# <sup>26th</sup> Annual Report FY: 2019-20



# DISCLAIMER

We have exercised utmost care in the preparation of this report. It contains forecasts and/or information relating to forecasts. Forecasts are based on facts, expectations, and/or past figures. As with all forward looking statements, forecasts are connected with known and unknown uncertainties, which may mean the actual result deviate significantly from the forecast. Forecasts prepared by the third parties, or data or evaluations used by third parties and mentioned in this communication, may be inappropriate, incomplete, or falsified. We cannot assess whether information in this report has been taken from third parties, or these provide the basis of our own evaluations, such use is made known in this report. As a result of the above-mentioned circumstances, we can provide no warranty regarding the correctness, completeness, and up-to-date nature of information taken, and declared as being taken, from third parties or ourselves. Readers should keep this in mind. We undertake no obligation to publicly update any forward-looking statements, whether as a result of new information, future events or otherwise.



# ANNUAL REPORT FY: 2019-20

# CORPORATE OVERVIEW

- Sales Graph
- Message from Managing Director
- Corporate information

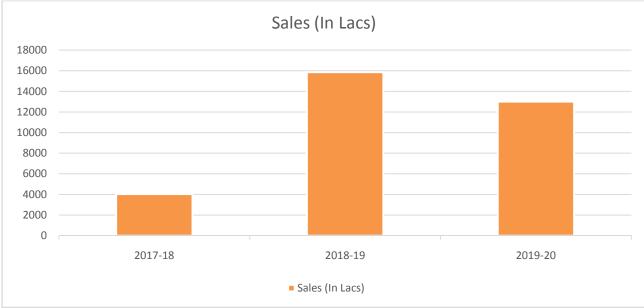
# STATUTORY REPORT

- Notice of 26<sup>th</sup> Annual General Meeting
- Director Report
- Management Discussion and Analysis Report
- Report on Corporate Governance

# FINANCIAL STATEMENTS

- Auditor Report
- Statement of Profit and Loss
- Cash Flow Statements
- O Notes forming part of Financial Statements







## FROM THE DESK OF MANAGING DIRECTOR

Dear Shareholders,

I am pleased to place before you the 26<sup>th</sup> Annual Report of Midas Infra Trade Limited with reflections on the year gone by and my thoughts on the journey ahead. The Company has entered in to Jewellery Trade by acquiring the business of HDC Private Limited in the Financial Year 2016-17 and opening chain of Showrooms of Jewellery under the brand name "SUNAR" in Delhi and NCR. The Business of the Company was outstanding and it recorded revenue of **Rs. 117.6 crores** in this.

It is an old saying that change is the only constant. Last few years have seen many regulatory changes like:

- Introduction and reversal of abolition of gold on lease scheme
- Announcement of demonetization.
- Introduction Goods and Services Tax
- Jewellery purchase schemes falling under the ambit of Deposits
- Introduction and reversal of 80:20 ruling on gold imports
- Hallmarking
- PAN Card requirement for any sales above Rs. 2 Lakh
- Imposition of excise duty for the first time on the jewelry industry

The Company has remained on its toes throughout to comply with the new regulations and changing business environment. At the same time we welcome the new regulations as they will go a long way in making the jewellery industry more transparent and increase the market share of the organized players. Increasing regulatory environment increases the compliance costs for the unorganized players and thus creates a huge growth potential for the organized players.



Enter this venue to feast your eyes on precious jewellery designs in diamond rings, diamond set, pearl Polki and more. Kids kadda, ring, earring and pendant are also available here. Find religious artifacts for Lakshmi Ganesha pair, Maa Durga and Radha Krishna. This establishment into special services like designing bridal trousseau, jewellery upgrade and jewellery redesigning. The designs are stunningly beautiful with embellishments that make the beholder stand out from the crowd. Time and again, the collections are refreshed to keep with the trending and popular styles. You can conveniently pay for your purchase using Cash, Master Card, Visa Card, Debit Cards, Cheques, American Express Card, and Credit Card Thus; I see huge potential for growth, not only for Midas but for other branded players as well. The Indian jewelry market is huge and I feel that there is enough scope for another 10 to 15 branded Companies. However, it is very important to have a first mover advantage to acquire the maximum market share and Midas's expansion policy is to achieve the same.

