TEN YEARS OF EXCELLENCE



ANNUAL REPORT 2004 - 05

www reportiunction

AWARDS IN THE YEAR 2004-05

Leading Indian business magazine Business Today, in a survey, rated us **Best Bank in India** for the second consecutive year.

HDFC Bank has been named **Best Domestic Bank in India Region** in The Asset Triple A Country Awards 2004 and 2003.

HDFC Bank was selected by BusinessWorld as **One of India's Most Respected Companies** as part of The Business World Most Respected Company Awards.

Forbes Global named us in its listing of **Best Under a Billion, 100 Best Smaller Size Enterprises** in Asia/Pacific and Europe, in its November 2004 issue.

Hong Kong-based Asiamoney magazine named the Bank: **Best Overall Local/Domestic Bank India** in the Corporate Cash Management Poll.

Overall Most Improved Company for Best Management Practices in India in the Best Managed Companies Poll 2004.

Best Local Cash Management Bank.

Best Overall Domestic Trade Finance Services Award.

HDFC Bank won the award for **Operational Excellence in Retail Financial Services** - India as part of the Asian Banker Excellence in Retail Financial Services Programme 2003.





TEN YEARS OF EXCELLENCE

On the 18th of February, 1995, the then finance minister, Dr. Manmohan Singh, inaugurated the first branch of a new bank called HDFC Bank. Promoted by India's premier housing finance institution, it was the first private sector bank to have received a license from the Reserve Bank of India, after the banking sector was thrown open to new players. Driven by the vision and leadership of a highly respected senior management team, and thanks to the dedicated efforts of thousands of employees over the last 10 years, your bank has today emerged as one of the leading banks in the country.

From the beginning, HDFC Bank began operations with the mission of becoming a World-class Indian Bank, and the endeavour of fulfilling all the financial requirements of our customers under one roof. Over the years, by delivering superior financial products and services, your bank has built a stable and long-lasting relationship with nearly seven million customers, without compromising our standards for maintaining high quality associations. Our culture for learning; our quick absorption of latest and best technologies; and our unwavering adherence to best practices in governance have been the core strengths that have brought us to our present position. Constantly learning through our growth, we have continued to use the dividends of our leadership position to fuel further expansion and presence. Today, ten years later, we are the market leader, or one of the top three, in most of the segments that we operate in.

Today, our bank is recognised by many to be the best in many respects. However, for us, our journey to be pre-eminent in every possible sphere continues, and our drive to become even better at serving our customers becomes stronger. For us, it starts with the same passion we started with ten years ago. Every day.

Fulfilling our Social Responsibility steps A ...

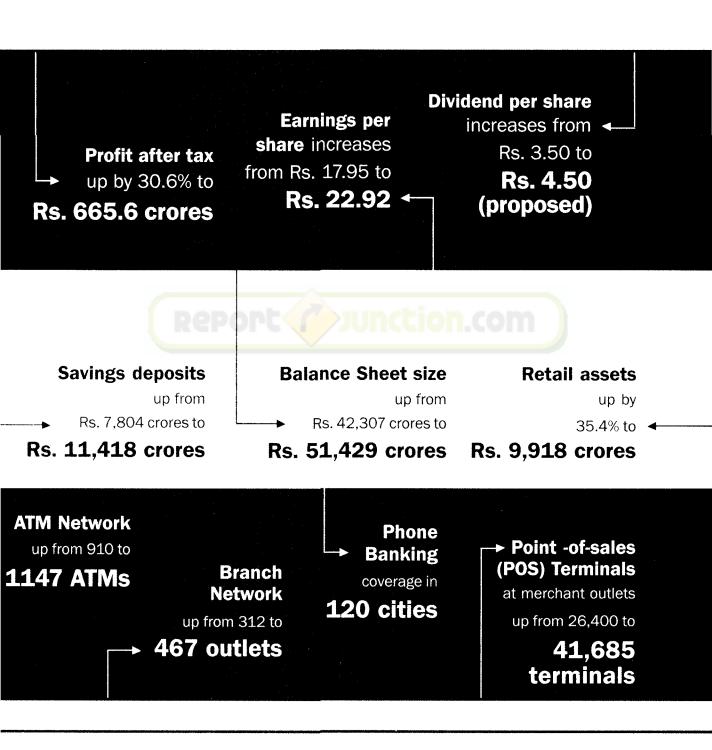


Project and a Higher Secondary School Programme





HIGHLIGHTS



TEN YEARS OF EXCELLENCE

The milestones that
we have crossed
over the last ten
years continue to be
a great motivator to
create extraordinary
results. The future
depends on what we
do in the present.

