

# YOUR TRUSTED OUTSOURCING PARTNER



# STORIES INSIDE

## 01-21

Corporate Overview	
Corporate Information	0
About Onward Technologies	04
Service and Industry Offerings	06
Solutions Delivery	09
Board of Directors	10
Chairman's Message	12
Managing Director's Message	14
Key Performance Indicators	16
Operating Model	18
Corporate Social Responsibility	19
Human Resources	20

# 22-89

Statutory Reports	
Directors' Report	2
Business Responsibility and Sustainability Report	3
Management Discussion & Analysis	6
Report on Corporate Governance	6

# 90-241

## **Financial Statements**

Consolidated	
Independent Auditor's Report	91
Balance Sheet	100
Statement of Profit and Loss	102
Statement of Changes in Equity	103
Statement of Cash Flows	105
Notes	107

# StandaloneIndependent Auditor's Report167Balance Sheet178Statement of Profit and Loss180Statement of Changes in Equity181Statement of Cash Flows183Notes185

Notice 242



For more details, please visit:

www.onwardgroup.com

#### Forward-looking statements

The report contains statements that relate to the Company's future operations and performance. These statements can be identified by the usage of words such as 'believes', 'estimates', 'anticipates', 'expects', 'intends', 'may', 'will', 'plans', 'outlook' and other words of similar meaning in connection with a discussion of future operating or financial performance. These forwardlooking statements are dependent on assumptions, data or methods that may be inaccurate or imprecise and hence are not guarantees of future operating, financial and other results. They constitute our current expectations based on reasonable assumptions. The Company's actual results could materially differ from those projected in any forward-looking statements due to various future events, risks, and uncertainties some of which are beyond our control. The Company does not assume any obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

# **CORPORATE INFORMATION**

#### **BOARD OF DIRECTORS**

Mr. Harish Mehta, Founder & Executive Chairman

Mr. Jigar Mehta, Managing Director

Mr. Parish Meghani, Director

Mr. Rahul Rathi, Director

Mr. Subrata Kumar Mitra, Director

Mr. Jay Sonawala, Director

Mr. Harsha Raghavan, Director

Ms. Niranjani Chandramouli, Director

#### **STATUTORY AUDITORS**

BSR&Co. LLP, Chartered Accountants

#### **INTERNAL AUDITORS**

Ahuja Valecha & Associates LLP

#### **SECRETARIAL AUDITORS**

Nilesh A. Pradhan and Co., LLP

#### **REGISTERED OFFICE**

Sterling Centre, 2<sup>nd</sup> Floor Dr. A.B. Road, Worli, Mumbai - 400 018 Tel: 022 - 24926570

#### **CORPORATE IDENTITY NUMBER**

L28920MH1991PLC062542

#### **WEBSITE**

www.onwardgroup.com

#### **INVESTOR RELATIONS**

<u>investors@onwardgroup.com</u> Tel No.: +91 22 2492 6570

#### **REGISTRAR AND TRANSFER AGENTS**

Link Intime India Pvt Ltd. C-101, 247 Park, L. B. S. Marg, Vikhroli West, Mumbai – 400 083

#### **BANKERS**

ICICI Bank HSBC PNC Bank



The demand for Engineering Research and Development (ER&D) is rapidly growing, as businesses globally actively seek ways to modernize processes and assets, increase competencies in next-generation technologies, design future-oriented products and improve speed to market. These factors have become critical to help them unlock new opportunities for growth and customer engagement and be future-ready. As a result, the business ER&D spend is estimated to expand at CAGR of 5.5% during 2019-25 to surpass USD 1 trillion mark by 2025. Software, Automotive, Industrial & Energy and Healthcare are estimated to witness fastest growth with high propensity for digital engineering adoption.

At Onward Technologies, we have risen to the needs of our OEM customers in these times, relentlessly pursuing partnership opportunities to help propel their digital transformation efforts and achieve impactful outcomes. We continue to progress on this strategic objective, bringing us closer towards realization of our shared vision.

Over the last few years, we have sharpened our focus on three dedicated verticals Transportation & Mobility. Industrial Equipment & Heavy Machinery and Healthcare, where we see customers needing the most support. We have strategically transitioned from traditional IT services to a digital and ER&D dominant entity, with software at the core of all our efforts. We have gained competencies in artificial intelligence (AI), machine learning (ML), Internet of Things (IoT), data science and analytics, intelligent automation, digital manufacturing, smart factory and digital twin among others, recognizing their potential in revolutionizing industries and driving advancements.

Equipped with these enhanced competencies, our teams deepened engagements with customers, to solve the challenges of their industry and help them realize the full potential of digital.

Our consolidated presence, both domestically and internationally, enabled delivering unparalleled value to our customers and meeting their growing demand. Net addition of 157 people and deployment of high-octane teams from top-tier firms and ~300 people skilled in specialized areas to the projects proved instrumental. It helped ensure flexibility of project delivery — onsite, nearshore or offshore, alongside excellence in execution to help customers achieve desired business outcomes.

Moving forward, we see exciting growth opportunities, having recently completed investments in people, processes and infrastructure.

We are focused on our top 25 customers, who have higher outsourcing budgets, and the potential to make investments in long-term projects, where they can unlock value through our comprehensive services. We see growth in both India and international businesses, across all lines of service and verticals. However, supported by our recent investments, we are positioned to focus on international region, digital services, and MedTech & Healthcare segment from where maximum opportunities are expected to come.

We remain well-poised to meet our customer's expectations, dedicated to enhancing engagements and climbing up the value chain to be their trusted outsourcing partner.