Though online channels are gaining transaction in our country, especially in the younger generation, but for jewelry purchase touch and feel of the actual product still remains a very important factor. I am now getting a lot of customers who have browsed our products online, liked them but come to our showrooms for purchasing the same. Hence, having a physical presence on ground is a must for growth and customer acquisition. The Company would therefore continue to open showrooms for gaining access to the maximum number of consumers.

Some of the other ROE accretion steps being carried out by the Company include:

- (1) Reduction in the quantum of inventory by digitizing the same and making it available across all showrooms rather than physical inventory. This would be especially useful for reducing the number of high value jewelry items which have a longer turnaround period.
- (2) Leveraging technology to create virtual showrooms and thus minimize investment in physical showrooms.
- (3) Strengthening our online vertical enables us to target consumers across wide area and achieve sales with a minimal capital investment. This also helps us to leverage on the online offline synergies between the two verticals.
- (4) Leverage in house designing and manufacturing strengths to create higher margin jewelry of the likes of Flexia etc.

(5) Helping margins by identifying inefficiencies and rationalizing costs across all the operations and processes.

I would continue to invest on strengthening my manufacturing and designing capabilities. I sincerely believe that this sector becomes more and more organized the only differentiating factor between the two organized/branded players will be the availability of maximum number of designs at all price points. Hence, I am very passionate about this point. Having strong manufacturing capabilities permits me to reduce production costs, retain skilled workers, shorten product development and develop capability to introduce newer collections rapidly.

This will enable the Company to gain a sustainable competitive advantage over its competitors.

Acquisition of exclusive franchisee of premium Jewelry brand "SUNAR" by the Company has given us a presence in the high premium Jewelry segment within the country. The Company is confident that it will play a significant role in its growth in the coming years.

I take this opportunity to convey my thanks to all the stakeholders, vendors, bankers and customers for all their support and encouragement throughout the year. I am also thankful to all our employees who have continued to contribute to the Company's growth with their exemplary performance and commitment.

With Regards,

Yours sincerely,

**Rajnish Chopra** Managing Director DIN: 07676838

# **CORPORATE INFORMATION**

#### **BOARD MEMBERS MANAGING DIRECTOR EXECUTIVE DIRECTOR**

Mr. Rajnish Chopra

#### **NON-EXECUTIVE & INDEPENDENT DIRECTOR**

Mr. Shyam Sundar Mr. Bhagat Ram

## **CHIEF FINANCIAL OFFICER**

Mr. Murari Lal (Note - Mr. Deeoak Kumar had resigned from Chief Financial Officer w.e.f. 7<sup>th</sup> March, 2020 and 7<sup>th</sup> March, 2020 was last date of his employment. Mr. Murari Lal has joined w.e.f. 28<sup>th</sup> May, 2020)

## **COMPANY SECRETARY & COMPLIANCE OFFICER**

(Note - Ms. Ritu Nagpal had resigned from Company Secretary w.e.f. 4<sup>th</sup> September, 2020 and 4<sup>th</sup> September, 2020 was last date of his employment)



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STATUTORY AUDITORS	APRA& Associates LLP, Chartered Accountants FRN: 011078N 379, Aggarwal Millenium Towers-II Netaji Subhash Palace, Pitampura, New Delhi • 110034
INTERNAL AUDITORS	M/s Manav & Company, Chartered Accountants Annapurna Apartment, Flat 1A 12A, Suhasini Ganguly Sarani, Kolkata-700025
SECRETARIAL AUDITOR	M/s S Talwar & Associates, Company Secretaries Off: 42-A, Pocket-R, Dilshad Garden, Delhi-110095
BANKERS_	1. IDFC First Bank, Rohini 2. ICICI Bank, Karol Bagh 3. DCB Bank, Karol Bagh 4. Karnataka Bank Ltd., Karol Bagh 5. HDFC Bank, Karol Bagh 6. RBL Bank, New Delhi 7. Kotak Mahindra Bank, Chandni Chowk
REGISTERED OFFICE& CORPORATE OFFICE	301, 2633-2634, Bank Street, Karol Bagh New Delhi- 110005 Tel.:- 011-42633934
REGISTRAR AND SHARE TRANSFER AGENT (RTA)	Skyline Financial Services Private Limited, D-153 A, 1 <sup>st</sup> Floor, Okhla Industrial Area, Phase - I, New Delhi- 110020 Tel.: 011-40450193 to 97
WEBSITE	www.mitl.org.in
CORPORATE IDENTITY NUMBER	L65910DL1994PLC062379
ISIN (EQUITY SHARE)	INE290M01022
BSE LIMITED (SCRIP CODE)	531192

#### **OUR VISION**

We create elevating experiences for the people we touch and significantly Impact the world we work in.

