

At Just Dial, we have helped India make the online switch and are now taking it forward with enhanced value proposition for both consumers and businesses in a society that is increasingly turning digital.

For consumers, we bring a world of difference. With just a click, one can have unimaginable convenience, ease of access to a multitude of services and an ability to transact online. The result is significant saving of time and money through efficient price discovery.

From bill payment to movie ticket bookings, flight and bus ticket bookings a new range of services have been launched during the year for our consumers.

On the other hand, we are providing businesses a unique platform to reach a wide cross-section of people and cater to their evolving requirements. Our technology, talent and teamwork are enabling businesses and markets function better and think smarter.

With the Indian economy back on track and consumer and investor confidence growing significantly, the future roadmap is clear to us. We are looking at considerably scaling up the Search Plus service, strengthening our consumer engagements and evolving new marketing strategies. We are also planning to introduce advanced technologies for businesses to operate seamlessly and grow steadily.

We look at ourselves as a vehicle for empowerment that is steadily helping transform India's consumption and business landscape.

Welcome to India's searchand-transact destination.

Welcome to the tremendous possibilities of the digital era.

Welcome to the Just Dial Experience.





Forward Looking Statement

In this Annual Report, we have disclosed forwardlooking information to enable investors to comprehend our prospects and take investment decisions. This report and other statements written and oral - that we periodically make contain forward-looking statements that set out anticipated results based on the management's plans and assumptions. We have tried wherever possible to identify such statements by using words such as 'anticipate', 'estimate', 'expects', 'projects', 'intends', 'plans', 'believes', and words of similar substance in connection with any discussion of future performance. We cannot guarantee that these forward-looking statements will be realized, although we believe we have been prudent in assumptions. The achievements of results are subject to risks, uncertainties, and even inaccurate assumptions.

Should known or unknown risks or uncertainties materialize, or should underlying assumptions prove inaccurate, actual results could vary materially from those anticipated, estimated, or projected. Readers should keep this in mind. We undertake no obligation to publicly update any forward-looking statements, whether as a result of new information, future events or otherwise.

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For more information visit: www.justdial.com



India Relies on Just Dial

As India ushers in a digital society, encompassing millions of people, we are excited to be a part of this vibrant movement by empowering consumers and businesses, seamlessly.

Incorporated in 1996 as a local search engine, Just Dial is India's only local search engine which enables both 'search' and 'transact' features across multiple platforms. Our Search Plus platform helps drive user convenience, connecting them to relevant services anytime and across any medium - Voice, PC Internet and Mobile Internet. We have also enabled thousands of SMEs create an online presence in the country. Today, we are positioned as one of India's leading local search engines.

Our registered and corporate office is in Mumbai and we have offices across India, in Ahmedabad, Bengaluru, Chandigarh, Chennai, Coimbatore, Noida, Hyderabad, Jaipur, Kolkata and Pune.

ON A HIGHER GROWTH TRAJECTORY





Listings



Active Paid Campaigns



218 Mn

16% growth from FY 2013-14

15 Mn

27% growth from FY 2013-14

331,200

26% growth from FY 2013-14

Ratings & Reviews



Revenue from Operations



Net Profit



51 Mn

38% growth from FY 2013-14

₹ 5,898 Mn

28% growth from FY 2013-14

₹ 1,389 Mn

15% growth from FY 2013-14

MISSION

To provide fast, free, reliable and comprehensive information to our users, connecting buyers to sellers anytime, anywhere.

OVER THE PAST 19 YEARS, WE HAVE EVOLVED:

- From being a voice and text-based service provider to a multi-platform and multi-lingual service provider
- From a three clicks to find platform to a three clicks to transact platform
- From a local search engine to a national search destination

MULTIPLE SERVICE PLATFORMS

PC Internet	Mobile Internet	Voice/SMS
www.justdial.com	JD (Justdial) app and WAP services (t.justdial.com)	8888888888 : Operator-assisted hotline number, available 24x7
User-friendly features including: Predictive auto-suggest Maps, directions, operating hours, pictures, videos Ratings and reviews	Location-based search services Android, iOS, Windows apps	Multi-lingual support Company/category/product searches
Search by company, category or product		
Popular category searches		



India Relies on Just Dial

CONSISTENTLY CREATING VALUE

Over the years, Just Dial has been able to achieve a strong brand recall, because of credible reasons.

