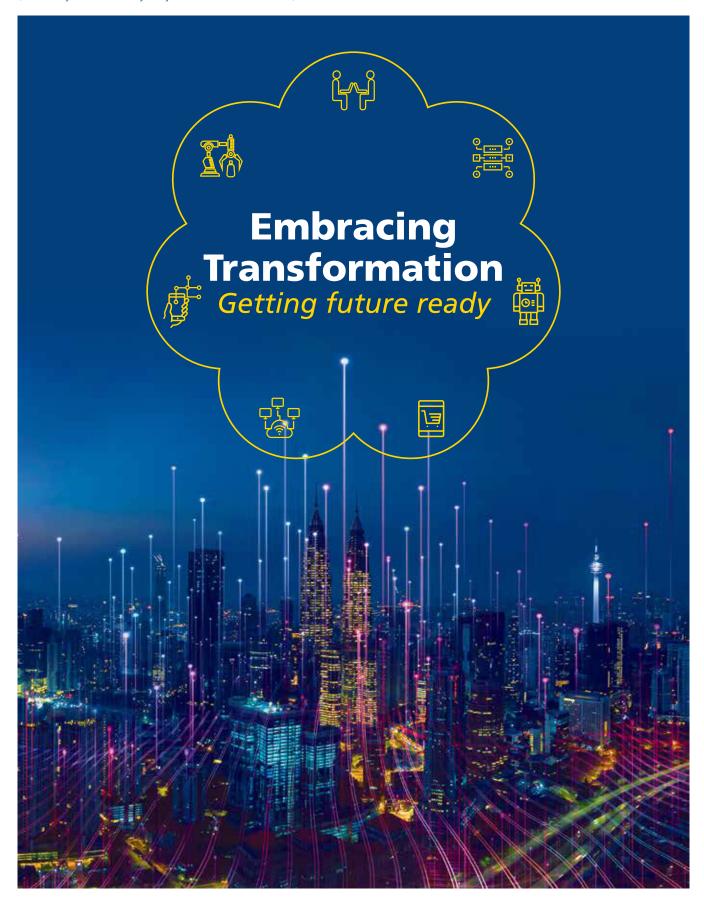
Jyothy Labs Limited (Formerly known as Jyothy Laboratories Limited)





Contents



-	~		11 -	7
	1	_	ш	-15
	-		_	_

Corporate Overview

Transforming with New Aspirations for India	02
Jyothy Labs: Transforming Lives Through Innovation	06
Our Power Brands	08
Message from the Chairman Emeritus	12
Message from the Chairman	13
Message from the Managing Director	14
Q & A with the Joint Managing Director	18
Performance Highlights	20
Our Approach to Value Creation	21
Business Model	22
Stakeholder Engagement	24
Transforming to get Future Ready	26
Awards and Accomplishments	36
Environmental, Social and Governance Practices	37
Transforming Communities	40
Leading with Good Governance	42



44-133

Statutory Reports

Management Discussion & Analysis	44
Corporate Information	68
Directors' Report	69
Business Responsibility Report	104
Report on Corporate Governance	115



134-265

Financial Statements

Standalone	134
Consolidated	199



It is time to go beyond change It is time to transform It is time for a new future

In 1983, something remarkable happened for the Indian household. Someone listened closely to the homemakers' desire and changed a dull shade in their life to the brightest spirit lifting white. That change was the beginning of a lifelong relationship with Jyothy Labs. People knew that here was a company that cared. As we grew, we put our imagination and our science to work and created newer and better ways to change the sphere of our consumers' daily life, anticipating their needs, fulfilling them. Our range, quality, and attention to detail made our brands deeply trusted household names across the country. As India's aspirations evolved and expanded, so did our offerings.

In 2020, we are undergoing a transformation, leveraging the vast reserves of on-ground knowledge, enduring stakeholder relationships, and an unassailable reputation built over nearly four decades. Embracing the next generation of dynamic leadership at Jyothy Labs and incorporating state-of-the-art technology at every step of the Company's operations, we are working to shape a new future. Challenges have come in the past and will keep coming, but we are ready for them, adapting to them. We know that this process of succession will take us where we want to be, because all our ambition is guided by our core values. Our stakeholders are our family, and our technology comes with a heart.

