



# **28<sup>th</sup> ANNUAL REPORT 2018-2019**

**DCM FINANCIAL SERVICES LTD.**

**BOARD OF DIRECTORS**

**Mr. Surender Kumar**

Whole-time Director

(Term of Appointment expired in AGM, 2018)

**Ms. Daman Preet Kaur**

Independent Director

**Ms. Rajni Gupta**

Independent Director

**Ms. Richa Kalra**

Independent Director

**Mr. Shantanu Deveshwar**

Whole Time Director

(Appointed as an Additional Director on 22.10.2018 and further Re-Appointed as Whole Time Director on 30.11.2018)

**KEY MANAGERIAL PERSONNEL**

**Surender Kumar**

Whole-time Director

(Term of Appointment expired in AGM, 2018)

**Mr. Shantanu Deveshwar**

Whole-time Director

(Appointed as an Additional Director on 22.10.2018 and further Re-Appointed as Whole Time Director on 30.11.2018)

**Ms. Priya Sharma**

Company Secretary & Chief Financial Officer

(Resigned w.e.f. 10.06.2019)

**Ms. Somali Tiwari**

Company Secretary & Chief Financial Officer

(Appointed w.e.f. 18.07.2019)

**SECRETARIAL AUDITOR**

Jain P & Associates

Company Secretaries

**STATUTORY AUDITOR**

**Mukesh Aggarwal & Co.,**

**Chartered Accountants**

102-103, IJS Palace, X-320, Delhi Gate Bazar, Asaf Ali Road, New Delhi- 110002

**REGISTRAR & SHARE TRANSFER AGENT**

**MCS Share Transfer Agent Limited,**

Add: F-65, 1st Floor, Okhla Industrial Area, Phase-1,

New Delhi-110020

Tel.: 011-41406149

E-mail: helpdeskdelhi@mcsregistrars.com

**CIN**

L65921DL1991PLC043087

**CORPORATE OFFICE & REGISTERED OFFICE**

D-7/3, Okhla Industrial Area, Phase-2, New Delhi-110020

**SHARES LISTED AT NATIONAL STOCK EXCHANGE**

Exchange Plaza, Plot No. C/1, G Block, Bandra-Kurla Complex Mumbai - 400 051

**BOMBAY STOCK EXCHANGE LIMITED**

PhirozeJeejeebhoy Towers, Dalal Street, Mumbai-400001

**CALCUTTA STOCK EXCHANGE LIMITED**

7, Lyons Range, Dalhousie, Kolkata-700001

**E-MAIL**

info@dfsionline.com

**WEBSITE**

www.dfsionline.com

**CONTENTS**

Notice	3
Route Map	9
Board's Report	11
Management Discussion & Analysis Report	20
CEO/CFO Certification	39
Compliance with code of conduct	39
Compliance Certificate on Corporate Governance	39
Corporate Governance Report	41
Standalone:	
Auditor's Report	53
Balance Sheet	64
Profit and Loss Account	65
Cash Flow Statement	66
Notes	68
Consolidated:	
Auditor's Report	114
Balance Sheet	122
Profit and Loss Account	123
Cash Flow Statement	124
Notes	126
Proxy Form	175
Ballot Form	177
Attendance Slip	179

## NOTICE OF ANNUAL GENERAL MEETING

**NOTICE** is hereby given that the 28th Annual General Meeting of the members of the Company will be held on **Monday, 30th September, 2019 at 11:00 A.M. at The Executive Club, 439, Village Shahoorpur, P.O. Fatehpur Beri, New Delhi-110030** to transact the following business (es):-

**ORDINARY BUSINESS:**

1. **Ordinary Resolution** to receive, consider and adopt Standalone & Consolidated Audited Financial Statements of the Company for the financial year ended on 31st March, 2019 together with the reports of the Auditor's and Directors' thereon and
2. To ratify appointment of **M/s Mukesh Aggarwal & Co., Chartered Accountant, (Firm Registration No. 000393N)** as the Statutory Auditors of the Company to hold office from the conclusion of ensuing Annual General meeting till the conclusion of the next Annual General Meeting of the company and to fix their remuneration.

