### Hero MotoCorp Ltd.

ANNUAL REPORT

# Hero

For the Hero within

**Propelled** towards a **new dimension** 

# Hum mein hai Hero

Hero MotoCorp is more than a national brand. It represents the spirit of a multicultural India, which is ready to take on the world on the strength of its deep potential and inherent dynamism.

The new brand consolidates our inherent strengths, while enhancing our global focus. At the same time, it demonstrates continuity in quality assurance and market leadership for innumerable customers.

The red colour of the reinvigorated identity exudes energy, passion and confidence, while black lends a touch of solidity, superior quality and authority. The symbol H connotes engineering, reflecting our commitment to quality and breakthrough innovation. The wordmark Hero represents human warmth and our faith in the indomitable human spirit.

The unique harmony of advanced engineering and human warmth testifies to the true vigour of this brand: that celebrates contradictions, challenges conventions and sets new standards of excellence in innovation and enterprise.

## What's Inside

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# Hero Honda is now Hero Honda is now Hero MotoCorp

The successful association of Hero and Honda for 27 years created the world's largest two wheeler manufacturing company. During 2010-11, we decided to part ways and evolve beyond this partnership. This is a happy culmination of a long and fruitful relationship. We now embark on a brand new journey into an exciting future of enormous possibilities. At Hero MotoCorp, we are now propelled towards a new dimension of excellence with far-reaching consequences for the organisation, customers and the industry.

For the organisation, the new dimension would entail enhanced market insight, better operating efficiencies, deeper customer centricity, greater focus on product-process excellence and financial stewardship.

For the customers, it would mean a wider choice of globally-benchmarked products at competitive prices, greater proximity and higher convenience for purchase of products.

For the industry, it would signify more alliances and partnerships and higher maturity and professionalism.

We will continue to sustain leadership in the domestic market, leverage existing capabilities and build new competencies to expand globally.



# We believe in

- Creating relationship and ethics based enterprise
- Delivering value through seamless and efficient supply chain
- Delivering excellence through resource optimised manufacturing
- Creating and sustaining powerful brands
- Keeping our promises and ensuring customer and shareholder delight

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50 million+ Two wheelers sold 54.6% 44.5% Share in the domestic Share in the domestic

Two wheeler company

in the world for the

10<sup>th</sup> consecutive year

motorcycle market two wheeler market

**5000+** Customer touch points

# /100,000+

Villages covered; extensive presence in rural India

New products launched in 2010-11 (including variants)

COMPANY OVERVIEW

CORPORATE IDENTITY

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# Vision

The story of Hero Honda began with a simple vision - the vision of a mobile and an empowered India, powered by its bikes. Hero MotoCorp Ltd., Company's new identity, reflects its commitment towards providing world class mobility solutions with renewed focus on expanding Company's footprint in the global arena.

# Mission

Hero MotoCorp's mission is to become a global enterprise fulfilling its customers' needs and aspirations for mobility, setting benchmarks in technology, styling and quality so that it converts its customers into its brand advocates.

Company will provide The an engaging environment for its people to perform to their true potential. It will continue its focus on value creation and enduring relationships with its partners.















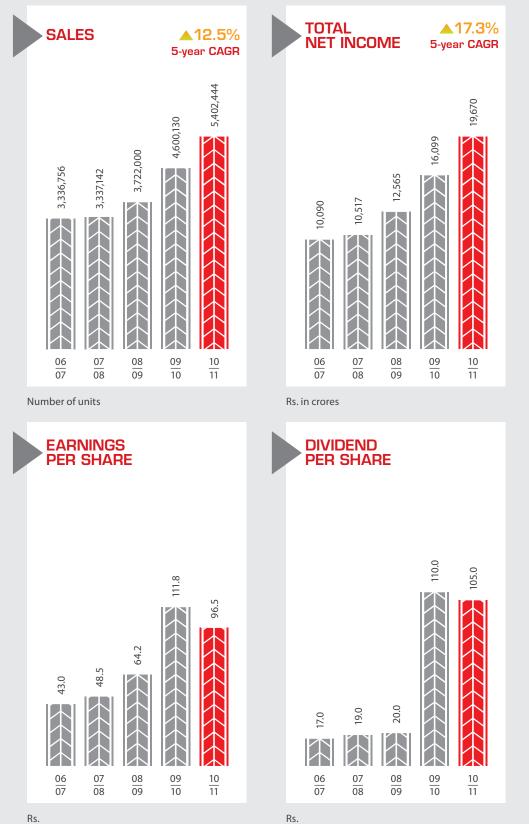


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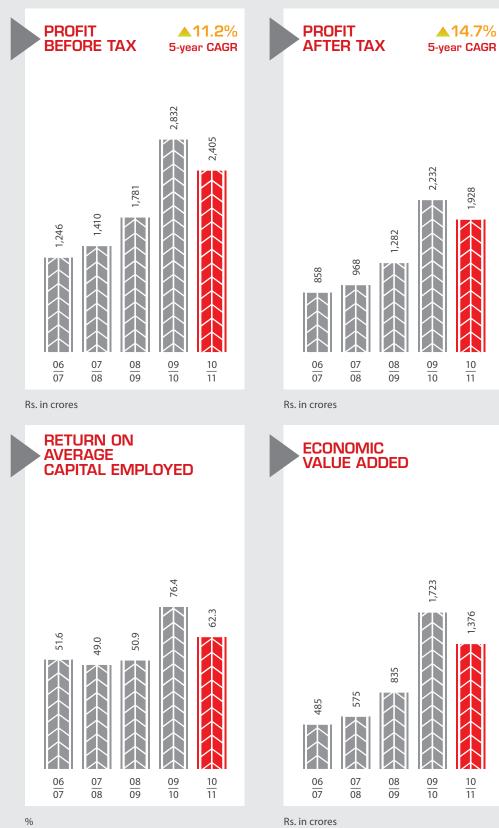


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### Prominent awards and accolades received during the year

- Received the 'Two-wheeler Manufacturer of the Year' award by Bike India magazine
- Received the 'Bike Manufacturer of the Year' at the Economic Times ZigWheels Car and Bike Awards
- Adjudged the 'Most Preferred Brand of Two-Wheelers' at the CNBC Awaaz Consumer awards
- Adjudged at top of the two-wheeler category in the Brand Equity Most Trusted Brands 2010 Survey
- Ranked No. 3 in the Most Trusted Brand across categories amongst Young Adult Males. It is the only automobile brand to figure in the top 50 ranking of all brands across categories in the Survey
- Received the Automotive Sector Gold Award in the 2010 Economic Times Frost and Sullivan Manufacturing Excellence Awards
- The Gurgaon plant won the National Safety Award