

# Riding with india, for the World

CREATE | COLLABORATE | INSPIRE

## Riding with India, for the World

Hero MotoCorp is ready to consolidate its global market leadership in two-wheelers with an expansive portfolio of 'Made in India, Made for the World' products. The large and growing addressable market, coupled with increased value-conscious consumers, provides Hero MotoCorp the perfect tailwind to drive innovation and deliver exceptional value, performance, and delight. Today, as India and the world stand at an inflection point in the sustainable technology era, Hero is well-positioned to address the mobility needs, aligned with the aspirations of future generations.



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### Remembering our Hero

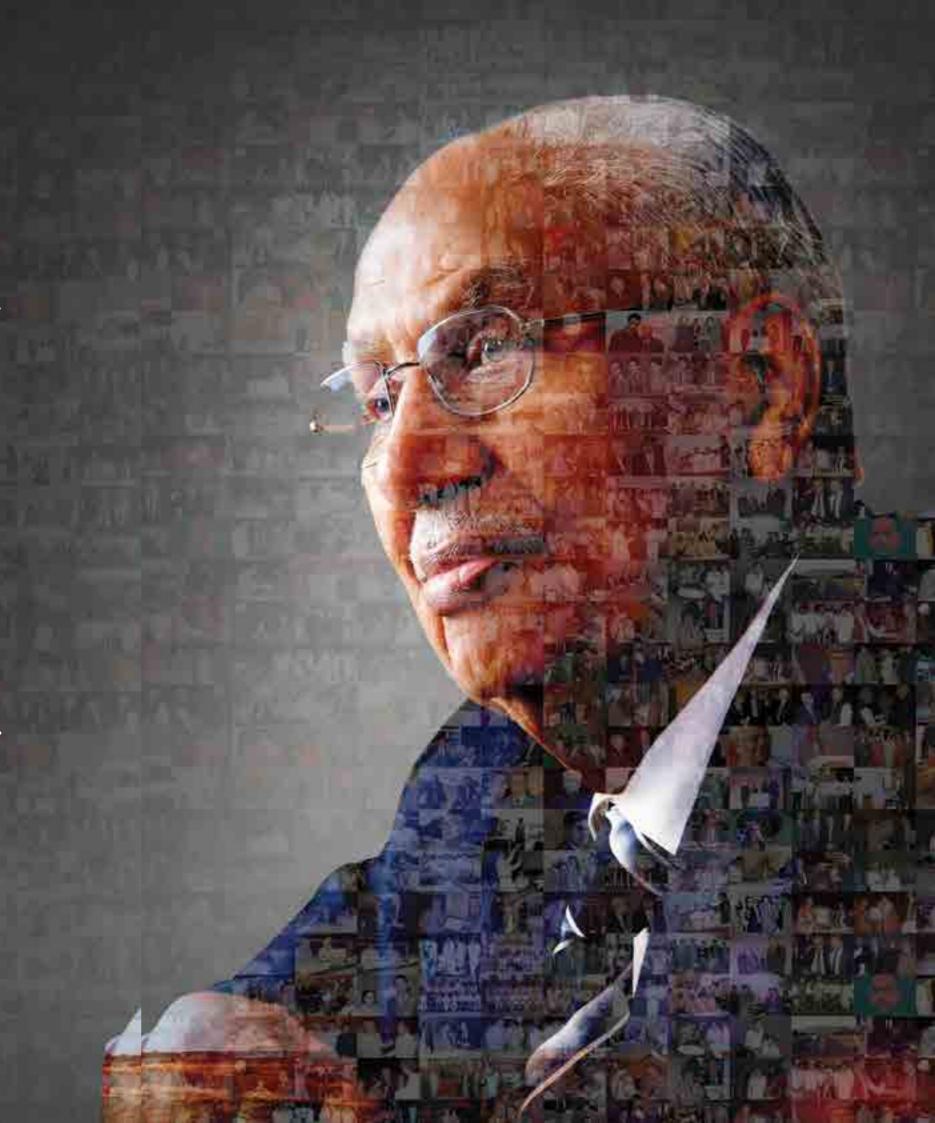
An institution builder, a philanthropist, an innovator, a statesman, a spiritual soul, a family man and above all, a proud Indian, he continues to be an inspiration to everyone in the Hero family and beyond.

