

## DCB BANK LIMITED

CIN: L99999MH1995PLCO89008

**Registered Office:** 601 & 602, Peninsula Business Park, Tower A, 6<sup>th</sup> Floor, Senapati Bapat Marg,  
Lower Parel, Mumbai – 400 013

### ATTENDANCE SLIP

Sr.No.:

<b>Regd. Folio/DP ID &amp; Client ID</b>	
<b>Name and address of the shareholder</b>	
<b>Name(s) of the Joint Holder(s)</b>	
<b>No. of Shares</b>	

1. I hereby record my presence at the TWENTY FOURTH ANNUAL GENERAL MEETING of the Bank being held on Saturday, June 1, 2019, at 2.30 p.m. at Rama & Sundri Watumull Auditorium, K.C. College, Dinshaw Wacha Road, Churchgate, Mumbai – 400 020.

2. Signature of the Shareholder/Proxy Present

3. Shareholder/Proxy holder wishing to attend the meeting must bring the Attendance Slip to the meeting and handover at the entrance duly signed.

4. Shareholder/Proxy holder desiring to attend the meeting may bring his/her copy of the Annual Report for reference at the meeting.

**Note:** PLEASE CUT HERE AND BRING THE ABOVE ATTENDANCE SLIP TO THE MEETING.

### ELECTRONIC VOTING PARTICULARS

EVS (Electronic Voting Sequence Number)	Default Pan/Sequence No.*
190425001	

\* Only Shareholders who have not updated their PAN with Company / Depository Participant shall use Default PAN in the PAN Field.

**Note:** Please read the instructions printed under the Note no.10 to the Notice dated April 18, 2019 of the 24<sup>th</sup> Annual General Meeting. The Voting period starts from 10.00 a.m. (IST) on Wednesday, May 29, 2019 and ends at 5.00 p.m. (IST) on Friday, May 31, 2019. The voting module shall be disabled by CDSL for voting thereafter.

# DCB BANK

DCB Bank Limited Annual Report 2018 - 19



## Managing Risks for Profitable Growth

DCB Bank reaches out to  
customers across India from  
333 branches located  
in 19 states &  
3 union territories



102

Metro  
Branches

81

Urban  
Branches



66

Rural  
Branches

84

Semi Urban  
Branches



## Managing Risks for Profitable Growth



The business environment today has a heightened exposure to a variety of Risks. The uncertainties in the external environment owing to both political and economic volatility has witnessed an exponential rise in the past five years.

At DCB Bank we have been mindful of this trend and have increasingly taken steps to be alert to these risks and have spent time and effort to internalise them in our internal policies with regard to the profile of our lending, the nature of our deposit base as well as the technological risks such as cybersecurity in the highly connected world in which we now operate.

Our performance of steady profitable growth without deteriorating quality of our portfolio bears testimony to this approach. We have shunned aggressive top line growth in favour of quality growth that contributes to our bottomline as well as insulates us from shocks that we might face externally. Our branch expansion programme was deployed with some precision for performance and we will benefit from this investment for years to come.

In the end, our belief is that we need to perform core banking diligently, innovatively and with trust of our employees and our customers. Its not only about what we do but how we do it.

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## DCB Bank Vision

*Our vision is to be the most innovative  
and responsive  
neighbourhood Bank in India  
serving entrepreneurs,  
individuals and businesses.*

## DCB Bank Values

*Treat Everyone with Dignity – Respect  
Do What is Right – Ethical  
Be Open & Transparent – Fair  
Sense of Urgency, Passion & Energy – Dynamic  
Go the Extra Mile, Find Solutions – Stretch  
Improve Continuously – Excellence  
Play as a Team, To Win – Teamwork  
Support the Society – Contribute*

## COMPANY INFORMATION

### Board of Directors

Mr. Nasser Munjee  
Chairman

Mr. Murali M. Natrajan  
MD & CEO

Mr. Altaf Jiwani

Mr. Amin Manekia

Mr. Ashok Barat

Mr. Imran Contractor

Mr. Iqbal Khan

Mr. Jamal Pradhan

Mr. C. Narasimhan

Ms. Rupa Devi Singh

Mr. Shaffiq Dharmshi

Mr. S. Sridhar

### Senior Management Team

Mr. Venkatesh R.  
President and Head – Operations  
Technology & Human Resources