In this regard, if thought fit, the members will pass with or without modification(s), the following resolution as an Ordinary Resolution:

**"RESOLVED THAT** pursuant to the provisions of Section 139(2) and 142(1) of the Companies Act, 2013 and the rules made thereunder, as amended from time to time, pursuant to the recommendations of the audit committee, appointment of the Statutory Auditors of company **M/s Mukesh Aggarwal & Co., Chartered Accountant, (Firm Registration No. 011393N)**, be and is hereby ratified by the members of the company for the financial year 2018-19 at such remuneration as may be determined by the Board of Directors of the Company of the Company in consultation with the auditor."

**SPECIAL BUSINESS:**

2. **Re-appointment of Ms. Richa Kalra (DIN: 07632571) as an Independent Director**

To consider, and if thought fit, to pass, with or without modification(s), the following Resolution as a **Special Resolution**:

**"RESOLVED THAT** subject to the approval of shareholders at the ensuing Annual General Meeting and pursuant to the provisions of Section 149 and 152 read with Schedule IV and other applicable provisions, if any, of the Companies Act, 2013 and Companies (Appointment and Qualifications of Directors) Rules, 2014 (including any statutory modification(s) or re-enactment thereof, for the time being in force) and SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended from time to time, **Ms. Richa Kalra (DIN: 07632571)**, who was appointed as an Independent Director of the Company for a term of five years up to October 5, 2019, by the members at the 25th Annual General Meeting, in terms of Section 149 of the Companies Act, 2013, be and is hereby re-appointed as an Independent Director of the Company for a second term of five consecutive years commencing from **October 6, 2019** up to **October 5, 2024**, not liable to retire by rotation.

**By order of the Board of Directors  
For DCM Financial Services Limited**

**(Shantanu Deveshwar)  
Whole Time Director  
(DIN: 08268523)**

**Date: : 12.08.2019**

**Place: Delhi**

**NOTES:**

1. A statement pursuant to Section 102(1) of the Companies Act, 2013, relating to the Special Business(es) to be transacted at the Meeting is annexed hereto.
2. **A MEMBER WHO IS ENTITLED TO ATTEND AND VOTE AT THE MEETING IS ENTITLED TO APPOINT A PROXY TO ATTEND AND VOTE ON POLL ONLY AND A PROXY NEED NOT BE A MEMBER OF THE COMPANY. IN ORDER TO BE EFFECTIVE, PROXY FORMS DULY**

**COMPLETED IN ALL RESPECTS SHOULD BE DEPOSITED AT THE REGISTERED OFFICE OF THE COMPANY NOT LESS THAN 48 HOURS BEFORE THE TIME FIXED FOR THE MEETING.**

A person can act as a proxy on behalf of members **not exceeding fifty** and holding in aggregate **not more than ten percent of the total share capital** of the Company carrying voting rights. A member holding more than ten percent of the total share capital of the Company carrying voting rights may appoint a single person as proxy and such person shall not act as a proxy for any other person(s) or shareholder(s).

3. Corporate Members intending to send their authorized representative to attend the Meeting are requested to send a Certified True Copy of the Board Resolution authorizing their representative to attend and vote on their behalf at the Meeting.
4. Relevant documents as referred to in the accompanying Notice along with the Statements are open for inspection by members at Registered Office of the Company on all working days, except Saturdays, during business hours up to the date of the Annual General Meeting.
5. Brief details of Directors seeking re-appointment at the Annual General Meeting (Pursuant to Regulation 36(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015) forms part of this notice.
6. The Register of Members and Share Transfer Books will remain closed from **Wednesday, 25th September, 2019 to Monday, 30th September, 2019 (both days inclusive)**.
7. Members holding shares in physical form are requested to consider converting their holding to dematerialized form as required under the amended SEBI guidelines and regulations to eliminate all risks associated with physical shares and for ease in portfolio management. Members may contact the Company or its Registrar & Share Transfer Agent (RTA), for assistance in this regard.
8.
  - a) The members who are holding shares in physical form are requested to intimate any change in their address with pin code immediately either to the Company or to its Registrar & Share Transfer Agent (RTA) promptly.
  - b) The members who are holding shares in demat form are requested to intimate any change in their address with pin code immediately to their Depository Participants.
9. The shares of the Company are at presently listed on **BSE Limited, National Stock Exchange of India Limited and Calcutta Stock Exchange Limited**.
10. Pursuant to the provisions under Section 108 of Companies Act, 2013 to be read with Rule 20 of Companies (Management and Administration) Rules, 2014, as amended from time to time along with Regulation 44 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company is pleased to provide to its members, the facility to exercise their right to vote at the ensuing Annual General Meeting by Electronic Means. The business(s) proposed to be transacted as mentioned in the Annual General Meeting Notice may be transacted through voting by Electronic Means (Remote e-voting) as well. For this, Company is availing the services provided by **Central Depository Services (India) Limited (CDSL)**. The facility for voting through Ballot Paper will also be made available at the meeting venue, for the members who have not cast their votes by remote e-voting. They shall also be able to exercise their voting rights at the AGM by voting through ballot paper. Members who have already cast their vote by remote e-voting process prior to the date of meeting shall be eligible to attend the Annual General Meeting but shall not be entitled to cast their votes again through ballot process.