For a man who had a lifelong passion for wheels, becoming the world's largest two-wheeler maker was a dream come true. And in the process of realising his dream, he contributed immensely to India's industrialisation and nation building.

While we continue to celebrate his legacy, we fondly look back at the eventful journey of his life, which left an indelible mark on millions.

Dr. Brijmohan Lall Munjal A Hero Forever...





### **Pioneering Vision, Monumental Efforts**

July 1, 1923



Born to parents Bahadur Chand Munjal and Thakur Devi Munjal

1930

Embarked on a transformative journey within the sacred halls of a Gurukul nestled in the idyllic village of Kamalia

1938



1943

Worked in an Army Ordinance Depot, Quetta

1951

in Bombay

Moved to Ludhiana and joined his brothers to trade in bicycle components

Started his own business

1953 Started

bicycle



1956 Hero Cycles established in Ludhiana



Amidst the tumultuous backdrop of the partition, Brijmohan Lall Munjal boarded the last train out of Kamalia to move to Amritsar. He later got betrothed to Santosh Raheja, weaving their destinies

1949

together in a union of love

1947



Rockman Cycles established in Ludhiana to manufacture chain &

technology Guru

1960

1959



Highway Industries established in Ludhiana

1978 Started Bahadur

**Chand Munial** Arya Model School, Ludhiana & Ludhiana Management Association, Majestic Auto established n Ludhiana to manufacture mopeds

1983

Hero Honda established in New Delhi



1962

Munjal Gases established and becomes the second ancillary in Ludhiana

1964

President of the Managing Society -Dayanand Medical College & Hospital, Ludhiana

1968

Started Ludhiana Flying Club

1969

1987

Sunbeam Auto established in Gurgaon President of CII

1988

1985

Hero Honda CD100

motorcycle was launched

Gujarat Cycles, Hero Cycles as well as Hero Motors established in Sahibabad.

1990

Hero Cold Rolling Division established in Ludhiana



Businessman of the year by Business India Group of **Publications** 

1995

President of SIAM. National Award for outstanding contribution to development of Indian Small-Scale Industry

2001

**Ernst & Young Entrepreneur** of the Year

2003

Lifetime Achievement Award from the All India Management Association (AIMA) for Management



2005

The President of India bestows Padma Bhushan **Doctor of Letters** (Honoris Causa) received by Hemwati Nandan Bahuguna Garhwal University, Srinagar Garhwal

Lifetime Achievement Award by ET Awards for Corporate Excellence



Distinguished entrepreneurship award from the PHD Chamber of Commerce & Industry

1998

1997

Business Leader of the year by **Business Baron** 

2000

Conferred Sir Jehangir Ghandy Medal for Industrial Peace by XLRI Jamshedpur



2009

SIAM Golden Jubilee Award for outstanding contribution to automobile industry



2011

Lifetime Achievement Award by Ernst & Young

Doctor of Science by IIT Kharagpur

Lifetime Achievement Award for the Asia Pacific **Entrepreneurship Awarded by Enterprise Asia** 

Finlease renamed as Hero Fincorp.

Hero MotoCorp established



2012

Hero Future Energies established

2014

Establishment of BML Munjal University, Gurgaon, Haryana.

The CNB Visioneer Award for outstanding contribution to the Indian Automotive Industry by NDTV Profit Car & Bike Awards 2013.

