

# वार्षिक रिपोर्ट Annual Report 2021-22



ੴ ਸ੍ਰੀ ਵਾਹਿਗੁਰੂ ਜੀ ਕੀ ਫਤਹਿ

**ਪੰਜਾਬ ਐਂਡ ਸਿੰਧ ਬੈਂਕ**  
(भारत सरकार का उपक्रम)



**Punjab & Sind Bank**  
(A Govt. of India Undertaking)

*Where service is a way of life*



## निदेशक मंडल / Board of Directors



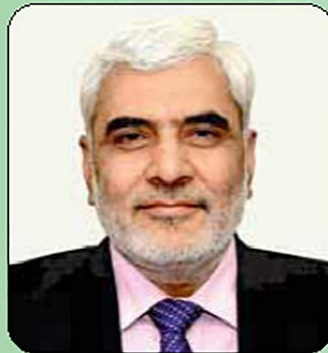
श्री एस कृष्णन / Sh. S Krishnan  
एम डी एंड सी ई ओ / MD & CEO  
(31.05.2022 तक) / (till 31.05.2022)



श्री स्वर्ण कुमार साहा / Sh. Swarup Kumar Saha  
एम डी एंड सी ई ओ / MD & CEO  
(03.06.2022 से) / (from 03.06.2022)



श्री कोल्लेगल वी राघवेंद्र  
Sh. Kollegal V Raghavendra  
कार्यकारी निदेशक  
Executive Director



डॉ. रामजस यादव  
Dr. Ram Jass Yadav  
कार्यकारी निदेशक  
Executive Director



सुश्री एम जी जयश्री  
Smt. M G Jayashree  
भारत सरकार के नामित निदेशक  
Gov Nominee Director  
(11.04.2022 से) / (from 11.04.2022)



श्री के पी पटनायक  
Sh. K P Pattnaik  
आर बी आई के नामित निदेशक  
RBI Nominee Director



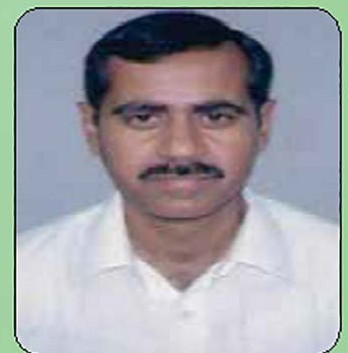
श्री टी आर मेन्दीरत्ता  
Sh. T R Mendiratta  
शेयरधारक निदेशक  
Shareholder Director



श्री शंकर लाल अग्रवाल  
Sh. Shankar Lal Agarwal  
अंशकालिक और गैर-आधिकारिक निदेशक  
Part-Time Non-Official Director



सुश्री रश्मि खेत्रपाल  
Smt. Rshmi Khetrapal  
अंशकालिक और गैर-आधिकारिक निदेशक  
Part-Time Non-Official Director



श्री एस आर मेहर  
Sh. S R Mahar  
भारत सरकार के नामित निदेशक  
Gov Nominee Director  
(10.04.2022 तक) / (till 10.04.2022)

## विषय-सूची

	पृष्ठ संख्या
1. उल्लेखनीय तथ्य	2
2. निदेशक मण्डल	3
3. एमडी एवं सीईओ का वक्तव्य	4
4. नोटिस	9
5. निदेशक मण्डल की रिपोर्ट	21
6. सचिवीय लेखा परीक्षा रिपोर्ट	31
7. कंपनी अभिशासन रिपोर्ट	35
8. व्यावसायिक उत्तरदायित्व रिपोर्ट	74
9. बेसल-III के अंतर्गत प्रकटीकरण	88
10. वित्तीय विवरणियां:	
स्वतंत्र लेखा परीक्षकों की रिपोर्ट	118
तुलन-पत्र	130
लाभ-हानि खाता	131
अनुसूचियाँ	133
नकदी प्रवाह विवरण-पत्र	188

