATING OFFICER [GREASES & LUBRICANTS]	26/02/1956	16/07/2001	32
10	SHRI MURTHY RAMKRISHNA	B.Sc.[H]; MA in Social Sc Dip. PM&IR, LLB.	CHIEF OPERATING OFFICER LOGISTICS INFRASTRUCTURE	10/10/1954	09/6/1980	34
11	SHRI PRABAL BASU	B.Com.[H], ACA, ACMA, ACS	SENIOR VICE PRESIDENT [FINANCE]	18/10/1963	04/4/1988	26

SI. No.	Name	Qualification	Designation	Date of Birth	Date of Joining the company	Total years of experience as on
12	SHRI K C SURENDRAN	B.Sc., PG Dip in Matls. Mgmt	CHIEF OPERATING OFFICER LOGISTICS SERVICES	11/6/1953	02/5/1979	37
13	SHRI G N MATTOO	B.Sc., PG Dip in SW, PG Dip Banking Admn, MBA	SENIOR VICE PRESIDENT [HUMAN RESOURCES]	25/2/1954	03/6/1988	34
14	SHRI PULAK BEHARI PAL	BE[H]Civil Cert. Course on Proj. Plng. PGDBM, FIE	SENIOR VICE PRESIDENT [ENGINEERING & PROJECTS]	10/04/1953	16/09/1985	36
15	SHRI PRANAB KUMAR GHOSH	B.Sc. ACMA	SENIOR VICE PRESIDENT [NEW INITIATIVES]	01/6/1953	01/04/1981	38
16	SHRI MANASH MUKHOPADHYAY	B.Sc.[H] M. Stat. Dip. in Comp. Sc.	SENIOR VICE PRESIDENT [INFORMATION TECHNOLOGY]	06/1/1955	01/6/1993	34
17	SHRI BISWARUP CHAKRABORTI	BE[Metallurgical] PGD in SQC Dip. In Mgmt	SENIOR VICE PRESIDENT [OPERATIONS]	14/02/1957	04/05/1985	31
18	SMT. PUKHRAJ SABHARWAL	BSc. [H], MA Dip in Business Admn. Tvl. Course on IATA-UFTAA	CHIEF OPERATING OFFICER [TOURS & TRAVEL]	30/09/1954	01/03/1977	35
19	SHRI AMIT GHOSH	B.Com.[H] ACA, ACS, LLB.	COMPANY SECRETARY	21/10/1954	13/08/2007 [on deputation] 01/05/2012 [on absorption]	31

DEPUTED/SECONDED FROM BALMER LAWRIE TO JOINT VENTURE COMPANY

1	SHRI ASHOKE KR PAUL	BE[Chem], ME(Chem] PG Dip in Fuel Efficiency	DIRECTOR PT. BALMER LAWRIE INDONESIA	07/01/1953	03/11/1986	34	
2	SHRI SANJIBAN DHAR	BE(Mech]	MANAGING DIRECTOR TRANSAFE SERVICES LTD.	01/01/1954	25/01/1984	36	
DEPUTED FROM WEST BENGAL POSTAL CIRCLE TO BAIMER LAWRIE							
1	SMT. ARUNDHATY GHOSH	MA in Humanities Diploma in Mail Mgmt	CHIEF VIGILANCE OFFICER	30/08/1960	14/12/2010	25	

Notice of 95th Annual General Meeting to the Members

NOTICE is hereby given that the 95th Annual General Meeting of the Members of Balmer Lawrie & Co. Ltd. will be held at Ghanshyam Das Birla Sabhagar, 29, Ashutosh Choudhury Avenue, Kolkata – 700 019, on Wednesday, 26 September, 2012, at 10:30 a.m. to transact the following:

ORDINARY BUSINESS:

- To receive, consider and adopt the audited Balance Sheet as on 31 March 2012 and the Profit and Loss Account for the financial year ended 31 March 2012 and the reports of the Auditors and the Directors thereon.
- 2. To declare dividend.
- To appoint a Director in place of Shri P K Bora, who retires by rotation and being eligible, offers himself for reappointment
- **4.** To appoint a Director in place of Shri Asish K Bhattacharyya, who retires by rotation and being eligible, offers himself for reappointment.
- 5. To fix remuneration of the Auditors for the financial year 2012-13 and to pass, with or without modification(s), the following Resolution:

As an Ordinary Resolution:

"RESOLVED THAT pursuant to Section 619, read with Section 224(8)(aa) of the Companies Act, 1956 ("the Act"), the Board of Directors be and is hereby authorized to determine the amount of remuneration payable to the Auditors appointed under Section 619 of the Act, by the Comptroller and Auditor General of India including the cost of reimbursement of out-of-pocket expenses incurred in connection with the audit of accounts of the Company for the financial year 2012-13 by the said Auditors."

