

# Teknowlogy

A wealth of knowledge and technology

reportjunction.com

## Teknowlogy

THE INDUSTRIAL REVOLUTION GAVE THE WORLD MACHINES  
THAT HELPED CREATE TECHNOLOGY.

AS WE STEP INTO THE NEW CENTURY,  
WE REALISE THERE'S NO MACHINE LARGER OR MORE EFFICIENT  
THAN THE HUMAN MIND.

TODAY WE CREATE TECHNOLOGY USING THE GREAT WEALTH  
THAT EXISTS IN OUR MINDS.

KNOWLEDGE.

IT'S THIS CAMARADERIE BETWEEN KNOWLEDGE AND TECHNOLOGY  
THAT WE CALL Teknowlogy.

AT NIIT, Teknowlogy EXISTS EVERYWHERE AND IN EVERYONE  
WHO ASSOCIATES WITH IT. IT'S A WEALTH  
OF KNOWLEDGE THAT HELPS NIIT ACHIEVE ITS GOALS, YEAR AFTER YEAR.

BY MULTIPLYING THE WEALTH OF ITS MANY WORLDS.  
OF NIITIANS, BUSINESSES AND GEOGRAPHIES; OF CUSTOMERS, PARTNERS  
AND SHAREHOLDERS, EVERY HOUR.

Teknowlogy. IT'S WHAT MAKES NIIT A KNOWLEDGE CORPORATION.

**Board of Directors****Rajendra S Pawar**

Chairman and Managing Director

**Vijay K Thadani**

President and Chief Executive Officer

**P Rajendran**

Chief Operating Officer

**Arvind Thakur**

Director

**Gopal D Chakravarthy**

Director

**Subroto Bhattacharya**

Director

**Amit Sharma**

Director

**Auditors**

Price Waterhouse

**Financial Institutions/Bankers**

ANZ Grindlays Bank

Citibank NA

Export Import Bank of India

Housing Development Finance Corporation

ICICI Banking Corporation

Indian Overseas Bank

ICICI Ltd.

Lloyds Bank

Sakura Bank

Wachovia Bank of Georgia

**EVA Consultants**

Stern Stewart & Co

**Registered Office**

NIIT Limited,

C-125, Okhla Ph-I,

New Delhi 110 020, India

Tel:+91-11-6817341/2/3

Fax:+91-11-6819260, 6817344

**Corporate Office**

NIIT Limited,

8, Balaji Estate,

Sudarshan Munjal Marg,

Kalkaji, New Delhi 110 019, India

Tel:+91-11-6482054. Fax:+91-11-6203333

**NIIT Websites:**

Corporate Website: <http://www.niit.com>

NIIT OnLine Training:

<http://www.niitnetvarsity.com>

NIIT Training Store: <http://www.eniit.com>

**How to get the most out of this Annual Report:**

In the spirit of connectivity,

we have made this Report

as interactive as possible.

Links have been provided

for more detailed information on

subjects highlighted.

For example, if a section on

NIIT SEI-CMM Level 5 is linked to

<http://www.niit.com/tek2.htm>,

it means this weblink contains

detailed information on

NIIT SEI-CMM Level 5.

At various places in this Report,

we have used terms that we use for

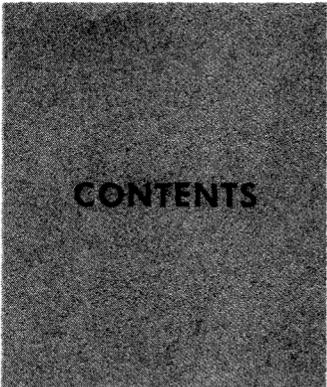
NIIT staff and NIIT students.

Thus, staff members are NIITians,

family members of NIITians

are AffiNIITians and students of NIIT

are Student NIITians.



**CONTENTS**

**THE FUTURE OF Teknowlogy: A MESSAGE FROM YOUR DIRECTORS**

5

**THE WONDERS OF Teknowlogy: TAKING NIIT PLACES**

10

**THE RESULTS OF Teknowlogy: OUR FINANCIAL ACHIEVEMENTS**

11

**OUR VISION**

12

**THE BIRTH OF Teknowlogy: A PROLOGUE**

15

**THE CREATIVE SIDE OF Teknowlogy: MAKING SYNERGIES PAY**

19

**THE HUMAN FACE OF Teknowlogy: MAKING LIFE A LOT BETTER**

31

**THE SOURCE OF Teknowlogy: ALL OUR MINDS AT NIIT**

35

**MANAGEMENT DISCUSSION AND ANALYSIS**

37

**RESPONSE TO KEY INVESTOR QUERIES**

46

**DIRECTORS' REPORT**

51

**SHAREHOLDERS' INFORMATION**

61

**ACCOUNTS 1998-99**

63

**ACKNOWLEDGEMENTS**

**HOW THE WORLD SEES US**

**THE FEATHERS IN OUR CAP**



*Your Board of Directors. (Left to right) Rajendra S Pawar, Amit Sharma, Vijay K Thadani, Subroto Bhattacharya, Gopal D Chakravarthy, P Rajendran, Arvind Thakur*