## Contents

	Page No.
1. Highlights	2
2. Board of Directors	3
3. MD & CEOs Statement	7
4. Notice	190
5. Director's Report	200
6. Secretarial Audit Report	210
7. Corporate Governance Report	213
8. Business Responsibility Report	249
9. Disclosure under Basel-III	261
10. Financial Statements:	
Independent Auditors' Report	298
Balance Sheet	308
Profit & Loss Account	309
Schedules	311
Cash Flow Statement	366



ਉਲੇਖਨੀਯ ਤਥ੍ਯ / HIGHLIGHTS

ਰੁਪਯ ਲਾਖੋ ਮੈਂ / Rupees in Lacs

ਦਿਨਾਂਕ 31.03.2022 ਕੋ / As on 31.03.2022

1.	ਜਮਾ Deposits	10213701
2.	ਸਕਲ ਅਗ੍ਰਿਮ Gross Advances	7038709
3.	ਪ੍ਰਾਥਮਿਕ ਕ੍ਸ਼ੇਤ੍ਰ ਅਗ੍ਰਿਮ Priority Sector Advances	3117801
4.	ਸਕਲ ਨਿਵੇਸ਼ Gross Investments	4276625
5.	ਪਰਿਚਾਲਨ ਲਾਭ Operating Profit	133009
6.	ਸ਼ੁੱਧ ਲਾਭ Net Profit	103905
7.	ਆਸਤਿਯੋਂ ਪਰ ਪ੍ਰਤਿਫਲ (%) Return of Assets (%)	0.80%
8.	ਸ਼ੁੱਧ ਐਨ.ਪੀ.ਐ ਅਨੁਪਾਤ (%) Net NPA Ratio (%)	2.74%
9.	ਪੂੰਜੀ ਪਰਯਾਪਤਤਾ ਅਨੁਪਾਤ (%) (ਬੇਸਲ-III) Capital Adequacy Ratio (%) (BASEL-III)	18.54%

### निदेशक मंडल / Board of Directors

श्री एस कृष्णन/ Sh. S Krishnan  
एम डी एवं सी ई ओ / MD & CEO  
(31.05.2022 तक) / (till 31.05.2022)

श्री स्वरूप कुमार साहा/ Sh. Swarup Kumar Saha  
एम डी एवं सी ई ओ / MD & CEO  
(03.06.2022 से) / (from 03.06.2022)

श्री कोल्लेगल वी राघवेन्द्र  
Sh. Kollegal V Raghavendra  
कार्यकारी निदेशक / Executive Director

डॉ. रामजस यादव  
Dr. Ram Jass Yadav  
कार्यकारी निदेशक / Executive Director

श्री एस आर मेहर  
Sh. S R Mehar  
भारत सरकार के नामित निदेशक  
Gol Nominee Director  
(10.04.2022 तक) / (till 10.04.2022)

सुश्री एम जी जयश्री  
Smt. M G Jayasree  
भारत सरकार के नामित निदेशक  
Gol Nominee Director  
(11.04.2022 से) / (from 11.04.2022)

श्री के पी पटनायक  
Sh. K P Patnaik  
आर बी आई के नामित निदेशक  
RBI Nominee Director

श्री टी आर मेन्दीरत्ता  
Sh. T R Mendiratta  
शेयरधारक निदेशक  
Shareholder Director

श्री शंकर लाल अग्रवाल  
Sh. Shankar Lal Agarwal  
अंशकालिक गैर सरकारी निदेशक  
Part-Time Non-Official Director

सुश्री रश्मि खेत्रपाल  
Smt. Rshmi Khetrapal  
अंशकालिक गैर सरकारी निदेशक  
Part-Time Non-Official Director

### मुख्य सर्तकता अधिकारी / Chief Vigilance Officer

श्री अम्बरीष कुमार मिश्रा (सी वी ओ)  
Sh. Ambrish Kumar Mishra (CVO)