SPECIAL BUSINESS:

To consider and, if thought fit, to pass, with or without modification(s), the following resolutions:

6. As an Ordinary Resolution:

"RESOLVED THAT pursuant to the provisions of

Section 257 of the Companies Act, 1956, Shri P P Sahoo, Wholetime Director be and is hereby appointed a Director, whose period of office as such Director shall be subject to determination by retirement of directors by rotation."

7. As an Ordinary Resolution:

"RESOLVED THAT pursuant to the provisions of Section 257 of the Companies Act, 1956, Shri Virendra Sinha, Wholetime Director designated Chairman & Managing Director, be and is hereby appointed a Director, whose period of office as such Director shall be subject to determination by retirement of directors by rotation."

8. As an Ordinary Resolution:

"RESOLVED THAT pursuant to the provisions of Section 257 of the Companies Act, 1956, Shri Niraj Gupta, Wholetime Director be and is hereby appointed a Director, whose period of office as such Director shall be subject to determination by retirement of directors by rotation."

9. As an Ordinary Resolution:

"RESOLVED THAT pursuant to the provisions of Section 257 of the Companies Act, 1956, Shri Anand Dayal, Wholetime Director be and is hereby appointed a Director, whose period of office as such Director shall be subject to determination by retirement of directors by rotation."

10. As an Ordinary Resolution:

"RESOLVED THAT pursuant to the provisions of Section 257 of the Companies Act, 1956, Shri Partha S. Das, Government Nominee Director be and is hereby appointed a Director, whose period of office as such Director shall be subject to determination by retirement of directors by rotation."

Registered Office: Balmer Lawrie House 21, Netaji Subhas Road Kolkata 700 001 14 August 2012.

By Order of the Board Balmer Lawrie & Co. Ltd Amit Ghosh Company Secretary

Notes:

- A MEMBER ENTITLED TO ATTEND AND VOTE IS ALSO ENTITLED TO APPOINT A PROXY TO ATTEND AND VOTE ON A POLL IN HIS STEAD, AND SUCH PROXY NEED NOT BE A MEMBER OF THE COMPANY.
- 2. Proxies, in order to be effective, must be received at the Registered Office, not less than 48 hours before the Meeting.
- 3. Dividend on equity shares as recommended by the Board of Directors for the financial year ended 31 March 2012, when declared at the meeting, will be paid to those Members, whose names appear on the Register of Members of the Company after giving effect to all valid share transfers in physical form lodged with the Company / Registrar & Share Transfer Agent, on or before the close of business hours on 11 September 2012 and in respect of shares held in electronic form, to those 'Deemed Members', whose names appear in the statement of Beneficial Ownership to be furnished by the National Securities Depository Limited (NSDL) and the Central Depository Services (India) Limited (CDSL) as at the end of business hours on 11 September 2012. Such payment would be made on or before 25 October 2012.
- 4. The Company will be providing National Electronic Clearing Services (NECS) facility to the Shareholders whereby they will be able to receive their dividend by direct electronic credit to their bank account(s). In the absence of availing of the NECS option by the Shareholders, the Company would send the dividend warrants by post in the normal manner.

Shareholders holding shares in physical form, who have earlier not furnished their Bank details or have changed their Bank account, are requested to fill in the "NECS Mandate Form" provided along with this Annual Report and send it to the Company's Registrars and Share Transfer Agents. Shareholders holding shares in dematerialized form are required to furnish such details to their respective Depository Participants, if not furnished earlier.

Members who hold shares in the certificate form and wish to make any nomination / change nomination

- 6. made earlier in respect of their shareholding in the Company as permitted under Section 109A of the Companies Act, 1956, may submit the prescribed Form 2B to the Registrar & Share Transfer Agent of the Company. The Form can be downloaded from the website of the Company www.balmerlawrie.com under the section 'Investor Relations' or may be obtained from the Registrar & Share Transfer Agent on request. If they hold the shares in dematerialized form, they may contact their respective Depository Participant for such nomination.
- Additional information relating to the Directors retiring by rotation and seeking re-appointment at this Meeting, as required under Clause 49 of the Listing Agreement with the Stock Exchanges, is annexed to this Notice.
- 8. Members are requested to:
 - Intimate on or before 20 September 2012, to the Registrar & Share Transfer Agent of the Company viz.,

Link Intime India Pvt. Ltd.

