

# LOOKS HEALTH SERVICES LIMITED



**Eighth ANNUAL REPORT**  
**FY 2018 - 2019**

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**Corporate Information -****Board of Directors**

<b>Name</b>	<b>Designation</b>	<b>Date of Appointment/ Resignation</b>
Mr. Pritesh Doshi	Chairman cum Whole-Time Director cum Chief Financial Officer	Appointed CFO w.e.f 01 <sup>st</sup> September, 2018
Ms. Pallavi Jadhav	Managing Director	Appointed w.e.f 01 <sup>st</sup> September, 2018
Ms. Nishita Sheth	Managing Director	Resigned w.e.f 01 <sup>st</sup> September, 2018
Mr. Devendra Sanghvi	Independent Director	Appointed w.e.f 01 <sup>st</sup> September, 2018
Ms. Quincy Sanadhya	Independent Director	Appointed w.e.f 04 <sup>th</sup> July, 2017
Mr. Deepak Doshi	Independent Director	Resigned w.e.f 01 <sup>st</sup> September, 2018
Mr. Prashant Vikram	Chief Financial Officer	Resigned w.e.f 01 <sup>st</sup> September, 2018
Ms. Rupali Verma	Company Secretary & Compliance Officer	Resigned w.e.f. 05 <sup>th</sup> January, 2019
Mr. Deepesh Shah	Company Secretary & Compliance Officer	Appointed w.e.f 14 <sup>th</sup> February, 2019

**Additional Information:****REGISTERED OFFICE:**

A/203, Green Villa, above Pizza Hut,  
Lokhandwala Complex, Andheri West,  
Mumbai- 400053.

**Tel:** 022-62361730

**Website:** [www.looksclinic.in](http://www.looksclinic.in)

**REGISTRAR & TRANSFER AGENT****Skyline Financial Services Private Limited**

D-153 A, 1st Floor, Okhla Industrial Area,  
Phase- I, New Delhi - 110 020

**Tel:** 011-64732681-88

**Fax:** 011-26812682

**Email:** [pravin.cm@skylinerta.com](mailto:pravin.cm@skylinerta.com)

**BANKERS**

HDFC Bank Limited

Bank of Baroda

Kotak Mahindra Bank Ltd

**STATUTORY AUDITOR****Kriplani Milani & Co.**

Office No. 203 & 207, Mint Chambers,  
45 / 47, Mint Road, Opp. Gpo,  
Fort, Mumbai - 400001.

**Tel:-** 022 22650430/ 40058971

**Email -** [kriplani.bharat@gmail.com](mailto:kriplani.bharat@gmail.com)

**INTERNAL AUDITOR****Dhruvprakash & Co.**

B-408, Naman Midtown,  
Senapati Bapat Marg,  
Elphinstone Road (West),  
Mumbai- 400013

**Tel:** 022-24382100

**Email-** [dpshetty@vsnl.com](mailto:dpshetty@vsnl.com)/  
[cadpshetty@gmail.com](mailto:cadpshetty@gmail.com)

**SECRETARIAL AUDITOR****VKM & ASSOCIATES**

116, Trinity Bldg, 1st Floor,  
Dr. C H Street, Behind Parsi Dairy,  
Marine Lines (E), Mumbai -400002.

**Tel :-** 022-22077267 / 22077542

**Email-** [vkmassociates@yahoo.com](mailto:vkmassociates@yahoo.com)

**NOTE:** Shareholders are requested to bring their copy of the Annual Report along with them at the Annual General Meeting.

### NOTICE

NOTICE is hereby given that the **Eight Annual General Meeting** of the Members of the Company will be held at Registered Office of the Company situated at A/203, Green Villa, above Pizza Hut Lokhandwala Complex, Andheri West, Mumbai- 400053 on **Monday, 30<sup>th</sup> September, 2019** at **1.30 P.M.** to transact the following business:

#### Ordinary Business

1. To consider and adopt the Audited Financial Statement of the Company for the year ended 31<sup>st</sup> March, 2019 including Audited Balance Sheet and Profit & Loss A/c together with the Auditor's Report & Director's Report thereon.
2. To Appoint a director in place of Ms. Pallavi Jadhav (DIN: 08208922) who retires by rotation and being eligible offers herself for reappointment.
3. To Re-Appoint M/s Kriplani Milani & Co, Chartered Accountants, Mumbai as Statutory Auditors of the Company from the conclusion of this AGM till the conclusion of the AGM to be held in the year 2024.

