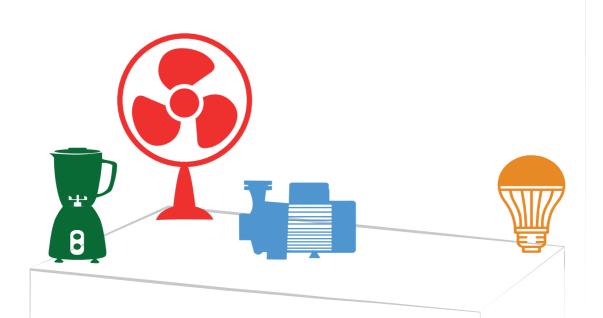


Crompton is India's market leader in **FANS** and **RESIDENTIAL PUMPS**, with leading market position in **LIGHTING**, and expanding fast in **HOUSEHOLD APPLIANCES** and **AGRICULTURAL PUMPS**.





## Highlights 2016-17

₹ 3,976 Crores | ₹ 508 Crores | ₹ 13,597 Crores Revenue for the year

₹ 291 Crores ₹ 1 Dividend pe

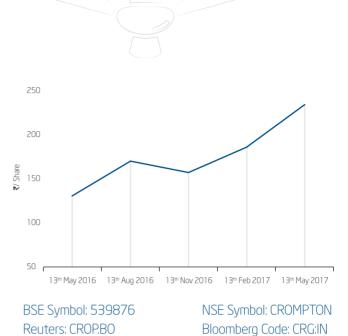
Return on capital employed

## **Segmental Revenues**





Mr. Shantanu Khosla ringing the ceremonial gong at NSE during the Company's listing on National stock Exchange on 13th May, 2016



Share price movement in ₹ from 13th May 2016 to 13th May 2017



Annual General Meeting of Crompton held on 11th August, 2016 at Manik Sabhagriha Auditorium, IES Campus, Bandra, Mumbai. From left to right are: Mr. P. M. Murty, Ms. Pragya Kaul, Mr. Shantanu Khosla, Mr. D. Sundaram and Mr. H.M. Nerurkar

Statutory

Reports

## Chairman's Message



Mr. H.M. Nerurkar Chairman

Dear Shareholders, Greetings from Crompton!

> The last year was the first completed year of operations, post demerger, for Crompton. Your Company was listed on 13th May, 2016. A new board, comprising of many eminent personalities in relevant domains, has been constituted to guide the Company forward. In the year under consideration, your company grew its topline by 11% and comparable operating earnings at, a faster rate of, 26%.

> The year under review has been good for Indian economy as a whole, despite the temporary setback of 'demonetisation' in the second half of the year, which did impact most sectors. Lower crude oil prices and good farm output have kept inflation under control. This has been augmented by a relatively strong rupee, on back of high FDI and portfolio inflows. Higher rural demand, with a good monsoon, and improved consumer sentiment on back of improving macro conditions augur well for the future. The transition to GST in the coming year will further boost business sentiment and operating environment. However, such a major change could result in temporary business disruption during migration.

While domestic private investment has remained weak due to debt overhang, the government has stepped up investment in infrastructure projects related to electrification and connectivity, leading to road, rail and ports development. While construction sector growth is subdued, government push for affordable housing can help bridge the gap in the interim. Multiple smart city projects have been initiated, which will help improve city infrastructure as well as create pockets for wider replication.

These programs create new and unique opportunities for our sector, especially in the emerging trends of energy efficiency and connected products. Energy efficiency in particular has emerged as an important theme in the sector with sharp penetration of LED lighting. This was led by a higher consumer demand for energy efficient products and government enablement on supply side by EESL programs. This trend will extend over a wider portfolio of Crompton's products, as the technology and enabling environment develops.

With the current and impending changes in mind, your Company has identified five levers to take the Company to its aspired position. These are Brand Excellence, Portfolio Excellence, Go-to-market Excellence, Operational Excellence and Organisational Excellence. Some of the actions taken during the year under review were:

- Crompton ran an innovative and sustained brand campaign, achieving the targeted outcome in brand awareness improvement. This was first such campaign in the recent history of Crompton and is a seed for sustaining long term growth.
- Many innovative products were developed to improve value proposition to the consumer. These include making fan usage and maintenance convenient with first-of-their-kind temperature-sensing and anti-dust fans, best price proposition while maintaining highest Lumens per Watt output among the peers, value added features in Battens and an industry pioneering mini air-cooler.

Energy
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- The Company ran a 'Go-to-market' program to enhance shopper experience by improving product availability and visibility. A pilot program with focused approach was run in Lighting segment in South India. This resulted in significant gains in top-line as well as positive feedback from the customers. In coming year, the management looks to replicate this success across all geographies and in other product lines.
- Operational improvement focused on realising higher efficiencies in operations, strengthening the supply chain and supporting IT system for better customer service.
- The Company has instituted programs for higher employee engagement and development thus striving to keep raising the performance standard. This will help generate value on process and market side and is an investment for sustained growth of the Company.

I am proud of the progress the Company has made in its commitments made to you last year. The five strategic levers will continue to be the guiding path in continuous striving for delivering better returns to all the stakeholders.

Yours sincerely,

H. M. Nerurkar Chairman



## Brand Excellence

To increase awareness across its Target Group (TG), the Company ensured that brand Crompton, with its various offerings, is present in the media, round the year.

The year started with TV advertisements aimed towards increasing awareness of two leading categories, Fans and LED Bulbs. Having done that, the Company created feature based ads like Anti-Dust Fans and affordability of LED Lights.

While the above were present in television media through various channels across India and the cricket series, Pumps advertisements were launched in regional print media to establish its core positioning.

With the onset of summers towards the end of the year, the Company launched regional print campaigns for Air Coolers and base model Fans.

The Company also initiated actions for improving its visibility at the point of purchase through 'In-shop Branding', along with building the brand through media.



Fans Brand Equity TVC













Lighting Brand Equity TVC







A still from LED TVC



Air coolers print campaign











Agricultural pumps print campaign