### महाप्रबंधक / General Managers

श्री विनय कुमार मेहरोत्रा  
Sh. Vinay Kumar Mehrotra

श्री एस वी एम कृष्णा राव  
Sh. S V M Krishna Rao

श्री पंकज द्विवेदी  
Sh. Pankaj Dwivedi

श्री गोपाल कृष्ण  
Sh. Gopal Krishan

श्री कामेश सेठी  
Sh. Kamesh Sethi

श्री रवि मेहरा  
Sh. Ravi Mehra

श्री प्रवीण कुमार  
Sh. Praveen Kumar

श्री राजेंद्र कुमार राैगर  
Sh. Rajendra Kumar Raigar

श्री दिनेश कुमार गोयल  
Sh. Dinesh Kumar Goyal

श्री राजेश सी पाण्डेय  
Sh. Rajesh C Pandey

श्री गजराज देवी सिंह ठाकुर  
Sh. Gajraj Devi Singh Thakur

श्री चमन लाल शीहमार  
Sh. Chaman Lal Shienhmar

### लेखा परीक्षक / Auditors

मेसर्स घिया एंड कंपनी  
M/s. Ghiya & Co.

मेसर्स शिव एंड एसोसिएट्स  
M/s. Shiv & Associates

मेसर्स चतुर्वेदी एंड कंपनी  
M/s. Chaturvedi & Co.

मेसर्स मनोहर चौधरी एंड एसोसिएट्स  
M/s. Manohar Chowdhry & Associates

## MD & CEO's Statement

Dear stakeholders,

I place before you the highlights of your Bank's performance for the year FY 2021-22, details of which have been given in the Annual Report.

The past couple of years have been a period of intense action and reflection. Punjab & Sind Bank stands tall in the service of the society and mankind. With the glorifying legacy of 114 years and commitment towards the society as its core principle, the bank with 1526 branches is rendering uninterrupted best-in-class services. Our tagline "Where service is a way of life" is woven to the core of our fabric and inculcated in each and every PSBian.

We have seen a global pandemic, geopolitical tensions, supply chain disruptions, the risk of crypto currency etc. Indian economy is not immune to negative externalities. The surge in commodity prices is already posing inflation risks and forcing RBI to policy normalization and leading to a rise in interest rates in the system. However, with the third wave behind us and, with the removal of all restrictions alongside a broadening of vaccination coverage, economic activity is returning to speed.

As the dust settles, and a clearer picture of the world ahead emerges, I believe your bank is standing at the threshold of great opportunities and growth. In the face of widespread change, your bank has shown remarkable resilience and adaptability, coming out stronger than ever, after terrible events like the global financial crisis or the pandemic. Towards the commitment to offer state-of-the-art digital channel for banking, the Bank has launched Omni channel "PSB UniC – You and I Connected" and set-up three e-lobbies in the state of Punjab. With PSB UniC, the bank is digitally offering range of best-in-class services and products.

### KEY PERFORMANCE OF THE BANK

During the year, Bank makes a turnaround with a historic Net Profit of Rs.1039 Cr (FY) against a Net Loss of Rs.2733 Cr for FY 2020-21. The business of the Bank grew by 5.25% on Y-o-Y basis. Deposits and Advances grew by 6.27% and 3.80% respectively. The thrust on CASA deposits and RAM Segment advances (Retail, Agriculture and MSME) bore its results and they grew by 9.51% and 15.29% respectively on Y-o-Y basis. RAM composition has also improved from 48% to 51% while corporate advance has declined from 52% to 49% on Y-o-Y basis. All the regulatory norms under different segments of Priority Sector have also been achieved as on March 2022.

### FINANCIAL PERFORMANCE

For the financial year 2021-22, Operating profit of the Bank stood at Rs.1330 crore as compared to Rs.772 crore during 2020-21, showed a growth of 72.28%. The Bank's cost of deposits decreased by 78 bps to 4.28%. The net interest income stood at Rs.2651 crore as against Rs.2262 crore in the last year.

RoA of the Bank stood at 0.85%, highest among public sector banks, for the year under consideration. NIM stood at 2.80% and Yield on Advances at 7.20%. Other Income of the Bank is 6.08% more as compared to that of in previous year i.e. FY 2020-21.

### PRIORITY SECTOR AND FINANCIAL INCLUSION

During 2021-22, the Bank has achieved the following mandated targets:

- 50.20% of the Adjusted Net Bank Credit (ANBC) against 40% norm in Priority Sector.
- 11.81% of the ANBC against 9% to Small and Marginal Farmers.
- 12.91% of the ANBC against 11% mandated target to Weaker Sections.