2015

**November 1** 

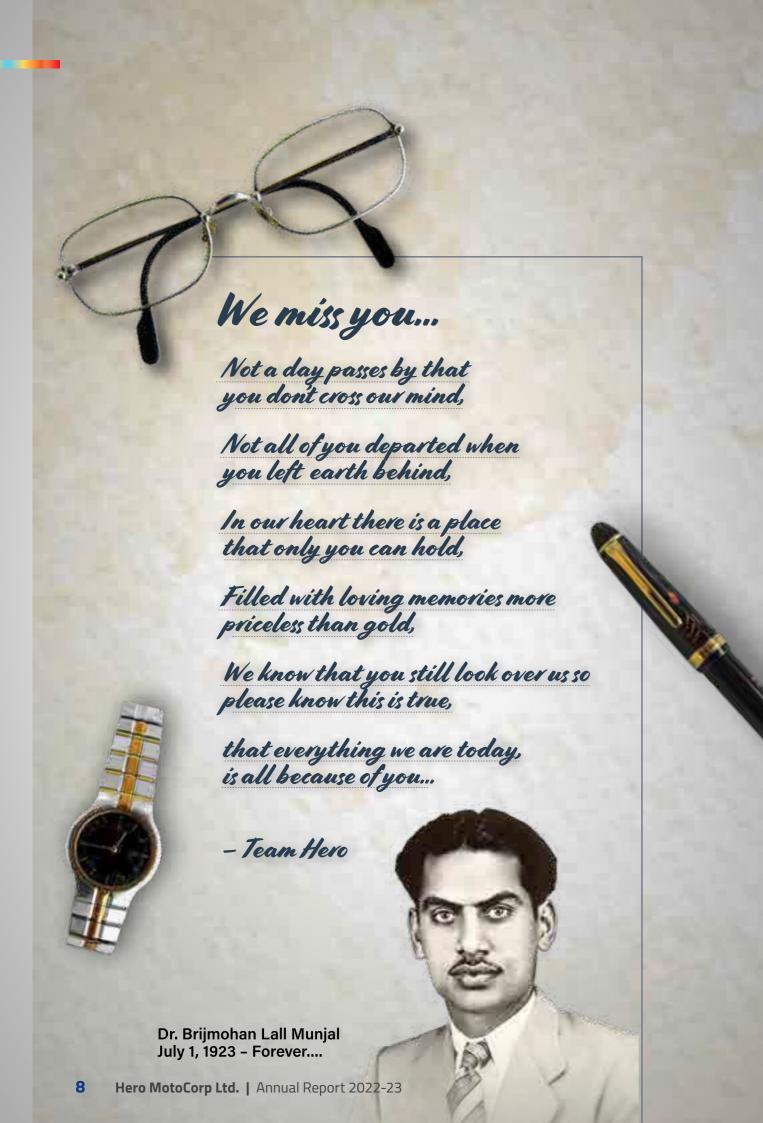
Dr. Brijmohan Lall Munjal lives forever...



Dr. Brijmohan Lall Munjal made our hearts his forever abode.

The one who taught us how to be a Hero.

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₹ **34,371** crore

TOTAL INCOM

₹ **3,986** crore

₹ **2,911** crore

**₹ 146** 

₹ 11,077 crore

112 million+

₹ **760** crore

₹ **78** crore

Splendor: World's highest selling motorcycle

11% two-wheeler growth over previous year

9 new models launched

VIDA VI

**Domestic Business** 

Strong network expansion, added 666 networks in FY 2022-23

23% business growth in spare parts and accessories over the previous year

Launched Wheels of Trust, a digital integrated omni-channel platform for two-wheeler exchange

### Vida

Launch of Vida V1—India's first fully integrated electric scooter

### GUINNESS WORLD RECORDS ACHIEVEMENT

VIDA V1 scooter set a new Guinness World Record by covering 1,780 km (1,106.04 mi) in 24 hours, surpassing the previous record for the greatest distance traveled by an electric scooter. This accomplishment highlights the VIDA V1's outstanding engineering and performance.