To consider and if thought fit, to pass with or without modification(s), the following resolution as an **Ordinary Resolution**:

"**RESOLVED THAT** pursuant to the provisions of Section 139, 141, 142 and other applicable provisions of the Companies Act, 2013 together with the Companies (Audit and Auditors) Rules, 2014 including any amendment, modification, variation or re-enactment thereof and pursuant to the recommendations of the Audit Committee of the Board of Directors, M/s. Kriplani Milani & Co, Chartered Accountants, Mumbai (FRN: 130461W) be and hereby reappointed as the Statutory Auditors of the Company to hold office for a second term of five consecutive years from the conclusion of this Annual General Meeting till the conclusion of 13<sup>th</sup> Annual General Meeting to be held in the year 2024 at such remuneration as may be mutually decided by the Board of Directors of the Company and the Auditors."

**By Order of the Board**  
**For Looks Health Services Limited**

**Deepesh Shah**  
**Company Secretary & Compliance Officer**

**Date: 04<sup>th</sup> September, 2019**  
**Place: Mumbai**

**NOTES:-**

1. Information as required under Regulation 36(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('Listing Regulations') and the Secretarial Standard on General Meetings (SS-2) issued by the Institute of Company Secretaries of India (ICSI), in respect of the Directors seeking appointment / re-appointment at the AGM is provided as part of this report.
2. As required under SS-2 issued by ICSI, a route map, including a prominent landmark, showing directions to reach the AGM venue is annexed to Annual Report and forms part of this Notice.
3. **A MEMBER ENTITLED TO ATTEND AND VOTE AT THE EIGHT ANNUAL GENERAL MEETING ('AGM') IS ENTITLED TO APPOINT A PROXY OR PROXIES TO ATTEND AND VOTE ON HIS / HER BEHALF ONLY ON A POLL. A PROXY NEED NOT BE A MEMBER OF THE COMPANY. THE INSTRUMENT OF PROXY, IN ORDER TO BE EFFECTIVE, MUST BE RECEIVED BY THE COMPANY NOT LESS THAN 48 HOURS BEFORE THE COMMENCEMENT OF THE AGM.**

In terms of Section 105 of the Companies Act, 2013 and Rules framed thereunder, a person can act as a proxy on behalf of the Members not exceeding fifty and holding in aggregate not more than 10% of the total share capital of the Company carrying voting rights. In case a proxy is proposed to be appointed by a Member holding more than 10% of the total share capital of the Company carrying voting rights, then such proxy shall not act as a proxy for any other person or Members.

4. An instrument appointing proxy is valid only if it is properly stamped as per the applicable law. Blank or incomplete, unstamped or inadequately stamped, undated proxies or proxies upon which the stamp not been cancelled, will be considered as invalid. If the Company receives multiple proxies for the same holdings of a Member, the proxy which is dated last will be considered as valid. If such multiple proxies are not dated or they bear the same date without specific mention of time, all such proxies shall be considered as invalid.
5. The proxy-holder shall prove his identity at the time of attending the Meeting.
6. Corporate Members intending to send their authorized representatives to attend the Meeting are requested to send a duly certified copy of the Board Resolution in terms of Section 113 of the Act, together with their specimen signatures authorizing their representative(s) to attend and vote on their behalf at the Meeting, to the Company.
7. **Only bonafide members of the Company whose names appear on the Register of Members/Proxy holders, in possession of valid attendance slips duly filled and signed will be permitted to attend the meeting. The Company reserves its right to take all steps as may be deemed necessary to restrict non-members from attending the meeting.**
8. In order to enable us to register your attendance at the venue of the Annual General Meeting, we request you to bring your folio number/demat account number/DP ID-Client ID to enable us to give you a duly filled attendance slip for your signature and participation at the meeting.
9. In case of joint holders attending the meeting, only such joint holder who is higher in the order of names will be entitled to vote.