More listings

Advantages we provide:

- Numerous options to choose from
- Competitive pricing, best deals
- Numerous discounts and coupons

Value we create:

Consumer delight

Enhanced viability

Advantages we provide:

- More 'related search' options
- Segments catering to all spheres of life
- Single search destination
- Comparison shopping

Value we create:

Consumer contentment

More search segments

Advantages we provide:

- Advanced searches
- Better vendor visibility
- Pan-India expansion

Value we create:

Consumer ease

Added security

Advantages we provide:

- Trusted strong brand
- Advancement as a 'search plus' platform
- Established relationships with SMEs

Value we create:

Customer trust

Advanced technology

Advantages we provide:

- Updated multi-platform operations (mobiles, laptops, phone calls, text messages)
- Better user interface
- Customized infrastructure

Value we create:

Easy accessibility

All-in-one

Advantages we provide:

- Everything on a single platform
- Single log-in
- Easy price discovery

Value we create:

Save time and money

OUR STRENGTHS

First mover advantage in the Indian local search market

ONE OF THE LEADING LOCAL SEARCH ENGINES IN INDIA

Experience and expertise in local Indian markets

19 YEARS OF EXPERIENCE

Strong brand recognition

28% INCREASE IN SEARCH REVENUE IN FY 2014-15

Advanced and scalable technology platform

25 SEARCH PLUS
VERTICALS AVAILABLE
ON THE SAME PLATFORM

Attractive value proposition for local SMEs

27% INCREASE IN BUSINESS LISTINGS IN FY 2014-15

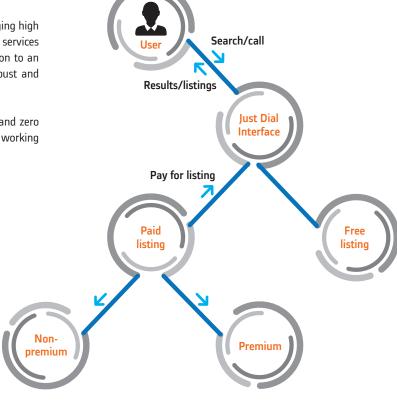
An efficient and profitable business model

15% INCREASE IN PROFITS IN FY 2014-15

BUSINESS MODEL

We have effectively monetized our business by leveraging high rates of direct, mobile and repeat traffic. Our range of services targeted towards a new generation of users in addition to an attractive value proposition for SMEs make for a robust and profitable business model.

Our asset light business model with zero receivables and zero debt strengthens our balance sheet, while our negative working capital helps in creating strong cash flows.





Financial Performance

Operating Revenues		(₹ in Mn)
2010-11		1,839.33
2011-12		2,620.61
2012-13		3,627.68
2013-14		4,612.93
2014-15		5,897.98

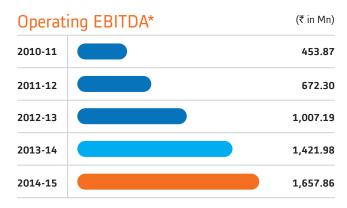
Net Cash Flow from Operations		(₹ in Mn)
2010-11		600.07
2011-12		957.21
2012-13		1,023.18
2013-14		1,330.36
2014-15		1,846.53

CAGR 33.82%

CAGR 32.45%

CAGR 38.25%

Total Income		(₹ in Mn)
2010-11		1,876.60
2011-12		2,752.15
2012-13		3,764.11
2013-14		5,012.42
2014-15		6,386.53



CAGR 35.82%

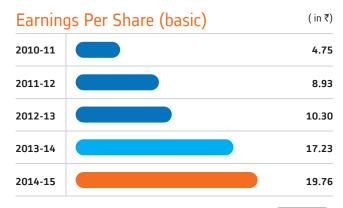
*Operating EBITDA is arrived at by reducing operating expenses viz. Employee expenses and other expenses from operating revenue. It does not include interest, taxes, depreciation and amortisation expenses or other income. Operating EBITDA for FY 2014-15 is after considering ESOP Expenses of ₹ 152.53 Million for the year.