59C, Chowringhee Road, 3rd floor, Kolkata- 700 020, (Telefax no. 033-2289 0539, e-mail: kolkata@linkintime.co.in):-

- (a) Change in their address (including PIN Code), mandate, etc. with requisite documentary proof;
- (b) Bank account number, name and address of the bank;
- (c) Contact phone number(s) and e-mail ID.
- II. Quote the ledger folio or Client ID and DP ID numbers in all communications with the Company.
- III. Bring their copies of Annual Report and show Attendance Slip and Entry Pass at the entrance of the venue of the Meeting. Annual Report shall not be distributed at the venue of the Meeting.
- IV. Note that the Register of Members and Share Transfer Books shall remain closed from 12

September 2012 to 26 September, 2012 (both days inclusive)

- V. Note that unclaimed dividend relating to dividend paid on 1 October 2004 has been transferred to the Investor Education and Protection Fund on 3 December 2011. Further, the amount of unclaimed final dividend relating to the dividend paid on 29 September 2005 will become due for transfer to the Investor Education and Protection Fund of the Central Government pursuant to Section 205C of the Companies Act, 1956 on 29 September 2012.
- VI. Note that in compliance with Rule 3 of Investor Education and Protection Fund (Uploading of information regarding unpaid and unclaimed amounts lying with companies) Rules, 2012 the requisite return has been filed by the Company in Form 5 INV with the Ministry of Corporate Affairs disclosing the balance of unclaimed and unpaid amounts for the financial year ended 31 March, 2011 duly updated till the date of the last Annual

General Meeting namely 23 September, 2011. As mandated under the said rules, the shareholderwise information as to the unclaimed/unpaid dividend has also been placed on the website of the Company.

- VII. Note that though in terms of Sections 224(8)(aa) and 619 of the Act, in case of a Government Company, the Comptroller and Auditor General of India is to appoint the Auditor(s), the remuneration payable to the Auditors is required to be fixed by the Company at a general meeting. Item no.5 under the ordinary business has been included accordingly as an Ordinary Resolution.
- VIII. The attention of the Members is invited to Page 111 of this Report, which seeks confirmation from the Members as to their e-mail ID for receiving documents from the Company through electronic mode should they opt for the said mode. This is intended as a measure of support to the Green Initiative in Corporate Governance of the Ministry of Corporate Affairs, Government of India.

Explanatory Statement Under Section 173 (2) of the Companies Act, 1956 [Forming Part of the Notice to the Members]

Item No. 6

Shri P P Sahoo, who is a Bachelor of Arts, Bachelor of Law and holds a Masters Degree in Personnel Management & Industrial Relations, was appointed as a Wholetime Director -- based on direction from the Ministry of Petroleum & Natural Gas, Government of India ["the Government"] – and assumed office on 14 December 2011.

Pursuant to Section 260 of the Companies Act, 1956 ["the Act"] and Article 9 of the Articles of Association of the Company, Shri P P Sahoo shall hold his office up to the date of the forthcoming Annual General Meeting.

The Company has received a notice under Section 257 of the Act, proposing the appointment of Shri Sahoo as a Director of the Company, whose office shall be subject to determination by retirement of directors by rotation.

The direction from the Government as contained in its letter dated 14 December, 2011 received in this regard for the appointment of Shri P.P.Sahoo, as Wholetime Director and the Articles of Association of the Company are open

for inspection at the Registered Office on all working days (except Saturdays) during 11 a.m. to 1 p.m.

Your Directors recommend the Ordinary Resolution for your approval. If approved, Shri Sahoo would remain a Whole-time Director of the Company.

Except Shri Sahoo, no other Director is interested or concerned in the Resolution.

Item No. 7

Shri Virendra Sinha, Bachelor of Arts and MBA, was appointed as Whole-time Director –under the designation of Chairman & Managing Director, based on direction from the Ministry of Petroleum & Natural Gas, Government of India ["the Government"] – and assumed office on 1 January 2012.

