



Delivering business impact...
customer by customer.


Annual Report
2010-2011





Mastek

**we bridge the
gap between IT
and business...
between what
companies are
and what they
can be.**



In our
chosen domains
we power the
journey-to-business
impact.

We bridge IT and business

Mastek is a management and technology services solutions provider. Our core expertise lies in building, deploying and maintaining technology solutions for businesses and governments worldwide. We operate at the higher end of the IT value chain creating technology-related solutions for customers that enable them to run their businesses more innovatively, compete more effectively, operate more efficiently and become more profitable. We are proud to have worked on a number of unique and complex programs that have achieved 'highly visible' business impact for our clients.

And just to further emphasise it – the acronym of our name, MASTEK, literally sums up what we do and what we stand for – Management and Software Technology – we bridge the gap between IT and business... between what companies are and what companies can be.

We approach
all engagements
with long term
relationship
orientation.



Powering the journey to business impact

Government & Public Sector & Strategic Programs

- Sales Tax Administration and Audit System for one of the most progressive states in India (Largest state with annual tax collections of \$9 Billion) helped increase tax collections by 400% over the last 10 years.*
- Reducing traffic congestion and pollution in one of Europe's largest cities by 20% with camera-capture and payment reconciliation every day.*
- Developing custom-made finance and sales function applications and operations support for more than 7 years for one of the most renowned and popular software companies in the world.*

*Customer confidentiality prevents us from revealing client names

We make IT
more relevant
and valuable
to business.



Powering the journey to business impact

Insurance Life, Health and P & C

- Building and deploying a new age distribution application serving over 150,000 agents and 8 million policies with extensive data migration for a South East Asian holding of a global insurance company.*
- Developing 9 systems which form the backbone of health services, ePrescriptions, physician performance, health records for a company in the UK.*
- A US-based Insurance company has been ranked first for the automated claims processing system developed by Mastek.*
- A Large Fraternal Life Carrier – a transformation program to reduce policy acquisition costs by 30% through straight through processing and move to a new age policy administration platform.
- US mutual Insurance company serving credit unions: an automated claims processing system that consolidated around 12 claims systems into 1 and reduced claims processing time by 70%.

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We take
on challenging
engagements that
create high impact.