Profit Before Tax		(₹ in Mn)
2010-11		422.97
2011-12		715.74
2012-13		984.28
2013-14		1,648.56
2014-15		1,905.42



CAGR 45.69%

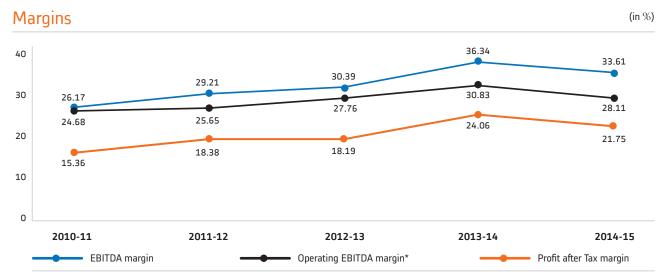
CAGR 48.16%





CAGR 42.82% CAGR 58.50%

Return on Net Worth (RONW)		(in %)
2010-11		35.77
2011-12		49.92
2012-13		25.72
2013-14		25.14
2014-15		23.00



^{*} Operating EBITDA margin for FY 2014-15 is after considering ESOP Expenses of ₹ 152.53 Million for the year.



Message from the Managing Director and Chief Executive Officer



V. S. S. Mani, Managing Director and Chief Executive Officer

Dear All,

At the outset, I express my gratitude to you all for your continued trust, patronage and the confidence you have placed in our Company and for your continued support over the years. Just Dial has evolved substantially since its foundation. We have successfully reinvented ourselves in line with market opportunities. Our consistent commitment is to maintain best-in-class service standards, while leveraging our unique capacity to mobilize and engage different commercial activities around your lives, under one roof. We have successfully built upon the Company's strong commitment to connect the dots across verticals and offer the power of convenience and choice back where it rightfully belongs – in your hands!

We are living through interesting times. The global economy is recovering from an extended slowdown, with all the key economic groups, including the USA, Euro area and BRICS, expected to stage higher growths over the next few years. India, in turn, has recently witnessed the largest democratic exercise in the world and the most emphatic election verdict in three decades, and is definitely gearing up for growth. The business sentiment following the formation of the 'Modi Sarkar' is upbeat.

India's economic growth has rebounded, capital inflows have increased, exports have accelerated and helped the trade balance. Moreover confidence has increased, bond yields have declined and equity prices have risen. Enhanced economic activity also improved consumer and business sentiment. The spotlight has been put back on India at the global stage as one of the fastest growing major economies and home to one of the world's youngest workforce.

While companies continue to invest in creating manufacturing bases across the country, the number of skilled and semi-skilled jobs will increase. Millions of youth will be inducted into the mainstream economy, earn their livelihood and boost consumerism. India's GDP is estimated to have grown by 7.3% in FY 2014-15, a shade lower than the government's earlier projection, but above 6.9% clocked in FY 2013-14.

In 2013, the Internet contributed USD 60 billion or 2.7% of India's GDP – larger than the contribution of healthcare (2.5%) and army (2.5%), but less than agriculture (14%). By 2020, the Internet is estimated to grow over 4% of India's GDP. E-commerce will be worth over USD 17 billion in 2018 and drive eight million SMEs (out of 13 million SMEs); over 200 million individuals will transact online. I believe that the fundamentals of the economy may not change immediately but the atmospherics have definitely changed for the better.



We delivered a steady performance in FY 2014-15 wherein we registered 28% operating EBITDA margin and our PAT margin was 22%. Our operating revenue increased 28% from ₹ 4,612.93 Million to reach ₹ 5,897.98 Million.