### **Global Business**

Expanded global presence from 43 countries in FY 2021-22 to 47 in FY 2022-23

Launch of 'Project Gold' aimed at developing two-wheelers tailored to usage conditions in specific countries

16 new models and refreshes launched



MANAGEMENT DISCUSS

REPORTS

405%

39%

CARBON NEUTRAL

9.7%

GENDER DIVERSITY

Low ESG risk in Sustainalytics platform

The world's largest CRM programme in automotive sector- Hero GoodLife has crossed the enviable 46 million member base with a growth of 16% over last financial year

Rain water recharge potential 34 lakh cubic meter within and beyond fence

87.5%

ZERO WASTE TO LANDFILL

CERTIFIED WITH 99%+

DIVERSION RATES

136.16 lakh kWh

6,250

STUDENTS COVERED BY REMEDIAL EDUCATION

RENEWABLE ENERGY GENERATION

17%

REDUCTION IN CARBON EMISSION INTENSITY

2,50,000
RIDERS TRAINED ON RESPONSIBLE ROAD BEHAVIOUR

559

SCHOLARSHIPS GIVEN TO STUDENTS FOR PURSUING DEGREES LIKE BTECH, LLB, MBA

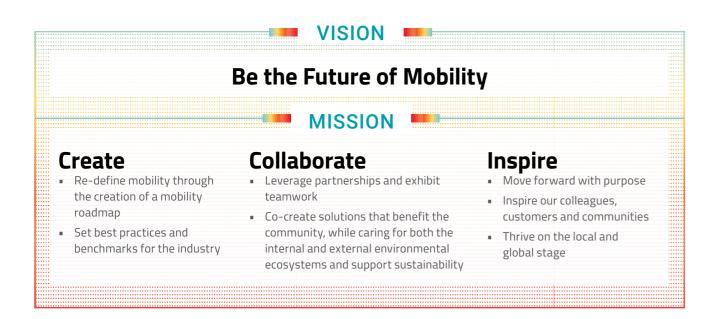


### **Ready for** the Future



We have been a flag bearer of excellence in the motorcycle and scooter industry. We offer products that are celebrated and respected for their quality, durability, technology, and their value delivery. For generations, we have addressed the personal mobility needs of riders, and now, doing so around the world.

Our ever-evolving portfolio caters to both - timeless needs as well as contemporary aspirations – from economy and performance to toughness, style and power to high-tech connectivity and intuitively smart features. Our pioneering presence has fostered a thriving automotive industry ecosystem, nurturing Original Equipment Manufacturers (OEMs), vendors, dealer networks, and aftermarket players. We have heralded the introduction of pathbreaking technologies into India through partnerships with world-leading industry players.



### **VALUES**











### **GETTING FUTURE-READY**

### **Partnerships with Leading Global Brands**

Harley Davidson to develop premium range of motorcycles

Zero Motorcycles, USA to develop premium electric two-wheelers for Indian consumers



### **Sustainable Mobility Solutions**

**Expanding the** sale of Vida electric scooter Partnership with **HPCL** and **BPCL** to set up 2W EV charging infrastructure across fuel stations across India





47% DOMESTIC MOTORCYCLE MARKET SHARE

6.40%

CONTRIBUTION OF DIGITAL SALES

DOMESTIC TWO-WHEELER

57,000+ TWO-WHEELERS SOLD
TO STATE GOVERNMENTS

10,000+ CUSTOMER TOUCHPOINTS WORLDWIDE

9.50 million+ ANNUAL PRODUCTION CAPACITY (UNITS) ACROSS 8

24 HERO 2.0 PHYGITAL



### CORPORAT OVERVIEW

MANAGEMENT DISCUSSION AND ANALYSIS

N STATUTORY REPORTS

STATEMENTS

### **Delighting Customers across the World**

Hero MotoCorp's state-of-the-art manufacturing facilities located in multiple countries play a crucial role in the Company's ability to cater to the diverse needs and preferences of riders across the globe. These facilities enable Hero MotoCorp to produce a wide range of products which have gained appreciation and delighted our customers.

The Company's commitment to quality and customer satisfaction has been a driving force behind its expansion efforts. By delivering products that meet the expectations of riders, Hero MotoCorp has been able to expand its reach and reached newer communities around the world.

Hero MotoCorp's diverse product portfolio allows the Company to cater to different segments of the market, offering options that suit various riding needs, preferences and lifestyles.

Furthermore, Hero MotoCorp's focus on quality ensures that its products are reliable, durable, and performance – oriented. This dedication to delivering high-quality vehicles has contributed to the Company's strong reputation and customer satisfaction.