#### **OUR MISSION**

We will do this through a pioneering spirit and a caring, value-driven culture that fosters innovation drives performance and ensures the highest global Standards in everything we do.

#### **OUR VALUES AND STANDARDS**

#### TOTAL CUSTOMER ORIENTATION

Customers take precedence over everything else, always.

#### **EMPLOYEE APPRECIATION**

We value and respect our employee and endeavor to fulfill their needs and aspirations.

#### PERFORMANCE CULTURE AND TEAMWORK

At Midas, high performance is a way of life and is nurtured by teamwork.

#### **CREATIVITY AND INNOVATION**

Driven by innovation and creativity, we thrive on questioning the status quo and investing in current technologies.

#### **PASSION FOR EXCELLENCE**

In all our pursuits, we ceaselessly strive for excellence.

#### **CORPORATE CITIZENSHIP**

We ensure that a part of our resources are invested in the betterment of the environment and community, in general.

#### **ENGAGING WITH OUR STAKEHOLDERS**

Our value creation process integrates value-creation for all our stake holders. We engage with various stake holders on a regular basis to understand their concerns and expectations and work towards resolving and fulfilling these.

#### **CUSTOMERS**

As a Jewelry products company, we are deeply aligned to the ever evolving and changing needs of our customers. Creating and delivering a pleasant and delight full retail experience encompassing the right store experience with excellent products that are latest in terms of trend and fashion, an accessible and responsive customer service network is at the heart of our customer engagement initiatives.

We undertake various activities and initiatives to engage with our customers across geographies, demographics and segments. We use both traditional engagement channels like surveys and research as

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well as digital media to understand the concerns and needs of customers. Creating forums and communities on the digital media ensures we can address their concerns and incorporate their feedback on a real-time basis, which also enables us to continuously upgrade and improve customer service with better proposition.

#### **VENDORS, THIRD PARTY CONTRACTORS AND SUPPLIERS**

We work with numerous vendors, suppliers and contractors – each of whom play an important role ranging from procurement to manufacture and from brand into logistics. We regularly meet with our vendor, to understand their issues relating to ease of doing business, maintaining quality, etc. These initiatives are held at our corporate office.

#### **OUR EMPLOYEES, OUR PEOPLE**

We are committed to our employees. We engage with our employees through various forums like Heartbeat, the Employee Engagement survey to understand their concerns and needs. Employees have numerous platforms to voice their opinions. At our plants and manufacturing units, we conduct regular meetings and interactions with the representatives of employees covering aspects like safety, health, productivity, skill development, process improvement etc. Some of these include open houses, departmental meets and the TELL ME Survey, conducted by the Managing Director. We take corrective action to address the concerns raised and also incorporate the views and feedback in to our policies.

#### **INVESTORS**

As part of investor relations, Midas has a dedicated investor relations department headed by the Company Secretary, as well as Stakeholders Relationship Committee. Investor complaints like non-receipt of dividends and other issues are promptly addressed. Detailed investor presentation is uploaded on the investor section of the Company's website regularly.

#### **GOVERNMENT & REGULATORY BODIES**

We engage with various government departments and regulatory bodies from time to time to further address issues and concerns on behalf of the industry. Issues like ease of doing business, industry regulations, compliance and regulatory framework are some of the areas we regularly take up on behalf of the industry at various industry and government forums, ensuring the views of the industry and the government are aligned and attuned.

#### **COMMUNITY & SOCIETY**

We have always been a responsible corporate citizen with a firm belief in making a difference to the lives of people in the communities and societies we live and working. We engage with communities and societies through various programmes for the benefit of them.

Our HR team constantly upgrades policies for women empowerment and hiring of differently-abled persons. We also support Affirmative Action, especially at our manufacturing units. We also increase the belonging towards the company through many small and large format initiatives.