Mr. Bharat Sampat  
President and Chief Financial  
Officer

Mr. Praveen Kutty  
President and Head – Retail & SME  
Banking

Mr. Sridhar Seshadri  
Executive Vice President and Chief  
Risk Officer

### Company Secretary

Ms. Rubi Chaturvedi

### Functional Management Heads

Mr. Abhijit Bose  
Chief Credit Officer

Mr. Abhijit Shah  
Chief Technology Officer

Mr. Aditya Prasad  
Chief Compliance Officer

Mr. Ajay Mathur  
Head – Collections & Commercial  
Vehicles

Mr. Damodar Agarwal  
Head – Payments & Strategic  
Alliances

Mr. Gaurav Mehta  
Head – Marketing, PR & Corporate  
Communications & Investor  
Relations

Mr. J. K. Vishwanath  
Head – Corporate Banking

Mr. K. K. Pandey  
Head – Channel Sales & Emerging  
Markets

Mr. Krishna Ramasankaran  
Head – Credit, Retail & Small and  
Medium Enterprises

Mr. Manoj Joshi  
Business Head – Trade Finance

Ms. Meghana Rao  
Head – Branch Operations

Mr. Narendranath Mishra  
Head – Agri & Inclusive Banking

Mr. N. C. Kaushal  
Business Head – Small and Medium  
Enterprises

Mr. Pankaj Sood  
Head – Branch Banking-Retail

Mr. Rajesh Verma  
Head – Treasury, Correspondent  
Banking & Trade Finance

Mr. Sukesh Bhowal  
Head – Mortgages & Gold Loans

Ms. T. P. Anuradha  
Chief Internal Auditor & Chief of  
Internal Vigilance

### Statutory Auditors

Deloitte Haskins & Sells  
Chartered Accountants  
(Registration No. 117365W)

### Registered Office

DCB Bank Limited  
601 & 602, Peninsula Business Park,  
6th Floor, Tower A,  
Senapati Bapat Marg, Lower Parel,  
Mumbai 400 013

## CHAIRMAN'S STATEMENT FY 2019

We are living in a dynamic and unpredictable world. There are complex set of variables that are constantly changing making it very difficult to visualize stability or predict the future with any level of accuracy. At the same time there are new opportunities for growth and success. Achieving linear growth may not be easy or possible – we are witnessing jagged movements in some respects and exponential change in others.

### Uncertainty and Flux

Almost all firms today are under existential threat. Looking out five years is difficult at best. The automobile industry, civil aviation, financial services, communications, mobility, renewable energy, robotics, are all undergoing transformation. Many industries such as Banking (1600), the gasoline automobile (1870) the Aeroplane (1905), that facilitate our everyday lives find their origins to more than 100 years ago. The 21st century is likely to challenge all of our assumptions about the future of everyday life and transform the experience to something very different which has never been known before. This is both scary as well as hopeful. We are marching to a better world which we can scarcely imagine today.

The firms that are succeeding spectacularly today are those that are creating this new world through innovation and vision. Apple, Google, Tesla, SpaceX, Amazon, Airbnb, Uber are some examples who were barely known fifteen years ago or didn't even exist. The ubiquitous firms of yesterday have either disappeared or are a fraction of their size today. The most valuable firms of today emerged as ideas whose time had come using technology to their advantage and redefining the

manner in which business was done. This process is likely to continue.

What does this all mean for DCB Bank? The challenge for the Bank is to grow steadily from year to year defined by our own strategy of retail banking pan India. We do this by doing what we do well. We are constantly learning and internalising this learning to serve our customers better every year using technologies that are appropriate for us and that serve our purpose. We find ourselves as a small private sector bank operating side by side with giants but finding a place of our own in this vast market in India.

Being small, nevertheless, does not preclude us from being technologically creative. In innovative payment solutions, mobile convenience and a modern infrastructure to support our core banking operations with speed and safety, the bank has been on the forefront of recent developments. We have built an extremely capable and innovative team for IT solutions for our banking needs within the Bank. The teams are constantly engaged with Fintech companies by conducting structured Hackathons to understand where opportunity for product development may exist. Some ideas are then adopted as innovative product developments for the future.