Received banking licence and entered into strategic alliance with National Westminster Bank group.

HDFC Bank formally inaugurated by the then Finance Minister Dr. Manmohan Singh.

HDFC given

approval

to start a

Company

1994

1995

incorporated.

bank.

commercial

"in principle"

HDFC Bank launches its IPO of Rs.500 million eliciting a record 55 times oversubscription. Total balance sheet size crosses Rs.10 billion (Rs.1000 crore).

Appointed clearing bank by the NSCCL heralding the genesis of what was to become a major "capital markets infrastructure" business.

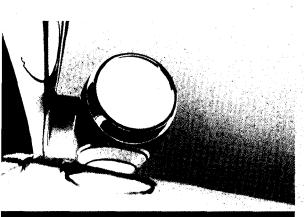
Declared maiden dividend of 8% on equity shares for year-end March 31, 1997.

Launched retail investment advisory services.

Launched its first retail lending product -Loans against Shares.

> RoE crossed 20% for financial year ended March 31, 1998 at 23_9%.

Branch network touched 50.



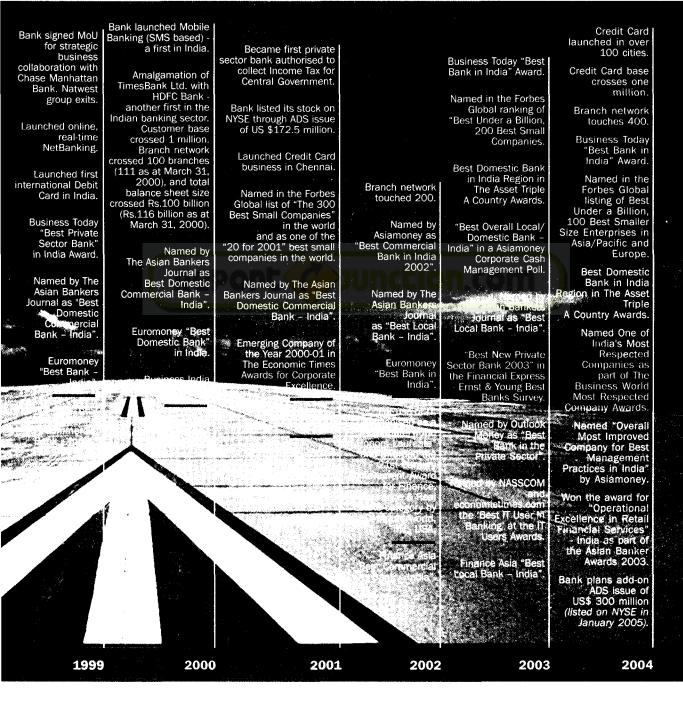
1996



1997

1998







| | | | | | | | (Rs. lacs) | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|---------------|-----------|-----------|-----------|-----------|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1997-98 | 1998-99 | 1999-00 | 2000-01 | 2001-02 | 2002-03 | 2003-04 | 2004-05 | |
| 240,80 | 376,08 | 679,87 | 1,259,46 | 1,702,99 | 2,013,61 | 2,548,93 | 3,093,49 | · · · · · · · · · · · · · · · · · · · |
| 137,55 | 229,18 | 374,28 | 753,75 | 1,073,74 | 1,191,96 | 1,211,05 | 1,315,56 | The second secon |
| 103,25 | 146,90 | 305,59 | 505,71 | 629,25 | 821,65 | 1,337,88 | 1,777,93 | A CONTRACTOR OF THE STATE OF TH |
| 61,05 | 67,13 | 119,54 | 176,57 | 335,90 | 465,55 | 480,03 | 651,34 | The same of the sa |
| 164,30 | 214,03 | 425,13 | 682,28 | 965,15 | 1,287,20 | 1,817,91 | 2,429,27 | The state of the second belong the second se |
| 62,71 | 88,79 | 171,39 | 309,59 | 417,95 | 577,05 | 810,00 | 1,085,40 | The second secon |
| 101,59 | 125,24 | 253,74 | 372,69 | 547,20 | 710,15 | 1,007,91 | 1,343,87 | to a service of a service of the segment of the service of the ser |
| 7,24 | 8,39 | 58,89 | 57,63 | 121,82 | 139,30 | 288,95 | 364,93 | The second secon |
| 94,35 | 116,85 | 194,85 | 315,06 | 425,38 | 570,85 | 718,96 | 978,94 | Add Phon 1000 dille househousehouse |
| 31,20 | 34,45 | 74,81 | 104,94 | 128,34 | 183,25 | 209,46 | 313,38 | THE TRUE OF THE |
| 63,15 | 82,40 | 120,04 | 210,12 | 297,04 | 387,60 | 509,50 | 665,56 | |
| • The second sec | | | | | | | | an annual an annual an annual |
| 2,191,74 | 2,915,11 | 8,427,72 | 11,658,11 | 17,653,81 | 22,376,07 | 30,408,86 | 36,354,25 | The Property of the continues of the Con |