Pursuant to Section 260 of the Companies Act, 1956 ["the Act"] and Article 9 of the Articles of Association of the Company, Shri Virendra Sinha shall hold his office up to the date of the forthcoming Annual General Meeting.

The Company has received a notice under Section 257 of the Act, proposing the appointment of Shri Sinha as a Director of the Company whose office shall be subject to determination by retirement of directors by rotation.

The direction from the Government as contained in letter dated 7 October 2011 received in this regard for the appointment of Shri Sinha as Wholetime Director under the designation of Chairman & Managing Director and the Articles of Association of the Company are open for inspection at the Registered Office on all working days (except Saturdays) during 11 a.m. to 1 p.m.

Your Directors recommend the Ordinary Resolution for your approval. If approved, Shri Sinha would remain a Whole-time Director of the Company under the designation of Chairman & Managing Director.

Except Shri Sinha, no other Director is interested or concerned in the Resolution.

Item No. 8

Shri Niraj Gupta, who is a Bachelor of Commerce and a member of The Institute of Chartered Accountants of India, was appointed as a Wholetime Director -- based on direction from the Ministry of Petroleum & Natural Gas, Government of India ["the Government"] – and assumed office on 27 July 2012.

Pursuant to Section 260 of the Companies Act, 1956 ["the Act"] and Article 9 of the Articles of Association of the Company, Shri Niraj Gupta shall hold his office up to the date of the forthcoming Annual General Meeting.

The Company has received a notice under Section 257 of the Act, proposing the appointment of Shri Gupta as a Director of the Company, whose office shall be subject to determination by retirement of directors by rotation.

The direction from the Government as contained in its letter dated 27 July, 2012 received in this regard for the appointment of Shri Gupta, as Wholetime Director and the Articles of Association of the Company are open for inspection at the Registered Office on all working days (except Saturdays) during 11 a.m. to 1 p.m.

Your Directors recommend the Ordinary Resolution for your approval. If approved, Shri Gupta would remain a Whole-time Director of the Company.

Except Shri Gupta, no other Director is interested or concerned in the Resolution

Item No. 9

Shri Anand Dayal, who is a Bachelor of Arts and holds a Post-Graduate Diploma in Marketing Management, was

appointed as a Wholetime Director -- based on direction from the Ministry of Petroleum & Natural Gas, Government of India ["the Government"] – and assumed office on 1 August 2012.

Pursuant to Section 260 of the Companies Act, 1956 ["the Act"] and Article 9 of the Articles of Association of the Company, Shri Anand Dayal shall hold his office up to the date of the forthcoming Annual General Meeting.

The Company has received a notice under Section 257 of the Act, proposing the appointment of Shri Dayal as a Director of the Company, whose office shall be subject to determination by retirement of directors by rotation.

The direction from the Government as contained in its letter dated 3 May, 2012 received in this regard for the appointment of Shri Dayal, as Wholetime Director and the Articles of Association of the Company are open for inspection at the Registered Office on all working days (except Saturdays) during 11 a.m. to 1 p.m.

Your Directors recommend the Ordinary Resolution for your approval. If approved, Shri Dayal would remain a Whole-time Director of the Company.

Except Shri Dayal, no other Director is interested or concerned in the Resolution

Item No. 10

Shri Partha S. Das, who is a Bachelor of Technology from Indian Institute of Technology Kharagpur and also possesses the qualification of Certified Internal Auditor and Certified Information System Auditor, was appointed as a Government Nominee Director -- based on direction from the Ministry of Petroleum & Natural Gas, Government of India ["the Government"] – effective 14 August 2012.

Pursuant to Section 260 of the Companies Act, 1956 ["the Act"] and Article 9 of the Articles of Association of the Company, Shri Das shall hold his office up to the date of the forthcoming Annual General Meeting.

The Company has received a notice under Section 257 of the Act, proposing the appointment of Shri Das as a Director of the Company, whose office shall be subject to determination by retirement of directors by rotation.

The direction from the Government -- as contained in its letter dated 3 August 2012 received in this regard for the appointment of Shri Das, as Government Nominee Director -- and the Articles of Association of the Company are open for inspection at the Registered Office on all working days (except Saturdays) during 11 a.m. to 1 p.m.

Your Directors recommend the Ordinary Resolution for your approval. If approved, Shri Das would remain a Government Nominee Director of the Company.