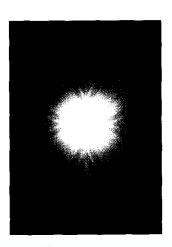
वार्षिक रिपोर्ट २००१ - ०२ ANNUAL REPORT 2001-02





Future full of energy

हिन्दुर-तान पेट्रोलियम कॉर्पोरेशन लिमिटेड HINDUSTAN PETROLEUM CORPORATION LIMITED



The cover design is

a graphic representation

of a blazing star,

the universal symbol

of pure energy.

The HP emblem

has been interwoven

with the sun's rays,

depicting HP

as the ultimate source of

boundless energy.



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OUR OFFICES, AUDITORS & BANKERS

Registered Office and Headquarters Office

Petroleum House, 17, Jamshedji Tata Road, Mumbai 400 020.

e-mail: corphqo@hpcl.co.in website: www.hindpetro.com

Marketing Headquarters

Hindustan Bhavan, 8, Shoorji Vallabhdas Marg, Ballard Estate, Mumbai 400 001.

Mumbai Refinery

Corridor Road, Mahul, Mumbai 400 074.

Visakh Refinery

Post Box No. 15, Visakhapatnam 530 001.

East Zone

6, Church Lane, Post Box No. 146, Calcutta 700 001.

West Zone

R & C Building, Shri J.J. Road, Byculla, Mumbai 400 008.

North Zone

11th Floor, Tower I, Jeevan Bharati Building, 124, Indira Chowk, New Delhi 110 001.

South Zone

Thalamuthu Natarajan Building, 4th Floor, 8, Gandhi Irwin Road, Post Box No. 3045, Egmore, Chennai 600 008.

Company Secretary

Shri N.R. Narayanan

Statutory Auditors

Batliboi & Purohit Chartered Accountants Mumbai

G. P. Kapadia & Co. Chartered Accountants Mumbai.

Branch Auditors

Sriramamurthy & Co. Chartered Accountants Visakhapatnam.

Bankers

State Bank of India
Union Bank of India
Punjab National Bank
Standard Chartered Bank
Bank of Baroda
Bank of India
Citibank N.A.
Corporation Bank



HQO and the New Annexe Building



BOARD OF DIRECTORS



Shri M. B. Lal Chairman & Managing Director



Shri D. S. Mathur Director (Refineries)



Shri S. D. Gupta Director (Finance)



Shri N. K. Puri Director (Marketing)



Shri Arun Balakrishnan Director (Human Resources)



Shri Naresh Narad
Director
Additional Secretary
(Marketing) MOP & NG



Shri S. Vijayaraghavan Director Joint Secretary MOP & NG



Dr. B. Mohanty
Director
Joint Advisor
(Finance) MOP & NG



Shri T. L. Sankar Director Principal (Retd.), Administrative Staff College of India, Hyderabad



Shri Raja G. Kulkarni Director



Shri Rajesh V. Shah
Director
Managing Director,
Mukand Ltd.



Shri M. Nandagopal
Director
Managing Director
Mohan Breweries & Distilleries Ltd.



OUR MANAGEMENT TEAM



Smt. Parminder. H. Mathur Chief Vigilance Officer



■
Shri S. K. Mukherjee
Executive Director
Mumbai Refinery



◀ Shri C. N. Rao Executive Director Corporate Finance



■ Shri C. Ramulu Executive Director
JVC Relations & Internal Audit



Shri M. A. Tankiwala
Executive Director
Punjab Refinery Project



Shri V.D. Mahajan Executive Director Refinery Co-ordination



► Shri K. Murali Executive Director Visakha Refinery



Shri N.R. Narayanan Company Secretary



Shri S. P. Chaudhry Executive Director Retail Business Unit



◀
Shri S. Roy Choudhury
Executive Director
Direct Sales Business Unit



◀
Shri S. K. Biswas
Executive Director
Supply, Operations & Distribution



◀ Shri HarshKumar Advisor Information Technology



◀ Shri A. K. Bhide General Manager Internal Audit



Shri A.B. Sathe General Manager Crude & Shipping



Shri G. A. Shirwaikar General Manager North Zone



Shri D. K. Deshpande MD Technical MRPL



◀ Shri R. N. Sharma General Manager Treasury, Payroll & Reimbursement





Shri A. S. Tulaskar General Manager Operations (Mumbai Refinery)



Shri K.S.R. Prasad Financial Controller



Shri V. Vizia Saradhi General Manager Industrial Relations



► Shri S. M. Palav General Manager Information Technology



Shri S. T. Joshi General Manager Renewable Energy



◀ Shri S. V. Sahni General Manager LPG Business Unit



Shri S.V.K. Gnaneshwar Project Head Power Project



◀ Shri K. R. Sankaran General Manager West Zone



Shri B. Mukherjee General Manager Human Resource Development



Ms. Nishi Vasudeva
General Manager
ERP Implementation



Shri K. Muralidharan General Manager - Coordination Delhi Coordination Office



Shri A. B. Thosar General Manager E & P and Pipelines



Shri A.P. Ram Advisor (Refineries) MOP & NG



► Shri S. Y. Narvekar
Deputy General Manager (Incharge)
South Zone



◀ Shri A. S. Rao General Manager Operations (Visakh Refinery)