Transforming with New Aspirations for India

Over the last few decades, FMCG industry in India has been witnessing a period of fast-paced growth on the back of the country's robust consumption story which, despite the inevitable challenges, continues trending upwards. With strong fundamentals such as government policy measures, clearly set economic goals, and unbeatable public optimism, India's growth juggernaut may encounter the occasional speed-breaker but will continue towards its destination of becoming a USD 5 trillion economy while unfolding mega consumption opportunities.

However, this time around, the rules of the game have changed. With faster growth in rural retail, increasing preference of urban consumers for premiumisation, rising health and hygiene awareness, upsurge of modern trade and E-commerce and digitalisation becoming indispensable, the industry is witnessing exciting changes. And this calls for a fresh thinking and new approach. It will be important to revisit and rejuvenate existing business models.

THE GREAT INDIAN CONSUMPTION STORY AND TRENDS SHAPING IT







(Note: Refer to Management Discussion and Analysis page 44 for more information on FMCG industry and trends)

THE JYOTHY LABS TRANSFORMATION

At Jyothy Labs, we recognise the significance of transformation happening and have responded to it in a meaningful manner.

On one hand, we are expanding our premium range to cater to the rising aspirations of urban populace and on the other, we are coming up with more value-for-money products and smaller packaging for price-conscious rural consumers. We are focussing on and ramping up production of essential and hygienic products in our portfolio keeping in mind their growing need for health and hygiene as the nation fights against COVID-19 pandemic. We are investing in new-age technologies and data analytics to enhance productivity of sales, manufacturing and other operations to empower our people, and to unleash the power of data. We are expanding physical distribution as well as building new-age partnerships to reach consumers through the channel they prefer and also ensure last-mile delivery.

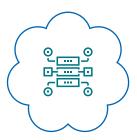
Most importantly, the rising leadership at Jyothy Labs belongs to the same generation as the millennial Indian consumers whom we want to serve and keep with us for life. With our new-age thinking aligned with that of the new-age Indian consumers, we are well positioned for the next decade of growth.



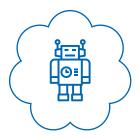
TRANSFORMING TO STAY AHEAD OF CHANGE



New-age leadership with new-age thinking



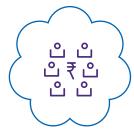
Organisationwide digitisation



Focus on artificial intelligence, robotics and data analytics



Physical network expansion for deeper penetration



New-age partnerships (modern trade and E-commerce)



Social media engagement



Explore global opportunities

















OUR POSITION

No. 1

In fabric whitener (Ujala Supreme) since its launch three decades back

No. 2

In dishwash (bar and liquid) category by value terms

No. 2

In mosquito repellent coil (by volume)

ALWAYS WITHIN REACH, ALL ACROSS INDIA

2.8 Million

Retail outlets stock our products

0.86 Million

Retailers direct reach

6,100 +

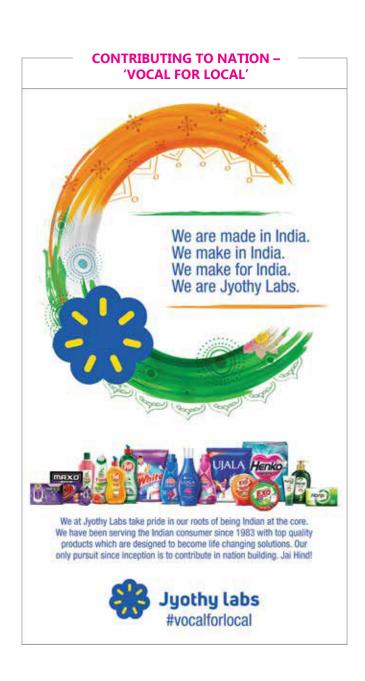
Stockist/Substockist

+3 Million

Units of our products are sold daily

27

Manufacturing plants at 23 locations



Our Power Brands



MAXO

- Maxo A-Grade Coil
- Maxo A-Grade Liquid Vaporiser
- Maxo Genius Liquid Vaporiser
- Maxo A-Grade Agarbatti







UJALA

- Ujala Supreme
- Ujala Crisp & Shine
- Ujala Detergent









EXO

- Exo Dishwash Bar
- Exo Green Scrubber
- Exo Dishwash Super Gel
- Exo Safai Steel Scrubber
- Exo Powder

