

A member of @ The Oberoi Group

Annual Report 2013 - 2014





Oberoi Hotels & Resorts

VOTED THE WORLD'S LEADING LUXURY HOTEL BRAND 2013 World Travel Awards



Annual Report 2013-2014

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The Late Rai Bahadur M.S. Oberoi Founder of The Oberoi Group 1898-2002

BOARD

Mr. P. R. S. Oberoi Executive Chairman

Mr. S. S. Mukherji

Vice Chairman and Chief Executive Officer

Mr. Vikram Oberoi

Chief Operating Officer and Joint Managing Director

Mr. Arjun Oberoi

Chief Planning Officer and Joint Managing Director

Mr. S. K. Dasgupta

Mr. Rajan Raheja (Ceased w.e.f. 20th May, 2014)

Mr. Anil Nehru

Mr. L. Ganesh

Mrs. Nita Mukesh Ambani

Mrs. Renu Sud Karnad

Mr. Manoj Harjivandas Modi

Mr. Rajeev Gupta

COMPANY SECRETARY & COMPLIANCE OFFICER

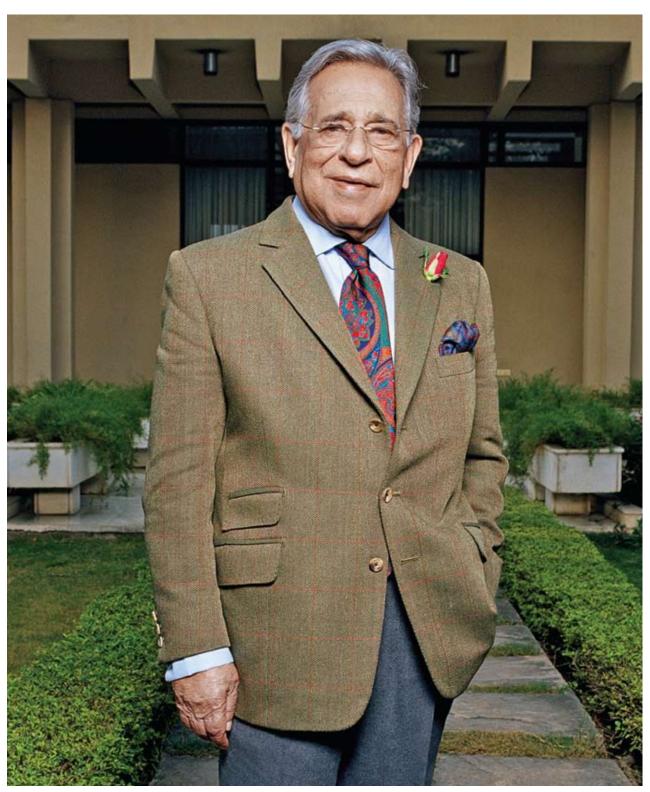
Mr. S. N. Sridhar

AUDITORS

Ray & Ray, Chartered Accountants 6, Church Lane, Kolkata 700 001

REGISTERED OFFICE

4, Mangoe Lane Kolkata 700 001



P.R.S. Oberoi, Executive Chairman

The Oberoi Dharma

We, as members of The Oberoi Group are committed to display through our behaviour and actions the following conduct, which applies to all aspects of our business :

- Conduct which is of the highest ethical standards intellectual, financial and moral and reflects the highest levels of courtesy and consideration to others.
- Conduct which builds and maintains team work, with mutual trust as the basis of all working relationships.
- Conduct which puts the customer first, the Company second and the self last.
- Conduct which exemplifies care for the customer through anticipation of need, attention to detail, excellence, aesthetics and style and respect for privacy along with warmth and concern.
- Conduct which demonstrates two-way communication, accepting constructive debate and dissent whilst acting fearlessly with conviction.
- Conduct which demonstrates that people are our key asset, through respect for every
 employee, and leading from the front regarding performance achievement as well as
 individual development.
- Conduct which at all times safeguards the safety, security, health and environment
 of guests, employees and the assets of the company.
- Conduct which eschews the short-term quick-fix for the long-term establishment of healthy precedent.

The Oberoi Group Mission

Our Guests

We are committed to meeting and exceeding the expectations of our guests through our unremitting dedication to every aspect of service.

Our People

We are committed to the growth, development and welfare of our people upon whom we rely to make this happen.

Our Distinctiveness

Together, we shall continue the Oberoi tradition of pioneering in the hospitality industry, striving for unsurpassed excellence in high-potential locations all the way from the Middle East to the Asia-Pacific.

Our Shareholders

As a result, we will create extraordinary value for our shareholders.