► Shri Subhankar Biswas
Deputy General Manager (Incharge)
East Zone





AWARDS



His Excellency, Vice President of India, Shri Krishna Kant handing over award to Shri S.D. Gupta for HPCL's 'Excellent' MOU performance



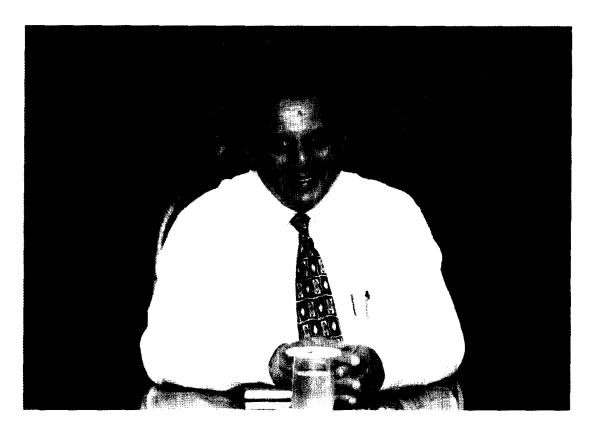
Hon'ble Minister of Petroleum and Natural Gas Shri Ram Naik handing over First Best Performer Award for the years 1999-2000 & 2000-2001 to Mazagaon-Haybunder Lube Oil Blending Plant. Also seen are Shri Santosh Gangwar, Minister of State, Petroleum and Natural Gas, Shri H.L. Zutshi and Shri A. Balakrishnan



Shri K. Murali, Visakha Refinery, receiving award on "Waste Minimization at source" on June 05, 2001 from Hon'ble Chief Minister, Andhra Pradesh, Shri N. Chandrababu Naidu



CHAIRMAN'S MESSAGE



The year 2001-02 will go down as a landmark year in the history of the Indian Oil industry. At the end of the year, the Administered Price Mechanism that governed the oil sector for the last twenty five years, was dismantled. Thus the way was paved for the entry of a number of private sector players in the marketing of transport fuels.

The events of last year also underscored how hard it is to predict the future. At the beginning of the year 2001 nobody could have imagined, let alone predicted, the World Trade Centre and Pentagon incidents on September 11 in the United States. Only a handful of economists predicted the US recession in advance, and to this day remain divided on the future prospects for both the US and World economy. Closer home, the attack on the Indian Parliament in December, tensions at the border and travel warnings by some of the Western countries would have been hard to foretell. These unforeseen events define and reshape our business environment in unpredictable ways.

Fear of a supply disruption following September 11 spiked oil prices by about \$3 per barrel, albeit temporarily. However, the slowdown in global economic growth and the immediate and dramatic fall in commercial air traffic brought the prices down sharply. Fust when oil experts predicted further declines, prices started hardening at the end of February due to geopolitical tensions as well as incipient signs of recovery in the US economy.

The Indian economy registered a growth rate of 5.4% in 2001-02 compared to 4% in 2000-01. The

7



agriculture sector was the mainstay of growth during the financial year. The Index of Industrial Production, on the other hand, recorded one of the lowest growth rates since 1992-93. This slowdown in the industrial sector affected the oil sector adversely. Beside 1974-75, 2001-02 is the only financial year when the consumption of petroleum products has actually declined.

The short point is that we have no control over the price of primary input in our business, i.e., crude, nor over the economic activities that determine the level of our outputs. Economic activity is shaped not only by economic policies but also by the changing aspirations of civil society and government actions that emerge therefrom. Since we cannot control our operating environment, our strategy and business fundamentals are aimed at capturing the opportunities and minimising the negatives. Herein lies the strength of your company.

Our emphasis is on maintaining a sound asset base underpinned by operational excellence. We ensure that capital is invested to build for the future within a disciplined financial framework. Our strategies nurture our core competence while positioning the company to take advantage of emerging opportunities. The commitment, experience and talent of our employees play a nodal role in executing our strategies. Thus, we are focusing more than ever on sharing expertise, learnings, and systems across our widespread network to leverage their strengths.

These principles stood us in good stead in the last financial year wherein the impact of the lower sales as well as net income from operations due to lower demand realisation were mitigated by a reduction in expenditure. While our refineries are investing in new systems and processes to produce fuels with new systems and processes to produce fuels with new specifications, they nevertheless continue to focus on improving efficiency and profitability. Marketing initiatives are similarly directed at both growth as well as differentiation.

Our commitment to technology and innovation was vindicated by the prestigious CSTR (Council for Scientific & Industrial re<mark>search) Technology Tward 2001</mark>, conferred on our Mumbai Refinery jointly with IIP Dehrad<mark>un</mark>, in the area of Chemical Technology.

The oil sector is a growth sector. The current decline notwithstanding, the fundamentals for future growth are quite strong. The economy needs energy to grow. There are indications of recovery in the industrial sector. As industries complete restructuring in response to competitive forces, and reforms in the agricultural sector are initiated, the economy will expand. This will translate into greater demand for petroleum products. Our business fundamentals provide us a competitive edge in availing of these opportunities.

The support of our customers, business associates and shareholders has always been a source of strength and I thank them for being part of our growth story. I wish to thank all the employees for their efforts in making this company successful. The promise of the future is based on the their commitment, professionalism and talent which provides us a distinctive edge.

Shri M. B. Lal Chairman & Managing Director