The Bank sold PSLC to the tune of Rs.650 crore in 2021-22 and earned an income of approx. Rs.12 crore.

Priority Sector Advances of the Bank as at March 2022 reached at Rs.31178 crore, recording a Y-o-Y growth of 10.45%. The Bank's advances under MSME portfolio increased by 13.26% to Rs.13021 crore.

To provide access at a reasonable cost for all households to a full range of financial services, Bank is actively tracking the agenda of Financial Inclusion (FI) and opened 15.25 lakh accounts under PMJDY and mobilized a CASA deposit of Rs.560 crore as at March 2022.

## **ASSET QUALITY**

The Bank has been making consistent efforts on NPA management and improved the asset quality. Gross Non-Performing Assets (GNPA) ratio improved to 12.17% from 13.76% as at March 2021. Similarly, Net Non-Performing Assets (NNPA) ratio reduced to 2.74% as at March 2022 down from 4.04% as at March 2021. Provision Coverage Ratio (PCR) stands at 87.89% as at March 2022 against 82.89% as at March 2021.

## **CAPITAL**

With the infusion of Capital by Government of India, CRAR and CET-1 (including CCB) are well above the regulatory requirement and stands at 18.54% and 12.77% respectively.

## **AWARDS:**

Bank has been awarded with

- 1st Position under Exemplary Gold Award "Leadership Capital (4.0)" campaign organised by PFRDA for APY Enrolments
- Runner-up in Best Digital Financial Inclusion Initiative category award declared by IBA.
- 3rd Top Performing Bank in Theme 3 i.e. Collaborating for Synergistic Outcomes under EASE 4.0 as on 31.12.2021.
- 3rd Position in DSB (Door Step Banking) Udaan Campaign launched by PSB Alliance Pvt. Ltd. from 01.02.2022 to 02.03.2022.
- Bank was awarded with "Rajbhasha Kirti Puraskar (Second)" in the year 2019-20 in the category 'B' of Nationalized Banks and Financial Institutions for the best implementation of the Official Language Policy.
- Bank was awarded as 'Best Public Sector Bank in SHG Linkage' for FY 2019-20.

## **THE ROAD AHEAD**

Given the present circumstances like geopolitical tensions, input price inflation, the spike in crude oil and a global rate hike cycle which could put some pressure on growth / NIM in the near term. But with the government's reformative stance and measures initiated by the regulator, we are hopeful that the things will ease out quickly and the banking sector may register double-digit credit and deposit growth.

The Bank has continued its focus on laid down strategy to reorient its business away from wholesale corporate lending to RAM segment, organizational restructuring to leverage optimum utilization of the human and other resources. Besides this, the Bank aims at strengthening the Risk Management architecture, IT Infrastructure, credit monitoring systems to curtail fresh slippages and to improve asset quality further.

The Bank is fully dedicated and committed to provide best in the industry Banking services for all financial needs with our branch network, digital delivery and an array of banking products and services.



**Punjab & Sind Bank**  
(A Government of India Undertaking)  
Head Office: 21-Rajendra Place, New Delhi-110 008  
<https://punjabandsindbank.co.in/>

## NOTICE

Notice is hereby given that the 12th Annual General Meeting of Shareholders of Punjab & Sind Bank will be held through Video Conferencing (VC) / or Other Audio-Visual Means (OAVM) on **Tuesday, the 12th July, 2022 at 11.00 a.m.** (the Head Office of the Bank will be the deemed venue of the Meeting) to transact the following ordinary business (es):

1. To discuss, approve and adopt the Audited Balance Sheet of the Bank as at 31st March 2022, Profit and Loss Account of the Bank for the year ended 31st March 2022, the Report of the Board of Directors on the working and activities of the Bank for the period covered by the Accounts and the Auditor's Report on the Balance Sheet and Accounts.
2. To declare dividend for the Financial Year 2021-22.