10. Pursuant to Section 91 of the Act, the Register of Members and Share Transfer books will remain closed from Monday, 23<sup>rd</sup> day of September, 2019 to Monday, 30<sup>th</sup> day of September, 2019 (both days inclusive).
11. The Registers under the Companies Act, 2013 will be available for inspection at the Registered Office of the Company during business hours between 11.00 am to 1.00 pm on all working days except on holidays. The said Registers will also be available for inspection by the members at the AGM.
12. In case of any queries regarding the Annual Report, members may write to [cs@looksclinic.com](mailto:cs@looksclinic.com) to receive an email response. Members desiring any information relating to the financial statements at the meeting are requested to write to us at least ten (10) days before the meeting to enable us to keep the information ready.
13. Members are requested to forward all Share Transfers and other communications/ correspondence to the Registrar & Share Transfer Agent (RTA) and are further requested to always quote their Folio Number in all correspondences with the Company.
14. Members who hold shares in dematerialized form are requested to bring their client ID and DP ID for easier identification of attendance at the meeting. In case of joint holders attending the meeting, the joint holder with highest, in order of names will be entitled to vote.
15. The Securities and Exchange Board of India (SEBI) has mandated the submission of Permanent Account Number (PAN) by every participant in the securities market. Members holding shares in electronic form are therefore requested to submit their respective PAN details to their respective Depository Participant with whom they have their demat account(s).
16. Members are requested to bring their Original photo ID (like PAN Card, Aadhar Card, Voter Identity Card, etc, having photo identity) while attending the meeting.
17. Non Resident Indian members are requested to inform the Company's RTA, immediately of any change in their residential status on return to India for permanent settlement, their bank account maintained in India with complete name, branch, account type, account number and address of the bank with pin code, IFSC and MICR Code, as applicable, if such details were not furnished earlier.
18. To comply with the provision of Section 88 of the Companies Act, 2013 read with Rule 3 of the Companies (Management and Administration) Rule 2014, the Company is required to update its database by incorporating some additional details of its members.
19. Members are thus requested to submit your e-mail ID and other details vide the e-mail updation form attached in this Annual Report. The same could be done by filling up and signing at the appropriate place in the said form and by returning the same by post.
20. The e-mail ID provided shall be updated subject to successful verification of your signatures as per record available with the RTA of the Company.
21. The Notice of 08<sup>th</sup> Annual General Meeting and instructions for e-voting along with Assent / Dissent Form, Attendance Slip and Proxy Form are being sent by electronic mode to all members whose email address are registered with the Company/Depository Participant(s) unless member has requested for hard copy of the same. For members who have not

registered their email addresses, physical copies of the aforesaid documents are being sent by courier.

22. The facility for voting shall be made available at the venue of the Annual General Meeting and the members attending the meeting who have not already cast their vote by remote e-voting shall be able to exercise their right to vote at the Annual General Meeting. The members who have cast their vote by remote e-voting prior to the Annual General Meeting may also attend the Annual General Meeting but shall not be entitled to cast their vote again.
23. Pursuant to the provisions of Section 72 of the Act read with the Rules made there under, Members holding shares in single name may avail the facility of nomination in respect of shares held by them. Members holding shares in physical form may avail this facility by sending a nomination in the prescribed Form No. SH-13 duly filled to the Registrar and Transfer Agents, M/s. Skyline Financial Services Private Limited. Members holding shares in electronic form may contact their respective Depository Participant(s) for availing this facility.
24. The Ministry of Corporate Affairs (MCA), Government of India, through its Circular No's 17/2011 and 18/2011 dated April 21, 2011 and April 29, 2011 respectively has allowed Companies to send official documents to their shareholders electronically as part of its Green Initiatives in Corporate Governance.
25. **We request you to update your e-mail address with the Company, Looks Health Services Limited, A/203, Green Villa, above Pizza Hut Lokhandwala Complex, Andheri West, Mumbai- 400053, e-mail cs@looksclinic.com to ensure that the annual report and other documents reach you on your preferred e-mail.**

26. **E-Voting process:**

Pursuant to provisions of Section 108 of the Companies Act, 2013, read with the Companies (Management and Administration) Rules, 2014, the Company is pleased to offer e-voting facility to its members to cast their votes electronically on all resolutions set forth in the Notice convening the 8<sup>th</sup> Annual General Meeting to be held on Monday, 30<sup>th</sup> September, 2019. The Company has engaged the services of National Securities Depository Limited (NSDL) to provide the e-voting facility.