# “I Lead into the New Millennium”

*Dear Shareowner,*

*Know thyself, says the sage. And right from its inception in 1982, NIIT has known that Knowledge is the one property it can call its very own. It is this Knowledge that NIIT has grown, diversified, cross-fertilised and grown, yet again.*

*As a Knowledge Corporation by intent and design, NIIT continues to remain at the cutting edge. This at a time when the world is moving up from information to Knowledge, realising that Knowledge alone is, and will be, the forward thrust. NIIT does one better by layering Knowledge with innovation, practice and research, leading back to innovation yet again. And the Internet provides a new foundation for leveraging this Knowledge.*

## ***From Knowledge to Teknowlogy***

*When you adopt a mantra not as a chant but as a practice, you find it pays off in very real terms. Teknowlogy is at NIIT the Mind at work on technology, logically and laterally, to push technology to its utmost. And this has worked at NIIT, for its customers, for its partners, for everyone. In ways that have made immense business sense. By increasing productivity, driving innovation, enhancing value and expanding business arenas thereby providing them profitable solutions.*

## ***How does this happen?***

*This unique business model at NIIT synergises Software Solutions and Learning Technologies creating major and continuous mutual gains. Knowledge created in the labs and acquired through alliances is put to work in the Software Solutions Business to create value for corporate*

customers. The experience gained from these projects is then converted into Knowledge that becomes the basis for creating Learning Solutions for individuals as well as organisations.

And as the Internet becomes pervasive, these two forms of Knowledge – Software Solutions and Learning Solutions start integrating seamlessly.

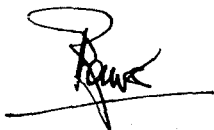
In addition, our research into the emerging field of Cognitive Systems, the domain of creating Knowledge-based interaction between people and computers, keeps us ahead.

### ***The Knowledge Corporation of the 21<sup>st</sup> Century***

The next century will go down in history as the 'Century of the Mind'. In this century, the pride of place will be taken by organisations that can offer and deliver path-breaking and unique Knowledge-based solutions to their customers.

Your NIIT has created a strong foundation of technology, a rich set of alliances with technology leaders from across the world, a global network for reaching and servicing customers, and world-class processes that have been assessed at SEI-Level 5 (NIIT became one of only 12 software companies worldwide to achieve this status). Our rapid transformation into a 'BRICK and PORTAL<sup>TM</sup>' entity is preparing us for the new millennium.

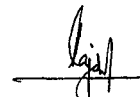
With your continued support, we are determined to build NIIT into a shining example of the Knowledge Corporation of the 21<sup>st</sup> Century.



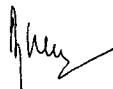
Rajendra S Pawar



Vijay K Thadani



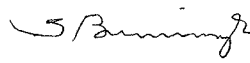
P Rajendran



Arvind Thakur



Gopal D Chakravarthi



Subroto Bhattacharya



Amit Sharma



*Our Global Management and Business Team. (Left to right) Dr. Dhruva Nath, Rahul Patwardhan, Vijay K Thadani, Kyoji Murakami, C N Madhusudan, Gopal D Chakravarthy, Shrikant Inamdar, Dr. Amitava Mitra, Dr. Sugata Mitra, James G Gionfrido, Arvind Thakur, P Rajendran, Neeraj Agarwal, Rajendra S Pawar.*



*Our Operations Heads with Rajendra S Pawar and P Rajendran. (Left to right) Abhas Kumar, Abhirama Krishna, R Sampath, Sudha Raju, L Balasubramanian, Sanjay Saxena, Madhulika Tripathi, A B R P Reddy, Dr. Smarajit Dey.*



*Our Business Heads and the top team (Left to right) Shrikant Inamdar, Rajeev Katyal, Neeraj Agarwal, Rajesh Mathur, Arvind Thakur, S Sasi Kumar, R Venkatesh Iyer, Suren S Rasaily, B G Purushotham, Sudipto Sinha Roy, Dr Dhruva Nath, Pradeep Narayanan, P Rajendran, Rajendra S Pawar, Dr Sugata Mitra and Prodeep Ghosh*