

RP-Sanjiv Goenka Group Growing Legacies



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Smart Safe Cost-effective Low-carbon Reliable

Annual Report 2021-22

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Forward-looking statements

The statements in this report which may be considered 'forward looking statements' within the meaning of applicable laws and regulations, have been based upon current expectations and projection about future events. The management cannot, however, guarantee that these forward looking statements will be realised or achieved.



For more information, please, visit our corporate website: https://www.cesc.co.in/

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The demand of power in India recovered strongly during the year. Electricity demand in India increased by over 100 billion units (BU) — a growth of 8.2% — from 1,276 BU in 2020-21 to 1,380 BU in 2021-22, surpassing the 2019-20 pre- Covid level.

verview Statutory Reports Financial Statements

A common underlying theme of measures taken to maintain high service level to consumers is to prepare the organisation for the future through mindful adoption of digital technologies, data and analytics based solutions — to automate operations for efficiencies and scale, better utilise assets and optimise operating and capital expenditures with the ultimate goal of moving to an environment where information based decision making is the norm.



ON AN EPIC JOURNEY OF Powering lives

We are India's first fully integrated electrical utility company ever since 1899, generating and distributing power.

We are the sole distributor of electricity within an area of 567sq km of Kolkata, Howrah and adjoining areas and serve 3.5 million consumers which include domestic, industrial, and commercial users. We own & operate two thermal power plants in our licensed area generating 885 MW of power. These are Budge Budge Generating Station (750 MW) and Southern Generating Station (135 MW) within our licensed area.

Through our subsidiary, Noida Power Company Ltd, we distribute power in Greater Noida, Uttar Pradesh with a license area of 335 sq. km. We also operate three Distribution Franchisee (DF) in Rajasthan: Kota, Bharatpur and Bikaner. We also won the Distribution Franchisee of Malegaon circle, close to Nashik in Maharashtra, which commenced operations in 2019-20.

Vision

We will be a profitable consumer oriented power utility consistent with global standards, meeting the expectations of consumers, employees and other stakeholders.

We will achieve this vision by:

Achieving

efficiency of operations and further developing core competencies.

Reaffirming

faith in the organisation's ethics and values developed in course of our long existence.

Readjusting

the business consistent with the changing environment, technologically and commercially.

Harnessing

and developing our professional competence.

Maintaining

a rewarding and stimulating organisational climate with people orientation.

Being responsive to social requirements.

Mission

We will meet consumer's expectations continuously by providing safe, reliable and economic electricity through optimisation of available resources.

Accomplishing

targetted performance in the key result areas of our business operations.

Being Recognised

as an ethical and environmentally responsive organisation.

Enhancing

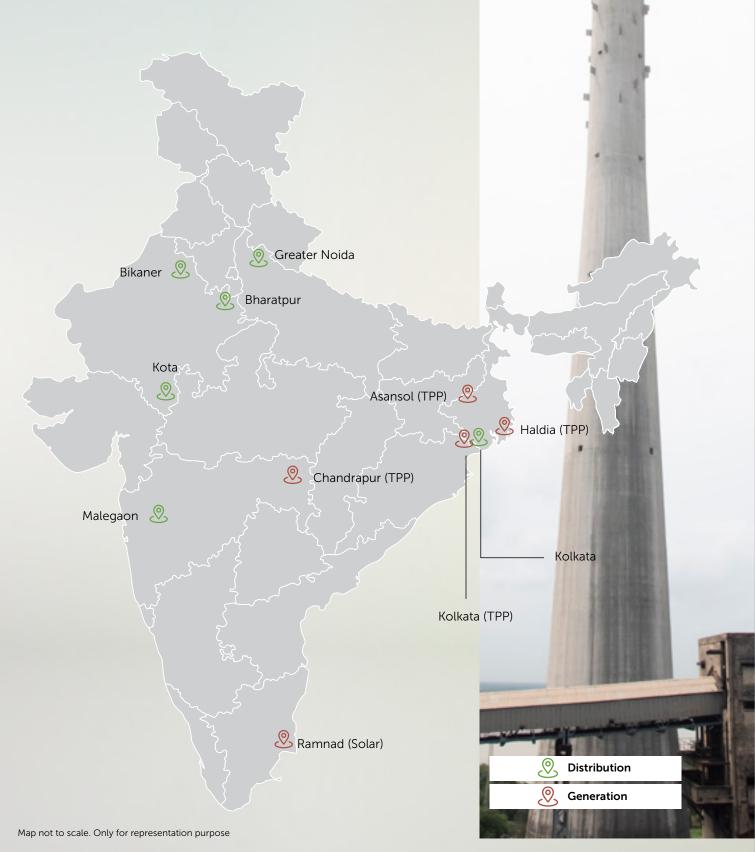
consumer satisfaction through value addition to service supported by a consumer feedback monitoring system.

Improving

work environment and helping employees for personal development and career satisfaction through an interactive approach. We currently handle more than **~4 Mn** customers across **6** locations in India.



ILLUMINATING LIVES ACROSS INDIA



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Our operating capacities **1485** MW
For Kolkata operations -

including capacity of Haldia plant



23468 circuit kms

Distribution network (Kolkata operations)

ISO 9001

Quality Management System

ISO 14001

Environmental Management System

ISO 45001

Occupational Health and Safety Management System



ISO 50001

Energy Management System

ISO 27001

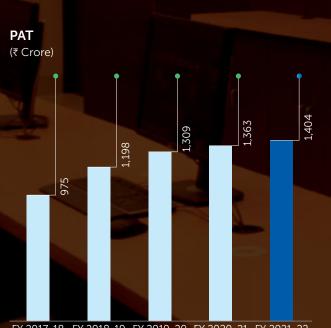
Cyber Crisis Management Plan



OUR SUCCESS STORY - IN NUMBERS (CONSOLIDATED)



*Share split from ₹ 10 per share to ₹ 1 per share w.e.f September 21, 2021



FY 2017-18 FY 2018-19 FY 2019-20 FY 2020-21 FY 2021-22

Dividend

