

Cover theme

Change

v.t. to alter or make different :
n. the act of changing :
alteration or variation of any
kind

Chamber's Twentieth Century

Dictionary of the English

Language

... laws and institutions must
go hand in hand with the
progress of the human mind.
As that becomes more
developed, more enlightened,
as new discoveries are made,
new truths disclosed and
manners and opinions change
with the change of
circumstance, institutions
must advance also, and keep
pace with the times.

Thomas Jefferson

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HIGHLIGHTS

OPERATIONAL HIGHLIGHTS

1993-94	1994-95	1995-96	1996-97	1997-98 Cumulative
Loan Approvals (Rs. in crores)	1,024.77	1,494.55	2,071.46	2,521.70
Loan Disbursements (Rs. in crores)	889.07	1,211.66	1,683.55	2,100.78
Cumulative Investment made possible in the housing sector (Rs. in crores)	11,275.47	15,137.77	19,928.88	26,207.51
				32,710.05

1 Crore = 10 million
1 Lac = 100,000

FINANCIAL HIGHLIGHTS

1993-94	1994-95	1995-96	1996-97	1997-98
Gross Income	608.15	780.33	982.18	1,265.33
Profit After Tax	105.36	146.15	195.69	247.89
Shareholders' Funds	500.28	874.85	1,501.82	1,662.75
Share Capital - Equity	92.24	101.24	119.11	119.11
- Preference	-	-	50.00	50.00
Reserves and Surplus	408.04	773.61	1,332.71	1,493.64
Long Term Borrowings	2,101.56	2,583.10	2,552.34	3,035.47
Deposits	1,458.18	1,853.24	2,512.69	3,502.19
Loans Outstanding	3,071.19	3,747.55	4,740.68	5,709.32
Dividend per share (Rs.)	28	32	37	45
Book Value per Share (Rs.)	542	864	1,219	1,354
Earnings per Share (Rs.)	114	144	161	203
				243

* Includes special dividend of Rs. 20 per share to mark the completion of HDFC's
20th anniversary.

MD	✓			BKC	✓
CS	✓			DPY	✓
RO	✓			DIV	✓
TRA	✓			AC	✓
AGM	✓	✓		SHI	✓
YE	✓	✓	✓		



Our 3rd decade launches us into an arena of challenge, the arena of change.

By its very definition, while change denotes alteration, mutability, it sheathes

an inherent truth: the incontrovertible fact that **Change** is inevitable,

and necessary. And given today's global business environment - of which we

in India are a part - change, experienced within the organisation

and without, is highlighted in our annual report this year,

as HDFC completes twenty.