***The instructions for e-voting by members are annexed to the Notice.***

11. The Board of Directors of the company has appointed **M/s Jain P & Associates, Company Secretaries, as Scrutinizer** for conducting the e-voting process for the Annual General Meeting in a fair and transparent manner.
12. The Scrutinizer, after scrutinizing the votes cast at the meeting through Poll and through remote e-voting, shall, not later than three days of conclusion of the Meeting, make a **"Consolidated Scrutinizer's Report"** and submit the same to the Chairman. The results declared along with the consolidated scrutinizer's report shall be placed on website of the Company and on the website of Stock Exchange at **[www.bseindia.com](http://www.bseindia.com)** and **[www.nseindia.com](http://www.nseindia.com)**. The Report shall simultaneously be placed on Notice Board of the Company at premises of the Registered Office.
13. Subject to receipt of requisite number of votes, the Resolutions shall be deemed to be passed on the date of the General Meeting.
14. The login ID and password for remote e-voting along with Process, Manner and Instructions for remote e-voting is being sent to Members who have not registered their E-mail ID(s) with the Company / their respective Depository Participants along with physical copy of the Notice.

Those Members who have registered their e-mail IDs with the Company / their respective Depository Participants are being forwarded the login ID and password for remote e-voting along with Process, Manner and Instructions through E-mail.

15. Voting rights shall be reckoned on the Paid-up value of shares registered in the name of Member / Beneficial Owner (in case of shares in Dematerialized form) as on the **cut-off date i.e. Tuesday, 24th September, 2019.**

16. A person, whose name is recorded in the Register of Members or in the Register of Beneficial Owners maintained by the depositories as on the cut-off date, shall only be entitled to avail the facility of e-voting / Poll.

*Note: A person who is not a Member as on the cut off date should treat this Notice for information purposes only.*

17. No gifts, gift coupons, or cash in lieu of gifts shall be distributed to Members at or in connection with the General Meeting.

**18. The Instructions for shareholders voting electronically are under:**

<b>Date and Time of commencement of e-voting</b>	September 27, 2019 from 09:00 A.M.
<b>Date and Time of Conclusion of e-voting</b>	September 29, 2019 till 05:00 P.M.

- i. During this period, shareholders' of the Company, holding shares either in physical form or in dematerialized form, as on the cut-off date may cast their vote electronically. The remote e-voting module shall be disabled by CDSL for voting thereafter.
- ii. Shareholders who have already voted prior to the meeting date through remote E-voting would not be entitled to vote at the meeting venue through Poll.
- iii. The shareholders should logon to the e-voting website of CDSL "[www.evotingindia.com](http://www.evotingindia.com)."
- iv. Click on Shareholders.
- v. Now Enter your User ID
  - a) For Shareholders holding Demat Account with CDSL: 16 digits beneficiary ID,
  - b) For Shareholders holding Demat Account with NSDL: 8 Character DP ID followed by 8 Digits Client ID,
  - c) Members holding shares in Physical Form should enter Folio Number registered with the Company.
- vi. Next enter the Image Verification as displayed and Click on Login.
- vii. If you are holding shares in demat form and had logged on to [www.evotingindia.com](http://www.evotingindia.com) and voted on an earlier voting of any company, then your existing password is to be used.
- viii. If you are a first time user then follow the steps given below:

	<b>For Members holding shares in Demat Form or Physical Form</b>
PAN	<p>Enter your 10 digit alpha-numeric *PAN issued by Income Tax Department (Applicable for both demat shareholders as well as physical shareholders)</p> <ul style="list-style-type: none"> <li>Members who have not updated their PAN with the Company/ Depository Participant are requested to use the first two letters of their name and the 8 digits of the sequence number in the PAN field.</li> <li>In case the sequence number is less than 8 digits enter the applicable number of 0's before the number after the first two characters of the name in CAPITAL letters. E.g. If your name is Ramesh Kumar with sequence number 1 then enter RA00 00001 in the PAN field.</li> </ul>
Dividend Bank Details OR Date of Birth (DOB)	<p>Enter the Dividend Bank Details or Date of Birth (in dd/mm/yyyy format) as recorded in your demat account or in the company records in order to login.</p> <ul style="list-style-type: none"> <li>If both the details are not recorded with the depository or company please enter the member id/folio number in the Dividend Bank details field as mentioned in instruction (v).</li> </ul>

- ix. After entering these details appropriately, click on "SUBMIT" tab.
- x. Members holding shares in physical form will then directly reach the Company Selection Screen. However, members holding shares in demat form will now reach 'Password Creation' menu where in they are required to mandatorily enter their log in password in then password field. Kindly note that this password is to be also used by demat holders for voting for resolutions of any other company on which they are eligible to vote, provided that company opts for e-voting through CDSL platform.  
*Note: It is strongly recommended not to share your password with any other person and take most care to keep your password confidential.*
- xi. For Members holding shares in physical form, the details can be used for remote e-voting on the resolutions contained in this Notice only.
- xii. Click on the EVSN for "DCM FINANCIAL SERVICES LIMITED" the relevant resolution on which you choose to vote.
- xiii. On the voting page, you will see "RESOLUTION DESCRIPTION" and against the same you will find an option "YES/NO" for voting. Select the option "YES" or "NO" as desired. The option "YES" implies that you "Assent to the Resolution" and option "NO" implies that you "Dissent to the Resolution".
- xiv. Click on the "RESOLUTIONS FILE LINK" if you wish to view the entire Resolution's details.
- xv. After selecting the resolution you have decided to vote on, click on "SUBMIT". A confirmation box will be displayed. If you wish to confirm your vote, click on "OK", else to change your vote, click on "CANCEL" and accordingly modify your vote.
- xvi. Once you "CONFIRM" your vote on the resolution, you will not be allowed to modify your vote.
- xvii. You can also take a print of the votes cast by clicking on "Click here to print" option on the Voting page.
- xviii. If a demat account holder has forgotten the login password then Enter the User ID and the image verification code and click on Forgot Password & enter the details as prompted by the system.
- xix. Note for Non-Individual Shareholders and Custodians:-
  - Non-Individual shareholders (i.e. other than Individuals, HUF, NRI etc.) and Custodian are required to log on to [www.evotingindia.com](http://www.evotingindia.com) and register themselves as Corporates.
  - A scanned copy of the Registration Form bearing the stamp and sign of the entity should be emailed to [helpdesk.evoting@cdslindia.com](mailto:helpdesk.evoting@cdslindia.com).
  - After receiving the login details a Compliance User should be created using the admin login and password. The Compliance User would be able to link the account(s) for which they wish to vote on.
  - The list of accounts linked in the login should be mailed to [helpdesk.evoting@cdslindia.com](mailto:helpdesk.evoting@cdslindia.com) and on approval of the accounts they would be able to cast their vote.
  - A scanned copy of the Board Resolution and Power of Attorney (POA) which they have issued in favour of the Custodian, if any, should be uploaded in PDF form at in the system for the scrutinizer to verify the same.
- xx. In case you have any queries or issues regarding e-voting, you may refer the Frequently Asked Questions ("FAQs") and e-voting manual available at [www.evotingindia.com](http://www.evotingindia.com), under help section or write an email to [helpdesk.evoting@cdslindia.com](mailto:helpdesk.evoting@cdslindia.com).
- xxi. To address issues/grievances of shareholders relating to the ensuing AGM, including e-voting, the following official has been designated:

Name of Official	Shantanu Deveshwar
Designation	Whole-time Director
Address	D-7/3 Okhla Industrial Area, Phase-2, New Delhi-110020
Contact	011-26387750
E-mail	<a href="mailto:info@dfsionline.com">info@dfsionline.com</a>