# YOUR TRUSTED OUTSOURCING PARTNER



# **ABOUT ONWARD TECHNOLOGIES**

# EXPANDING YOUR DIGITAL HORIZONS AS A TRUSTED ER&D OUTSOURCING PARTNER

We are a software outsourcing company specializing in providing digital and ER&D services. We have strong delivery capabilities across India and key global markets, domain expertise in focused verticals and capabilities in diverse technology areas. Powered by this, we support large global companies to meet their technology outsourcing requirement, helping them to navigate the complexities and remain at the forefront of technological disruptions.

# 4 service lines provided across...

- Digital Services
- Mechanical Engineering Services
- Embedded & Electronics Engineering Services
- Information Technology Services



#### 3 dedicated verticals

- Transportation & Mobility
- Industrial Equipment & Heavy Machinery
- Healthcare & MedTech

#### **ENGINEERED FOR LONG-TERM SUCCESS**



# GROWING EXECUTION EXCELLENCE

- Flexible delivery capabilities across onsite, offshore, and near-shore delivery
- Deep technical and execution capabilities
- Trained and skilled employees across India, USA and Europe, including subject matter experts and young leadership from tier-1 companies

2,798

Employees

14

Offices and operations across six countries



#### GLOBAL 2,000 CUSTOMERS

- Serving Global 2,000 companies in North America and Europe
- Revenue contribution from top-25 clients at 81%

7 OF GLOBAL TOP-10

Automotive companies

**5 OF GLOBAL TOP-10** 

Industrial equipment manufacturer countries



#### **END-TO-END AND DIVERSE CAPABILITIES**

- Capabilities in digital transformation, electronics and embedded, mechanical engineering and enterprise IT
- Digital focus across all business lines
- Three focused verticals: Transportation & Mobility and Industrial Equipment and Heavy Machinery, and Healthcare & MedTech

#### **Technology capabilities**







Data Analytics & Data Science



Artificial Intelligence



Machine Learning



Industry 4.0



Internet of Things



Intelligent Automation



Digital Manufacturing



Smart Factory



Digital Twin



#### **FISCAL PRUDENCE**

• Net debt-free and strong balance sheet with ₹ 48.4 Crore cash & bank balance and ₹ 165.48 Crore net worth as on March 31, 2023

16.09% 3-year PAT CAGR

**7 YEARS** 

Of uninterrupted dividend payments

#### RECOGNITIONS EXEMPLIFYING OUR EXCELLENCE



InkSpell Inn Tech Awards 2022 as Engineering Partner of the Year



Times Ascent Asia Pacific HRM Congress for Top Organizations with Innovations **HR Practices** 



Quantic Technology Excellence Awards as Best ER&D Partner for Auto & Industrial OEMs



'Aspirant' in the Industry 4.0 Services Peak Matrix conducted by Everest Group for our potential to harness the digital market

# **SERVICE AND INDUSTRY OFFERINGS**

# POWERED BY FUTURE-READY PORTFOLIO OF SERVICES

At Onward Technologies, we have established expertise across diverse technology areas and industries aligned with evolving business needs and emerging trends. It empowers us to meet the existing and future requirements of our customers, making our service portfolio sustainable in long term. We expect majority of growth opportunities coming from digital service line and the Healthcare & MedTech segments, where we have competencies and strategically prioritized our focus.

#### **OUR DIVERSE SERVICE OFFERINGS**

#### **DIGITAL SERVICES**



- Engineering automation
- Big data analytics
- Cloud & DevOps
- AI/ML
- Digital with AR/VR

#### **MECHANICAL ENGINEERING SERVICES**



- New product design & development
- Value engineering
- Virtual simulation
- Manufacturing engineering
- Technical publication

#### **EMBEDDED & ELECTRONICS ENGINEERING SERVICES**



- Platform services hardware, software
- Connectivity solutions
- Product sustenance & modernization
- Aftermarket support
- Verification & validation

#### **INFORMATION TECHNOLOGY SERVICES**



- SW development & maintenance
- Enterprise applications
- Data management & reporting
- Testing & QA services
- Enterprise managed services

22-89

#### **OUR SERVICE DIFFERENTIATORS**

- Industry understanding and product knowledge
- Global reach and flexible engagement models (on, near or offshore) with priority on client ROI
- Lower total cost of engagement
- Access to global talent pools and domain experts and ability to mobilize teams as required
- Expertise in cross-pollinating technologies across diverse industries
- Sustained and timely access to both front-line engineers and Onward Technologies leadership

#### **OUR FOCUSED INDUSTRY VERTICALS**

We bring together our technology competencies across the service lines to deliver robust solutions across three dedicated industry verticals. These include:

#### Transportation and Mobility

Automotive and Rail Transportation

We have 14+ years of experience in providing engineering services supported by highly-skilled teams. We have expertise across traditional embedded software solutions (adaptive/classic AUTOSAR middleware stacks and bootloaders), ADAS, electric, connected vehicles and functional safety topics of ISO 26262. Our excellence lies in high-quality software, first-time right project delivery and cost engineering which ensures value delivery.



### **Industrial Equipment & Heavy Machinery**

Heavy Equipment & Machinery and Mining



We develop solutions for equipment design and development requirements of manufacturing companies like oil & gas, energy, water, steel, plastic, etc. and off-highway companies like construction, agriculture, mining, road building, etc. We have end-to-end engineering capabilities, right from designing process flows to developing drawings and manuals.

#### Healthcare & MedTech

## Medical Devices and Pharma

We deliver innovative solutions to pharma, life sciences, healthcare, and medical equipment companies. We have capabilities to engineer user-friendly and advanced technology-enabled medical devices that ensure better and faster positive outcomes. We also enable our clients to become more patient-centric through digital information solutions and supply chain innovations. This is a new and fast-growing business area that we are focused on and continue to make investments for strengthening our competencies.



#### FY 2022-23 SEGMENTAL REVENUE (%)