### Managing risks for profitable growth

Given the period of flux that I have described, managing risk in a constantly changing environment is of utmost importance. It constitutes the theme of this annual report. Our growth and success depends firmly on the manner in which we assess the risks of doing business in an uncertain world. Our own perception

of these risks is internalised with regard to the profile of our lending, the nature of our deposits as well as cybersecurity risks we may be subjected to. Given the size of our balance sheet we are very mindful of constantly defining our risk appetite and the possible impact it may have if these risks were to materialise.

We have built a very capable team within the Bank for conducting Data Analytics and applying these techniques to the possible risks we face within the Bank over a wide variety of areas. This constitutes an intelligent way of observing risks embedded in the data we possess, which would not be otherwise visible, and then developing measures to mitigate these risks. Data Analytics has been used to examine a variety of operational areas within the Bank to great effect and has alerted us to factors constituting risk which we would not otherwise have perceived.

## **Performance**

DCB Bank has charted a path of steady profitable growth through very difficult times. I am happy to report that this growth path has remained intact despite shocks to the system in the past many years.

This year our Balance Sheet has grown 18.4% to ₹ 35,791.83 crores and Total Operating Profit by 23.2% to ₹ 646.60 crores. Profitability (PBT) has grown by 31.2% to touch ₹ 506.54 crores. Our Net NPAs continue to be kept in control at 0.65%. Our expanded Branch

Network of 333 branches are performing satisfactorily ensuring our continued growth of CASA deposits with have now grown by 16.6% to ₹ 6,809.90 crores. The Book Value of our equity share is now ₹ 92.72.

## **Conclusion**

While the Bank has made steady progress and will continue to do so, I felt it necessary to indicate that we are very mindful of the environment that we face as we sail into the future. Stormy seas will buffet the ship but we must always point our sails in the direction of our ultimate destination. Failure to do so will quickly divert our course in a direction that is unknown and treacherous.

In order to do that we need to use all the techniques we can muster that will give us a pointer to the risks we face and how we could manage them more effectively. Every year these techniques will become more sophisticated and hopefully more useful for management. We are building the intellectual capabilities with which to tackle these challenges.

In the end it is the human resources that drive these processes. DCB Bank is blessed with an excellent team and I am sure that we can rise to the challenges that face us in the future.

**Nasser Munjee**

Chairman

Mumbai, April 18, 2019



# CLEAN-UP & TREE PLANTATION WITH EMPLOYEE VOLUNTEERS ACROSS DCB BANK BRANCH LOCATIONS



Nashik



Mumbai



Salem



Chennai



Ahmedabad



Bengaluru



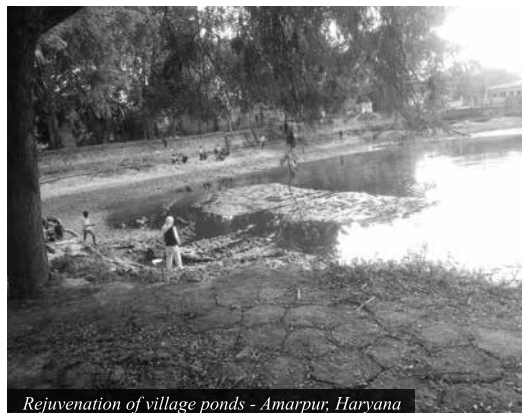
Karnala



## CSR PROJECTS INVOLVE COMMUNITIES FOR A SUSTAINABLE FUTURE



Ground water recharge - Malapadu, Andhra Pradesh



Rejuvenation of village ponds - Amarpur, Haryana



Rejuvenation of village ponds - Amarpur, Haryana



Protection of Indus river dolphin - Harike, Punjab



Protection of Indus river dolphin  
Harike, Punjab



Waterless urinals - Amritsar, Bengaluru, Chennai, Hyderabad, Jaipur, Mumbai and New Delhi

# DCB SOCIAL



Sapling plantation - Ramgarh, Uttarakhand



Sapling plantation - Ramgarh, Uttarakhand



Rooftop rainwater harvesting - Anantapur, Andhra Pradesh



Solar street lights for tribal hamlets  
Karjat, Maharashtra



Yusuf Meherally Centre, Karnala & Divya Vidyalay, Jawahar



Yusuf Meherally Centre, Karnala & Divya Vidyalay, Jawahar