



**Maturity**



Dear Shareholder,

**Sub: Investors' Feedback**

In our pursuit for excellence, we would like to maintain high standards of service to the shareholders, constantly review and improve the same based on the feedback from our shareholders. We shall appreciate if you could spare some time to fill up the enclosed feedback form and return this form to the Registrar and Share Transfer Agent of the Company at the address mentioned in the enclosed postage pre-paid self-addressed envelope.

Your response will help us to further improve our service to the shareholders.

Thanking you,

Yours faithfully,

For iGATE Global Solutions Limited

**Mukund Srinath**

Vice President - Legal & Company Secretary

**iGATE GLOBAL SOLUTIONS LIMITED - INVESTORS' FEEDBACK FORM**

Name and address of the Sole/First holder			
Folio No. :	Number of shares held :		
DP ID :	Phone No. with STD Code :		
E-mail :			

Kindly rate our services on various parameters by ticking (✓) any one box in each row:

**1. Timely receipt of :**

- |   |                                      |                                    |                               |                               |
|---|--------------------------------------|------------------------------------|-------------------------------|-------------------------------|
| a Annual Report/Quarterly Investor Update | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| b Dividend                                | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| c Other Documents / Correspondence        | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |

**2. Quality and Contents of Annual Report:**

- |   |                                      |                                    |                               |                               |
|---|--------------------------------------|------------------------------------|-------------------------------|-------------------------------|
| a Report on Corporate Governance                                    | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| b Management Discussion & Analysis                                  | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| c Balance Sheet, Profit & Loss Account & other financial statements | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| d Other contents of Annual Report                                   | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |

**3. Dissemination of information about the Company:**

- |  |                                      |                                    |                               |                               |
|--|--------------------------------------|------------------------------------|-------------------------------|-------------------------------|
| a Through shareholder communication          | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| b Through Annual Reports                     | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| c Through newspapers/press                   | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| d Through our website (www.igate.com)        | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| e Through e-mails (if we have your email ID) | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |

**4. Response time and satisfaction level you have experienced in:**

- |                                       |                                      |                                    |                               |                               |
|---------------------------------------|--------------------------------------|------------------------------------|-------------------------------|-------------------------------|
| a Change of address/mandate           | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| b Issue of duplicate Dividend Warrant | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| c Replies to your queries/complaints  | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |

P.T.O.

**iGATE Global Solutions Limited**

Regd. Off. : Nos. 158-162(P) & 165(P)-170(P) EPIP Phase II Whitefield Bangalore-560 066 India  
t: +91-80-4104-0000 f: +91-80-4125-9090 [www.igate.com](http://www.igate.com)

**5. Interaction with Company Officials :**

- |                                |                                      |                                    |                               |                               |
|--------------------------------|--------------------------------------|------------------------------------|-------------------------------|-------------------------------|
| a Attitude/Behaviour           | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| b Speed of response            | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| c Solution to problems/queries | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |

**6. Interaction with Registrar & Transfer Agent-Karvy Computershare Private Limited:**

- |                                |                                      |                                    |                               |                               |
|--------------------------------|--------------------------------------|------------------------------------|-------------------------------|-------------------------------|
| a Attitude/Behaviour           | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| b Speed of response            | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| c Solution to problems/queries | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |

**7. Investor Service section of the Company's Website (www.igate.com) :**

- |                       |                                      |                                    |                               |                               |
|-----------------------|--------------------------------------|------------------------------------|-------------------------------|-------------------------------|
| a Utility of contents | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| b Clarity             | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
| c Appearance          | <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |

**8. Overall Rating :**

- |                                      |                                    |                               |                               |
|--------------------------------------|------------------------------------|-------------------------------|-------------------------------|
| <input type="checkbox"/> Outstanding | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Poor |
|--------------------------------------|------------------------------------|-------------------------------|-------------------------------|

Any grievance which has not been addressed so far. Please furnish the details.

.....

.....

What type of communication would you like from the Company?

.....

.....

Any other comments/suggestions for improvement.

.....

.....