**EXPLANATORY STATEMENT PURSUANT TO SECTION 102 OF THE COMPANIES ACT, 2013  
READ WITH COMPANIES (MANAGEMENT AND ADMINISTRATION) RULES, 2014**

**ITEM NO.2**

**RE-APPOINTMENT OF MS. RICHA KALRA AS AN INDEPENDENT DIRECTOR**

Ms. Richa Kalra (DIN: 07632571) was appointed as an Additional Director on the Board of the Company on October 06, 2016. In terms of Section 149 and other applicable provisions of the Companies Act, 2013, members of the Company at the 25th Annual General Meeting held on November 30, 2016 approved the appointment of Ms. Richa Kalra as an Independent Director of the Company for a period of 3 years up to October 5, 2019.

As per the provisions of Section 149 of the Companies Act, 2013, an Independent Director shall hold office for a term upto five consecutive years on the Board of a Company but shall be eligible for re-appointment, for another term of upto five years, on passing of a special resolution by shareholders.

The Company has received intimation in Form DIR-8 from Ms. Richa Kalra that, she is not disqualified from being re-appointed as an Independent Director in terms of Section 164 of the Act, declaration that she meets with the criteria of independence as prescribed under Section 149 (6) of the Companies Act, 2013 & Regulation 16(1)(b) of SEBI Listing Regulations and her consent to continue as an Independent Director.

The resolution seeks the approval of members for the re-appointment of Ms. Richa Kalra as an Independent Director of the Company commencing from October 6, 2019 up to October 5, 2024 in terms of Section 149 and other applicable provisions of the Act and Rules made there under. She is not liable to retire by rotation.

Based on the recommendations of the Nomination & Remuneration Committee and keeping in view the expertise of Ms. Richa Kalra, the Board of Directors at its meeting held on August 30, 2019 approved the continuance of office of Ms. Richa Kalra as mentioned in the resolution.

For your information and record, Ms Richa Kalra has vast experience in general management. Board considers that her association would be of immense benefit to the Company and it is desirable to avail her services as an Independent Director.

The nature of concern or interest, financial or otherwise, if any, in respect of the Appointment of Ms. Richa Kalra:

- (i) Directors: No other Director is interested
- (ii) Every other Key Managerial Personnel: NIL
- (iii) Relatives: NIL

<b>Name</b>	Richa Kalra
<b>Director Identification Number (DIN)</b>	07632571
<b>Date of Birth</b>	22/01/1979
<b>Date of Appointment in the Board</b>	06/10/2016
<b>Qualification</b>	Member of Institute of Company Secretaries of India
<b>Experience</b>	Ms Richa Kalra has vast experience as a Company Secretary, general management in Corporate sector and has been actively involved in the field of education.
<b>Shareholding in the Company</b>	NIL
<b>List of Directorship held in other companies</b>	NIL
<b>Names of Listed Entities in which the person holds membership of Committees of the Board</b>	DCM Financial Services Limited
<b>Relationship between Directors Inter-se</b>	NA



**CIN : L65921DL1991PLC043087**

**Name of the Company :** DCM Financial Services Limited

**Registered & Corporate Office :** DCM Financial Services Limited Regd Office: D 7/3, Okhla Industrial Area- II, New Delhi 110020, **TEL :** 011 26387750, **Fax:** 91- 11-26385996

**email ID :** info@dfslonline.com, **Website :** www.dfslonline.com

### **GREEN INITIATIVE IN CORPORATE GOVERNANCE**

#### **E-COMMUNICATION REGISTRATION FORM**

**(In terms of Section 20 of the Companies Act, 2013)**

Folio No. / DP ID & Client ID	
Name of 1st Registered Holder	
Name(s) of Joint Holder(s)	
Registered Address	
Email ID (to be registered)	

I/We shareholder(s) of **DCM Financial Services Limited** agree to receive communication from the Company in electronic mode under relevant provisions of the Companies Act, 2013. Please register my above e-mail in your records for sending communication through mail.

Signature:- \_\_\_\_\_

(First Holder)

Date: \_\_\_\_\_

**\*Note: Shareholder(s) are requested to keep the Company informed as and when there is any change in the e-mail address.**



## ROUTE MAP FROM QUTAB MINAR



