

HERO FOREVER

ANNUAL REPORT 2015-16 HERO MOTOCORP LTD.

CONTENTS

CORPORATE OVERVIEW

Tribute to Dr. Brijmohan Lall **01** Remembering our Hero **02** Refreshingly Relevant **06** Excellence has Multiple Locations 08 Biking with Panache Globally 09 Revisiting Eventful Quarters **10** Key Performance Indicators 12 Message from the Chairman 14 Global Centre of Innovation and Technology (CIT) 20 Launch of Hero Duet and Hero Maestro 22 Focused on 'Greenovation' 24 Global Progress 26 Innovation has Arrived in Style 28 Branding Initiates 30 Corporate Social Responsibility 32 Awards and Accolades 36 Board of Directors 38 Leadership Team 39 Ten-year Financial Performance 40 Economic Value Added (EVA) Statement 42 Committee Details 43 Corporate Information 44

GOVERNANCE REPORTS

Management Discussion and Analysis Report Board's Report and Annexures Business Responsibility Report

FINANCIAL STATEMENTS

Standalone Financial Statements **122** Consolidated Financial Statements **162**

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FORWARD-LOOKING STATEMENTS

In this Annual Report, we have disclosed forward-looking information to enable investors to comprehend our prospects and take investment decisions. This report and other statements - written and oral – that we periodically share contain forward-looking statements that set out anticipated results based on the management's plans and assumptions. We have tried, wherever possible, to identify such statements by using words such as 'anticipate', 'estimate', 'expects', 'projects', 'intends', 'plans', 'believes', and words of similar substance in connection with any discussion of future performance. We cannot guarantee that these forward-looking statements of results are subject to risks, uncertainties, and even inaccurate assumptions. Readers should keep in mind that known or unknown risks or uncertainties materialise, or should underlying assumptions prove inaccurate, actual results could vary materially from those anticipated, estimated, or projected. Readers should keep this in mind. We undertake no obligation to publicly update any forward-looking statements, whether as a result of new information, future events or otherwise.

HERO Forever

DR. BRIJMOHAN LALL MUNJAL EPITOMISED THE INDOMITABLE SPIRIT OF INDIA; TO RISE AND RECLAIM ITS PLACE IN THE COMITY OF NATIONS, DESPITE IMMENSE CHALLENGES IN THE WAY.

He saw the broad canvas of history unfolding before him. From the suffering under colonial rule, the ravages of Partition, the raising of the Tricolour, Licence Raj, to the liberalisation of the economy, triumphs of Indian entrepreneurship across the world, and the digital age of the twenty-first century. Not only did he live through all this, he turned challenges into opportunities, and worked hard with dignity, until he saw light at the end of the tunnel. His vision was to help empower India through building institutions of excellence.

From humble beginnings, Dr. Munjal went on to set-up a world-class ethical, value-based and professional enterprise that today employs over 35,000 people; and has verticals ranging from two-wheelers and cycles to auto parts, from BPO and financial services to insurance distribution, clean energy and real estate. Hero Group is now a US\$ 5 billion enterprise, which includes Hero MotoCorp, the World's largest two-wheeler manufacturer with operations across continents.

His passion for institution building was not confined to businesses alone. He built and nurtured a large number of social enterprises in the realms of adult education, women's empowerment, healthcare and education. The trusts that he set-up now successfully run numerous well-known primary, secondary, vocational and tertiary education institutes across multiple states of India. He believed, "there is no greater investment and no better return than that in education. It benefits not only an individual but society at large."

Dr. Brijmohan Lall Munjal was an entrepreneur, philanthropist, social engineer and above all a humanist, who inspired millions of people by his exemplary vision. In recognition of his immense contribution, a very large number of prestigious awards were bestowed upon him. At Hero MotoCorp, we are honoured to have been guided by this legend; and will continue to draw inspiration from his extraordinary life.

HE WAS, AND REMAINS OUR UNDYING HERO.

DR. BRIJMOHAN LALL MUNJAL

FOUNDER CHAIRMAN, HERO GROUP 1st JULY, 1923 - 1st NOVEMBER, 2015

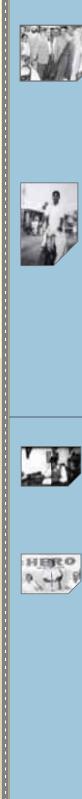
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REMEMBERING OUR HERO

1st. JULY, 1923 - BIRTH KAMALIA, DISTRICT LAYALLPUR **BRITISH INDIA**

PARENTS FATHER : BAHADUR CHAND MUNJAL MOTHER : THAKUR DEVI MUNJAL

1930 JOINED GURUKUL NEAR KAMALIA



1938 STARTED WORKING IN A LOCAL FARM





923

BOARDED THE LAST TRAIN OUT OF KAMALIA MOVED TO AMRITSAR





1947



MOVED TO AGRA MARRIED SANTOSH MUNJAL





1949 STARTED HIS OWN BUSINESS IN BOMBAY

1951 MOVED TO LUDHIANA & JOINED HIS BROTHERS TO TRADE IN BICYCLE COMPONENTS



1953 STARTED MANUFACTURING BICYCLE COMPONENTS



RAMAN GEETA SUMAN PAWAN





CHILDREN







1956 HERO CYCLES ESTABLISHED IN LUDHIANA



w.