| 100,00 | 135,00 | 150,00 | 200,00 | 200,00 | 200,00 | 600,00 | 500,00 | THE STATE OF THE S |
| 285,13 | 338,93 | 751,52 | 913,09 | 1,942,28 | 2,244,83 | 2,691,88 | 4,519,85 | PROPERTY OF THE APPRICATE MARKET MARKET |
| 2,829,98 | 4,349,96 | 11,731,03 | 15,617,33 | 23,787,38 | 30,424,08 | 42,306,99 | 51,429,00 | and the second s |
| 841,98 | 1,400,56 | 3,462,34 | 4,636,66 | 6,813,72 | 11,754,86 | 17,744,51 | 25,566,30 | The second secon |
| 1,121,33 | 1,903,80 | 5,748,28 | 7,145,14 | 12,004,02 | 13,388,08 | 19,256,79 | 19,349,81 | |
| | | | | | | | | |
| 3.16 | 4.12 | 5.93 | 8.64 | 11.01 | 13.75 | 17.95 | 22.92 | |
| 23.87% | 26.41% | 29.00% | 24.53% | 18.30% | 18.10% | 20.14% | 20.44% | |
| 10.21% | 8.34% | 9.56% | 8.69% | 10.81% | 9.49% | 8.03% | 9.60% | |
| 13.92% | 11.86% | 12.19% | 11.09% | 13.93% | 11.12% | 11.66% | 12.16% | The second section of the second seco |
| 1.00 | 1.30 | 1.60 | 2.00 | 2.50 | 3.00 | 3.50 | 4.50** | |
| 34.84% | 34.71% | 29.96% | 25.55% | 23.68% | 24.72% | 22.15% | 24.00% | |
| 14.30 | 16.90 | 30.90 | 37.50 | 69.00 | 79.60 | 94.52 | 145.86 | |
| 70.80 | 69.15 | 257.20 | 228.35 | 236.60 | 234.55 | 378.75 | 573.64 | |
| 22.42 | 16.78 | 43.37 | 26.43 | 21.50 | 17.06 | 21.10 | 25.03 | |
| **Proposed | | *Source : NSE | | | | | | |

BOARD OF DIRECTORS

Mr. Jagdish Capoor, Chairman

Mr. Aditya Puri, Managing Director

Mr. Keki Mistry

Dr. (Mrs.) Amla Samanta (up to April 25, 2004)

Mr. Anil Ahuja

Dr. Venkat Rao Gadwal

Mr. Vineet Jain

Mrs. Renu Karnad

Mr. Arvind Pande

Mr. Ranjan Kapur

Mr. Bobby Parikh

Mr. Ashim Samanta (w.e.f. November 19, 2004)

SENIOR MANAGEMENT TEAM

A Parthasarathy

A Rajan

Abhay Aima

Bharat Shah

C.N. Ram

G Subramanian

Harish Engineer

Neeraj Swaroop

Paresh Sukthankar

Samir Bhatia

Sudhir M Joshi

Vinod G Yennemadi

VICE PRESIDENT (LEGAL) & COMPANY SECRETARY

Sanjay Dongre

AUDITORS

M/s. P. C. Hansotia & Co.

Chartered Accountants

REGISTRARS & TRANSFER AGENTS

MCS LIMITED

Sri Venkatesh Bhavan,

Plot No. 27, Road No. 11,

MIDC Area, Andheri (East),

Mumbai 400 093.

Tel: 2821 5235/6/7

Fax: 2835 0456

Email: mcssvb@eth.net

REGISTERED OFFICE

HDFC Bank House, Senapati Bapat Marg, Lower Parel,

Mumbai 400 013. Tel: 5652 1000

Fax: 2496 0739

Website: www.hdfcbank.com





11TH ANNUAL GENERAL MEETING

Date:

June 17, 2005

Day:

Friday

Time:

3:30 p.m.

Place:

Birla Matushri Sabhagar,

19, New Marine Lines,

Mumbai 400 020

Book Closure:

May 28, 2005 to June 17, 2005

Dates (both days inclusive)

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