The facility for voting, either through ballot / polling paper shall also be made available at the venue of the 8<sup>th</sup> AGM. The members who have already cast their vote through remote e-voting may attend the meeting but shall not be entitled to cast their vote again at the AGM.

The Company has appointed M/s. VKM & Associates, Company Secretaries, Mumbai as the Scrutinizer for conducting the remote e-voting and the voting process at the AGM in a fair and transparent manner. E-voting is optional. In terms of requirements of the Companies Act, 2013 and the relevant Rules, the Company has fixed Monday, 23<sup>rd</sup> September, 2019 as the 'Cut-off Date'. The remote e-voting / voting rights of the shareholders/ beneficial owners shall be reckoned on the equity shares held by them as on the Cut-off Date i.e. Monday, 23<sup>rd</sup> September, 2019, only. The e-voting facility is available at the link [www.evoting.nsdl.com](http://www.evoting.nsdl.com)

**Procedure/ Instructions for e-voting are as under:****Step 1 : Log-in to NSDL e-Voting system at <https://www.evoting.nsdl.com>****Step 2 : Cast your vote electronically on NSDL e-Voting system.****Details on Step 1 are mentioned below :**

1. Visit the e-Voting website of NSDL. Open web browser by typing the following URL: <https://www.evoting.nsdl.com/> either on a Personal Computer or on a mobile.
2. Once the home page of e-Voting system is launched, click on the icon "Login" which is available under 'Shareholders' section.
3. A new screen will open. You will have to enter your User ID, your Password and a Verification Code as shown on the screen.

Alternatively, if you are registered for NSDL eservices i.e. IDEAS, you can log-in at <https://eservices.nsdl.com/> with your existing IDEAS login. Once you log-in to NSDL eservices after using your log-in credentials, click on e-Voting and you can proceed to Step 2 i.e. Cast your vote electronically.

**4. Your User ID details are given below:**

<b>Manner of holding shares i.e. Demat (NSDL or CDSL) or Physical</b>	<b>Your User ID is:</b>
a) For Members who hold shares in demat account with NSDL.	8 Character DP ID followed by 8 Digit Client ID For example if your DP ID is IN300*** and Client ID is 12***** then your user ID is IN300***12*****.
b) For Members who hold shares in demat account with CDSL.	16 Digit Beneficiary ID For example if your Beneficiary ID is 12***** then your user ID is 12*****.
c) For Members holding shares in Physical Form.	EVEN Number followed by Folio Number registered with the company For example if folio number is 001*** and EVEN is 101456 then user ID is 101456001***.

**5. Your password details are given below:**

- a) If you are already registered for e-Voting, then you can use your existing password to login and cast your vote.
- b) If you are using NSDL e-Voting system for the first time, you will need to retrieve the 'initial password' which was communicated to you. Once you retrieve your 'initial password', you need to enter the 'initial password' and the system will force you to change your password.
- c) How to retrieve your 'initial password'?
  - i. If your email ID is registered in your demat account or with the company, your 'initial password' is communicated to you on your email ID. Trace the email sent to you from NSDL from your mailbox. Open the email and open the attachment i.e.



a .pdf file. Open the .pdf file. The password to open the .pdf file is your 8 digit client ID for NSDL account, last 8 digits of client ID for CDSL account or folio number for shares held in physical form. The .pdf file contains your 'User ID' and your 'initial password'.