1959 FIRST TRIP TO GERMANY TO IMPORT LATEST TECHNOLOGY FOR BICYCLE CHAIN MACHINERY



1960 ROCKMAN CYCLES ESTABLISHED IN LUDHIANA TO MANUFACTURE CHAIN AND BICYCLE HUBS

1962 MUNJAL GASES ESTABLISHED AND BECOMES THE SECOND ANCILLARY IN LUDHIANA

1964 PRESIDENT OF THE MANAGING SOCIETY OF DAYANAND MEDICAL COLLEGE & HOSPITAL LUDHIANA



1968 STARTED LUDHIANA





1969 HIGHWAY INDUSTRIES ESTABLISHED IN LUDHIANA



ON THE BOARD OF DIRECTORS OF PUNJAB NATIONAL BANK

ROTARY DISTT. GOVERNOR

ASSOCIATION

1978 STARTED BAHADURCHAND MUNJAL ARYA MODEL SCHOOL, LUDHIANA & LUDHIANA MANAGEMENT

MAJESTIC AUTO ESTABLISHED IN LUDHIANA TO MANUFACTURE MOPEDS



CORPORATE OVERVIEW

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GOVERNANCE REPORTS

FINANCIAL STATEMENTS

3

980 2004 003 1981 DOCTORATE BY BANARAS HINDU UNIVERSITY, VARANASI MUNJAL CASTINGS ESTABLISHED IN LUDHIANA Hero HERO BPO ESTABLISHED 2005 THE PRESIDENT OF INDIA BESTOWS PADMA BHUSHAN 1983 HERO HONDA ESTABLISHED IN NEW DELHI DOCTOR OF LETTERS (HONORIS CAUSA) BY HEMWATI NANDAN BAHUGUNA GARHWAL UNIVERSITY, SRINAGAR GARHWAL 1985 MUNJAL SHOWA MUNJAL SHOWA LIFETIME ACHIEVEMENT AWARD BY ET AWARDS FOR CORPORATE EXCELLENCE ESTABLISHED IN GURGAON 1987 SUNDEAM AUTO PVT. LTD. SUNBEAM AUTO ESTABLISHED IN GURGAON 2006 HERO REALTY ESTABLISHED HERO PRESIDENT OF CII 1988 **GUJARAT CYCLES ESTABLISHED** 2009 SIAM GOLDEN JUBILEE AWARD FOR OUTSTANDING CONTRIBUTION TO AUTOMOBILE INDUSTRY HERO CYCLES ESTABLISHED IN SAHIBABAD HERO MOTORS ESTABLISHED IN SAHIBABAD 1990 HERO COLD ROLLING DIVISION 2010 ESTABLISHED IN LUDHIANA 1991 HERO FINLEASE ESTABLISHED HERO STEELS ESTABLISHED 1994 BUSINESSMAN OF THE YEAR BY BUSINESS 2011 INDIA GROUP OF PUBLICATIONS LIFETIME ACHIEVEMENT AWARD BY ERNST & YOUNG 1995 PRESIDENT OF SIAM DOCTOR OF SCIENCE BY IIT KHARAGPUR NATIONAL AWARD FOR OUTSTANDING CONTRIBUTION TO THE DEVELOPMENT OF INDIAN SMALL SCALE INDUSTRY ASIA PACIFIC ENTREPRENEURSHIP AWARD BY ENTERPRISE ASIA 1997 DISTINGUISHED ENTREPRENEURSHIP FINLEASE RENAMED AS HERO FINCORP AWARD FROM THE PHD CHAMBER **OF COMMERCE & INDUSTRY** 1998 BUSINESS LEADER OF THE YEAR HERO HONDA RENAMED AS HERO MOTOCORP Hero BY BUSINESS BARON 2000 2012 HERO FUTURE ENERGIES ESTABLISHED CONFERRED SIR JAHANGIR GHANDY HE MEDAL FOR INDUSTRIAL PEACE BY XLRI JAMSHEDPUR 2014 BML MUNJAL UNIVERSITY GURGAON, HARYANA 2001 ENCINEER ERNST & YOUNG ENTREPRENUER OF THE YEAR THE CNB VISIONEER AWARD FOR OUTSTANDING CONTRIBUTION TO THE INDIAN AUTOMOTIVE INDUSTRY BY NDTV PROFIT CAR & BIKE AWARDS 2013 2003 LIFETIME ACHIEVEMENT AWARD FROM THE ALL INDIA MANAGEMENT ASSOCIATION (AIMA) FOR MANAGEMENT 1st NOVEMBER 2015 DR. BML MUNJAL LIVES FOREVER

WE MAKE ICONIC PRODUCTS AND BRANDS.

WE PROVIDE UNIQUE EXPERIENCES THAT EVOKE POWERFUL EMOTIONS OF EMPOWERMENT.