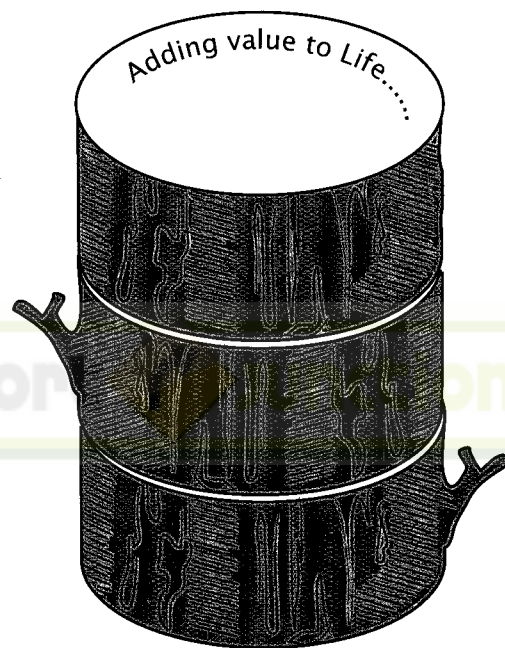
Place:

Date:

**Note : Please return this form to :**

M/s. Karvy Computershare Private Limited  
Unit: iGATE Global Solutions Limited  
51/2, 'TKN Complex', Opp. National College,  
Vani Vilas Road, Basavanagudi, Bangalore - 560 004

.....  
**Signature of the Sole/First shareholder**



## Sustainability Report 2006-07



“You should be the change that you want to see in the world.”

- Mahatma Gandhi



*Some of the statements in the following commentary that are not historical are forward looking statements. These forward looking statements include our financial and growth projections as well as statements concerning our plans, strategies, intentions and beliefs concerning our business and the markets in which we operate. These statements are based on information currently available to us and we assume no obligation to update these statements as circumstances change. There are risks and uncertainties that could cause actual events to differ materially from these forward looking statements. These risks include, but are not limited to, the level of market demand for our services, our ability to create, acquire and build new businesses and to grow our existing businesses, our ability to attract and retain qualified personnel, currency fluctuations and market fluctuations in India and elsewhere around the world and other risks not specifically mentioned herein but those that are common to the industry.*





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While it is true that corporations need to take short-term measures to provide increased value within the social context, we are aware that steady, sustained activities on a long term perspective are also critical. Although, time frames in the IT field are becoming increasingly compressed, our culture and values as a corporation are built over long periods.

## iGATE at a Glance

iGATE is the world's first fully integrated technology and operations company with a global services model. The DNA of the organization is to enable clients to optimize their business, through a combination of technology leverage, process investment strategies and business process outsourcing and provisioning.

iGATE, headquartered in Bangalore, India was set up by iGATE Corp. in 1993, as a fully owned subsidiary. Today, iGATE is a global company operating in 4 continents, and having representative offices in over 14 countries. iGATE is committed to enhancing economic prosperity, environmental quality and social equity and remains dedicated to the belief that the path to true growth comes from complete customer satisfaction and genuinely meeting their needs.

iGATE is an integrated end-to-end offshore-centric IT solutions service provider and offers its customers services in the areas of Technology and Process Consulting, Data Warehousing, Enterprise Solutions, Application Development and Maintenance, Testing Services, Infrastructure Management Services and Business Process Outsourcing. iGATE is one of the 30 worldwide IT/BPO service players, positioned in Gartner's Magic Quadrant for Offshore Application Services, 2006.

iGATE's differentiated business model, iTOPS, assures clients of year-on-year savings by process and technology optimization, access to proprietary tools and migration to best in class processes. It allows clients to convert fixed costs to variable costs and manage business spikes more efficiently as these services are delivered in a unique pay-by-the-drink transaction pricing model, that is directly linked to the business cycle of the clients.

## Sustainability at iGATE

Citizenship – as you sow so you reap

Sustainability is of considerable importance in the context of India's economic growth that is moving northwards at a fast rate. Economic growth will translate to sustainable development only

when it is inclusive and covers all segments of the society and environment.

Organizations form an integral part of the economic growth of a society and can play a major role in helping achieve the objective of sustainable growth.

At iGATE, there is an increasing focus on social issues like, community involvement, equal opportunity, workforce diversity, human rights, supplier/vendor relations, child labor, freedom of association and fair trade.

**Sustainability** is an integral part of the culture in iGATE. We call it "the iGATE Way". We have backed our words with action and opportunities for employees, customers, vendors communities and the government. Our strong culture and values will continue to guide our efforts as we develop plans to address each challenge to provide the most possible benefits to our stakeholders.

iGATE considers itself as the trustee of the physical, social and economic resources, deployed by it in its operations. iGATE constantly endeavors to enhance the productivity of its operations, by using these resources prudently.

The long-term success of iGATE depends on wise strategies for growth, technology development and customer service, and on satisfying the needs of stakeholders.

### Our Vision

To enable the transformation of businesses to virtual enterprises.

### Our Employees

- Multicultural work force of 5,945
- 67% Male/ 33% Female

### Financial Highlights of FY '07

Rs (in Million)

• Sales	8,051.10
• Market Capitalization	12,238.02
• Foreign Currency earnings	7,771.48