- ii. If your email ID is not registered, your 'initial password' is communicated to you on your postal address.
6. If you are unable to retrieve or have not received the " Initial password" or have forgotten your password:
  - a) Click on "Forgot User Details/Password?" (If you are holding shares in your demat account with NSDL or CDSL) option available on [www.evoting.nsdl.com](http://www.evoting.nsdl.com).
  - b) Physical User Reset Password?" (If you are holding shares in physical mode) option available on [www.evoting.nsdl.com](http://www.evoting.nsdl.com).
  - c) If you are still unable to get the password by aforesaid two options, you can send a request at [evoting@nsdl.co.in](mailto:evoting@nsdl.co.in) mentioning your demat account number/folio number, your PAN, your name and your registered address
7. After entering your password, tick on Agree to "Terms and Conditions" by selecting on the check box.
8. Now, you will have to click on "Login" button.
9. After you click on the "Login" button, Home page of e-Voting will open.

**Details on Step 2 is given below:**

1. After successful login at Step 1, you will be able to see the Home page of e-Voting. Click on e-Voting. Then, click on Active Voting Cycles.
2. After clicking on Active Voting Cycles, you will be able to see all the companies "EVEN" in which you are holding shares and whose voting cycle is in active status.
3. Select "EVEN" of company for which you wish to cast your vote.
4. Now you are ready for e-Voting as the Voting page opens.
5. Cast your vote by selecting appropriate options i.e. assent or dissent, verify/modify the number of shares for which you wish to cast your vote and click on "Submit" and also "Confirm" when prompted.
6. Upon confirmation, the message "Vote cast successfully" will be displayed.
7. You can also take the printout of the votes cast by you by clicking on the print option on the confirmation page.
8. Once you confirm your vote on the resolution, you will not be allowed to modify your vote.

**C. General Instructions:**

- i. The e-voting period commences on Thursday, 26<sup>th</sup> September, 2019 (9.00 a.m. IST) and ends on Sunday 29<sup>th</sup> September, 2019 (5.00 p.m. IST). During this period, Members holding shares either in physical form or in dematerialized form, as on Monday, 23<sup>rd</sup> September, 2019 i.e. cut-off date, may cast their vote electronically. The e-voting module shall be disabled by NSDL for voting thereafter. Once the vote on a resolution is cast by the Member, he / she shall not be allowed to change it subsequently or cast vote again.
- ii. The voting rights of Members shall be in proportion to their shares in the paid up equity share capital of the Company as on the cut-off date. A person, whose name is recorded in the register of members or in the register of beneficial owners maintained by the depositories as on the cut-off date only shall be entitled to avail the facility of remote e-voting, as well as voting at the Meeting through electronic voting system or poll paper.
- iii. Any person, who acquires shares of the Company and becomes a Member of the Company after dispatch of the Notice and holding shares as of the cut-off date, may obtain the login ID and password by sending a request at [evoting@nsdl.co.in](mailto:evoting@nsdl.co.in). However, if he/she is already registered with NSDL for remote e-voting then he/she can use his/her existing User ID and password for casting vote. If you forget your password, you can reset your password by using "Forgot User Details / Password" option available on [www.evoting.nsdl.com](http://www.evoting.nsdl.com).
- iv. M/s. VKM & Associates, Company Secretaries, Mumbai has been appointed as the Scrutinizer for providing facility to the members of the Company to scrutinize the voting through polling paper and remote e-voting process in a fair and transparent manner.
- v. The Scrutinizer shall, immediately after the conclusion of voting at the AGM, count the votes cast at the Meeting, thereafter unblock the votes cast through remote e-voting in the presence of at least two witnesses not in the employment of the Company and make, within forty eight hours of conclusion of the Meeting, a consolidated Scrutinizer's Report of the total votes cast in favour or against, if any, to the Chairman or a person authorised by him in writing who shall countersign the same.
- vi. The result declared along with the Scrutinizer's Report shall be placed on the Company's website [www.looksclinic.com](http://www.looksclinic.com) and on the website of NSDL [www.evoting.nsdl.com](http://www.evoting.nsdl.com) immediately. The Company shall simultaneously forward the results to BSE Limited, where the shares of the Company are listed.

**By Order of the Board  
For Looks Health Services Limited**

**Deepesh Shah  
Company Secretary & Compliance Officer**

**Date: 04<sup>th</sup> September, 2019  
Place: Mumbai**