WE INTRODUCE SMARTER APPROACHES AND GREEN TECHNOLOGIES IN OUR DESIGN AND ENGINEERING, BECAUSE OUR CUSTOMERS ACROSS THE WORLD DESERVE IT.

FOR OVER THREE DECADES, WE HAVE BEEN CONSISTENTLY ASSIGNING THE HIGHEST PRIORITY TO MATTERS THAT IMPACT OUR CUSTOMERS' WELL-BEING AND QUALITY OF LIFE. AND THAT'S THE STARTING POINT OF EVERY STORY OF INNOVATION AT HERO.

INNOVATION FOR US IS ABOUT IMPROVING THE MANNER IN WHICH WE FUNCTION.

IT IS ABOUT HAVING DEEP DISCUSSIONS WITH CUSTOMERS; AND APPRECIATING THEIR PERSPECTIVES IN AN EVOLVING SOCIETY; ABOUT REACHING OUT TO NEW GEOGRAPHIES WITH HIGH BENCHMARKS OF DURABILITY, COMFORT, SAFETY, EFFICIENCY, FUEL ECONOMY AND AESTHETICS.

WE OBSERVE GLOBAL TRENDS AND ASPIRATIONS; INTEGRATE CUSTOMER INSIGHTS INTO OUR THOUGHT PROCESS; DISRUPT MARKETS; AND BUILD BRANDS THAT ENJOY A FORMIDABLE FAN FOLLOWING ACROSS THE WORLD.

INNOVATION TAKES US AHEAD, FROM MARKET LEADERSHIP TO THOUGHT LEADERSHIP.



REFRESHINGLY RELEVANT

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WE INNOVATE FOR INDIA AND THE WORLD. IT'S BOTH OUR PASSION AND COMMITMENT, AS THE WORLD'S LARGEST MANUFACTURER OF TWO-WHEELERS, BASED IN INDIA. OUR AIM IS TO CREATE EXCEPTIONAL CUSTOMER EXPERIENCES IN WHATEVER WE DO – FROM INSPIRING IDEAS THAT WE BRING ON BOARD, TO THE PRECISION OF OUR MANUFACTURING, CULMINATING WITH OUR EXTENSIVE NETWORK ACROSS GEOGRAPHIES.

> ranaulum OF PERSONAL MOBILITY WE GO BEYOND THEM WE WORK TO MAKE BRANDS REMAIN RELEVANT IN MINDS AND MARKETS ACROSS DECADES

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WE ZEI WENS PARADIGNS



CORPORATE OVERVIEW GOVERNANCE REPORTS FINANCIAL STATEMENTS

VISION

The story of Hero Honda began with a simple vision – that of a mobile and empowered India, powered by its bikes.

The Company's new identity – Hero MotoCorp Ltd. – reflects its commitment towards providing sturdy and solid world-class mobility solutions with a renewed focus on steadily moving ahead and expanding the footprint in the global arena.

MISSION

Hero MotoCorp's mission is to become a global enterprise fulfilling its customers' needs and aspirations for mobility, solidity and sturdiness. We aim to set benchmarks in technology, style and quality to convert its customers into brand advocates.

The Company provides an engaging environment for its people to perform to their true potential. It aims to continue its focus on value creation and enduring relationships with its partners.

STRATEGY

Our key strategies focus on building a steady and robust product portfolio across categories and explore growth opportunities globally. We also seek to continuously improve upon operational efficiency, aggressively expand our customer reach, invest in brand-building activities and ensure customer and shareholder delight.

GLOBAL LEADERSHIP

No. 1 TWO-WHEELER COMPANY IN THE WORLD FOR THE 15TH CONSECUTIVE YEAR

30+

YEARS OF EXPERIENCE OF CATERING TO VARIED CUSTOMER ASPIRATIONS IN THE TWO-WHEELER INDUSTRY

8.1 Mn units

CUMULATIVE INSTALLED CAPACITY ACROSS FIVE WORLD-CLASS FACILITIES; ONE OF THE LARGEST IN THE WORLD

24+

PRODUCTS COMPRISING 100CC, 110CC, 125CC, 150CC, 225CC AND SCOOTER CATEGORY FOR A WIDE CUSTOMER SPECTRUM ACROSS GENDER

65 Mn units

SINCE INCEPTION

39% MARKET SHARE IN THE DOMESTIC TWO-WHEELER MARKET

52.4% MARKET SHARE IN THE DOMESTIC MOTORCYCLE MARKET

29 COUNTRY GLOBAL PRESENCE

7,500+ TEAM MEMBERS, DRIVING THE LEVERS OF HERO'S PROGRESS

6.000+

PAN-INDIA TOUCH

POINTS AND PRESENCE

IN 100,000+ VILLAGES

3

2

1

EXCELLENCE HAS MULTIPLE LOCATIONS

HARIDWAR 2.8 Mn units per annum

1

2

3

8

DHARUHERA 2.1 Mn units per annum

GURGAON
2.1 Mn units
per annum

4

NEEMRANA **1.05 Mn units per annum**

Global Parts Centre

JAIPUR

5

Global Centre of Innovation and Technology (CIT)