Through all these years, the principles of right action, built on the basis of

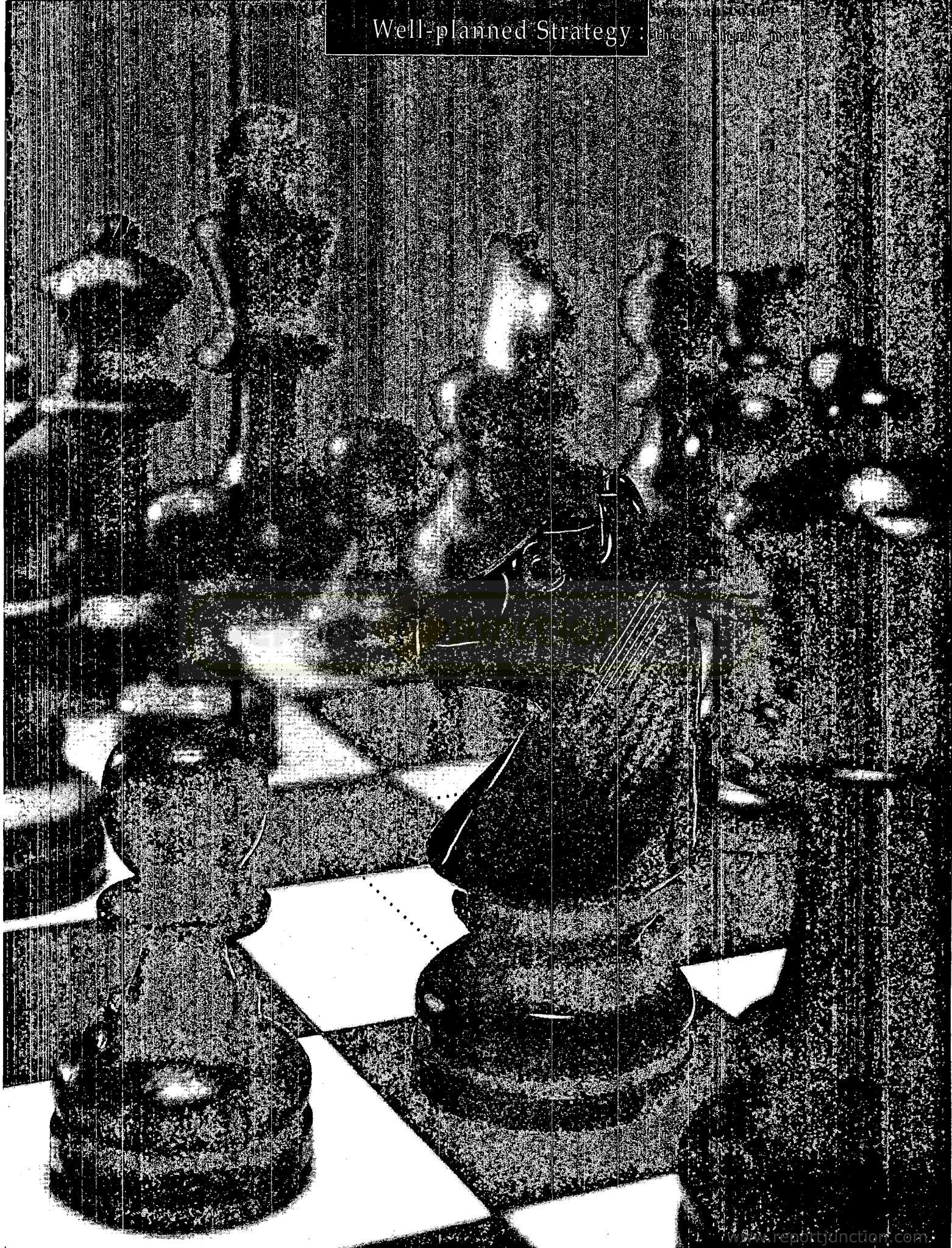
SANSCO SERVICE

In the face of change.

The more original the method,
the truer one's arm.

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fairness, kindness, efficiency and effectiveness, which HDFC adopted, at its very inception, have remained with us, immutable and unchanging in the face of all the changes the organisation has encountered. These key principles have provided the strength and the sustenance to take on fresh challenges. They have helped to build trust between people, strengthen communications, and foster meaningful relationships both inside HDFC, as well as with our customers, and thereby accorded HDFC the ability to tackle radically new situations and issues, both sensitively and resourcefully. It has yielded rich dividends in flexible and creative participative management. For change brings



with it, new perceptions of needs, things and people : a new way of looking at ourselves, and putting our observations into action.

Change for us has also meant an opportunity to implement a continuing HDFC

tenet: of being proactive on service. For our customers, individually, as much

as for ourselves, the importance has been significant: of easy reach and increased

accessibility: of quick communications; of understanding and anticipating

customer needs. It has all added up to learning to use change meaningfully,

and with integrity.

BOARD OF DIRECTORS

Mr. Deepak S. Parekh Chairman

Mr. Keshub Mahindra Vice Chairman

Mr. S. B. Patel

Mr. N. Vaghul

Mr. B. S. Mehta

Mr. D. M. Sukthankar

Mr. D. N. Ghosh

Mr. M. Narasimham

Dr. S. A. Dave

Mr. R. K. Bhargava

Mr. S. Venkitaramanan

Dr. R. S. Tarneja

Mr. N. M. Munjee

Mr. K. M. Mistry Executive Director

Mr. D. M. Satwalekar Managing Director

SENIOR EXECUTIVES

GENERAL MANAGERS

Mr. M. G. Barve
Treasury

Mr. T. S. Chandrasekhar
HDFC Developers Ltd.

Mr. J. Chatterjee
Eastern Region

Ms. R. S. Karnad
Northern Region

Mr. S. G. Mehta
Business Development

Mr. R. V. S. Rao
Southern Region

Mr. S. N. Shroff
Corporate Legal

COMPANY SECRETARY

Mr. Susir Kumar M.

REGISTERED OFFICE

Ramon House,
169, Backbay Reclamation,
Churchgate, Mumbai 400 020.
Tel. No. : 22-2836255, 2820282
Fax : 22-2046758, 2046834
email : info@hdfcindia.com
internet : www.hdfcindia.com

SHARE DEPARTMENT

Tel Rasayan Bhavan
Tilak Road, Dadar T.T.,
Mumbai 400 014.
Tel. No. : 22-4146267, 4146268
Fax : 22-4147301

AUDITORS

S. B. Billimoria & Company
Chartered Accountants

BRANCH AUDITORS

Ratan Mama & Company
Chartered Accountants

DEPUTY GENERAL MANAGERS

Mr. R. Anand

Mr. R. Arivazhagan

Mr. K. O. Chacko

Mr. A. S. Chawan

Mr. J. C. A. D'Souza

Ms. M. Ganguli

Mr. N. M. Gyara

Mr. I. Koreishi

Mr. K. G. Krishnamurthy

Mr. S. Menon

Mr. S. N. Nagendra

Mr. P. S. Parasnis

Mr. S. Ramanath

Mr. V. S. Rangan

Mr. V. N. Rao

Mr. M. Sivaramakrishna

Mr. B. V. Sundararajan

Mr. V. P. Warty

SOLICITORS AND ADVOCATES

Amarchand & Mangaldas & Suresh
A. Shroff & Company

Wadia Ghandy & Company

PRINCIPAL BANKERS

Central Bank of India
State Bank of India
Canara Bank
Bank of India
HDFC Bank Ltd.
Corporation Bank
Indian Overseas Bank

Anticipation

The drive which leads to success

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