As Hero MotoCorp continues to expand its reach, it is bringing diverse sets of customers into its fold and providing them with fuel efficient, environment friendly and technologically advanced mobility solutions.

Overall, Hero MotoCorp's commitment to quality, customer satisfaction, and its ability to understand and cater to diverse market preferences will be instrumental in its success and continued expansion efforts worldwide.

### ero is executing its global Hero entered Haiti in Latin

- Hero is executing its global expansion strategy by relaunching the Hero brand with several new launches planned in the coming year.
- The Company is strengthening its distribution network in key markets like the Democratic. Republic of Congo and Costa Rica.
- Hero entered Haiti in Latin America. It also established a strategic partnership for its entry into the Philippines, marking its first foray into Southeast Asia.

**Global Expansion Strategy** 

- In FY 2023-24, Hero plans to expand its presence beyond the current 47 countries, with a focus on Africa and the Middle East due to their economic growth and growing need for two-wheelers.
- The Company aims to premiumise its brand in Latin America and Asia.

Through these market expansion and product premiumisation initiatives, we hope to enter and establish ourselves in new countries, capitalise on economic opportunities, and strengthen our position as a global player in the two-wheeler industry.

### THE GROWTH ROADMAP

### 1

### Strengthening Existing Markets

Despite challenging market conditions, Hero MotoCorp Limited (Hero) has achieved significant growth in Latin America and gained market share in countries including Mexico, Argentina, Tanzania, Turkiye, Peru, South Africa, and Bolivia. To reinforce its market position, Hero is expanding its network increasing its presence in key regions, and enhancing brand awareness through targeted marketing campaigns. Additionally, Hero is focusing on strengthening retail finance options and introducing products tailored to specific market demands, such as Euro-5 compliant vehicles in Turkiye.



### Market-specific Product Development for Global Markets

Hero's 'Project Gold' initiative involves developing two-wheelers designed for the unique usage patterns and conditions of different countries. Through comprehensive testing and analysis, Hero aims to create superior products that cater to local needs, offering performance, durability, and reliability. This customer-centric approach enables Hero to establish a strong presence in diverse markets and enhance its reputation as a manufacturer of high-quality two-wheelers.



### Advances in the Global EV Two-wheeler Industry

Hero has entered the Electric Vehicle (EV) segment with the launch of the Vida V1 electric scooter in India. This showcases Hero's commitment to sustainable mobility and the growing demand for electric vehicles. Additionally, the partnership with Zero Motorcycles allows Hero to co-develop premium electric motorcycles, leveraging their expertise to create innovative and highperformance EVs. By diversifying its EV portfolio, Hero aims to capture a wider customer base and capitalise on the global shift towards electric mobility.



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### **Central & Latin America** 5 Colombia 15 Dominican Republic 6 Peru

7 Ecuador

8 Guatemala 9 El Salvador

10 Honduras 11 Nicaragua

12 Costa Rica 13 Panama

14 Bolivia

16 Argentina 17 Guyana 18 Trinidad &

Tobago 19 Mexico

20 Haiti

### **Africa**

21 Kenya

22 Tanzania

23 Uganda 24 Ethiopia

25 Burkina Faso

26 Ivory Coast 27 Angola

28 Democratic Republic of Congo

29 Mozambique

### **Middle East**

40 Turkiye

41 Dubai (UAE)

43 Iraq

43 Kuwait 44 Saudi Arabia

45 Egypt

46 Yemen 47 Qatar

37 Mauritius

39 South Africa

30 Madagascar

31 Liberia

32 Guinea

33 Nigeria

34 Ghana

35 Djibouti

36 Zambia

38 Sudan

**14.28** million REVENUE FROM GLOBAL BUSINESS FOR PARTS

16 NEW PRODUCTS AND REFRESHES LAUNCHED

**32**% CONTRIBUTION FROM PREMIUM
SEGMENT TO INTERNATIONAL SALES

**47** countries WORLDWIDE PRESENCE

**The Philippines** Strategic **Partnership** Agreement signed

3.2% SHARE OF INTERNATIONAL SALES