By Order of the Board of Directors

Place: New Delhi  
Date: 15.06.2022

Swarup Kumar Saha  
Managing Director & CEO



## NOTES

### 1. ANNUAL GENERAL MEETING THROUGH VIDEO CONFERENCING

Pursuant to Circulars issued by Securities & Exchange Board of India (SEBI) and Ministry of Corporate Affairs the 12th Annual General Meeting of the shareholders of the Bank is being conducted through Video Conferencing (VC) which does not require the physical presence of the members at a common venue. The deemed venue for the 12th AGM shall be the Head Office of the Bank. Shareholders attending the AGM through VC / OAVM shall be counted for the purpose of reckoning the quorum under Regulation 58 of Punjab & Sind Bank (Shares & Meeting) Regulations, 2008. As the AGM will be held through VC / OAVM, the Route Map is not annexed in this notice as required under Secretarial Standard 2.

### 2. APPOINTMENT OF PROXIES:

A shareholder entitled to attend and vote at the meeting, is entitled to appoint a proxy to attend and vote instead of himself / herself and such a proxy need not be a shareholder of the Bank. However, in accordance with the aforesaid relaxations for convening of the AGM through VC/OAVM, physical attendance of shareholders has been dispensed with. Accordingly, the facility for appointment of proxy by shareholders is not available for this AGM and the Proxy Form and Attendance Slip are not annexed to this notice.

### 3. APPOINTMENT OF AUTHORISED REPRESENTATIVE(S):

No person shall be entitled to attend the meeting through VC / OAVM and / or vote through e-voting as duly authorized representative of a body corporate, unless a certified true copy of the resolution appointing him/her as a duly authorized representative of a company/entity is deposited at Shares Cell at Head Office, 21- Rajendra Place, New Delhi-110008 or has been sent by email to the scrutinizer at [scrutinizer@snaco.net](mailto:scrutinizer@snaco.net) with copy marked to [complianceofficer@psb.co.in](mailto:complianceofficer@psb.co.in) not later than four days before the date of meeting i.e. on or before **5.00 p.m. on Thursday, 07th July 2022**.

No officer or employee of the Bank shall be appointed as the Authorised Representative of a shareholder.

### 4. CLOSURE OF REGISTER OF SHAREHOLDERS:

The Register of Shareholders and the Share Transfer Books of the Bank will remain closed from **Wednesday, July 06, 2022 to Tuesday, July 12, 2022** (both days inclusive) in connection with the Annual General Meeting.

### 5. PAYMENT OF DIVIDEND:

The Record date for payment of Dividend will be **Tuesday, July 05, 2022**.

The Board of Directors has recommended a dividend of Rs.0.31 per equity share of Rs.10 each for the Financial Year ended 31st March 2022, subject to the approval of shareholders at the 12th Annual General Meeting. The payment of dividend, if declared by the shareholders in the Annual General Meeting will be made to those shareholders whose names appear:

- As beneficial owners as at the close of business hours on **Tuesday, July 05, 2022** as per the records of NSDL / CDSL in respect of the shares held in electronic form, or
- In the Register of Shareholders as on **Tuesday, July 05, 2022**, after giving effect to the valid transmission requests received from the shareholders holding shares in physical form, before the close of business hours of **Tuesday, July 05, 2022**

Payment of dividend shall be made through electronic mode to the shareholders who have updated their Bank Account details. Dividend Warrants / Demand Drafts will be dispatched by the Bank through its Registrar and Share Transfer Agent (RTA) i.e. Link Intime India (Pvt) Ltd before the date of payment of dividend to the registered address of the shareholders who have not updated their Bank Account details.

The Dividend will be distributed to the eligible shareholders within 30 days from the date of the 12th Annual General Meeting.

Shareholders are therefore requested to register / update their complete Bank details:

- i) With their Depository Participant (s) where they maintain their demat accounts, if the shares are held in dematerialized mode, by submitting forms and documents as may be required by the Depository Participant (s), and
- ii) With the Bank / Bank's RTA, if the shares are held in physical mode, by submitting:
  - a. Copy of the signed request letter containing the Shareholders name, Folio number, Bank details (Bank Account number, Bank and Branch name and address, IFSC, MICR details)
  - b. Self-attested copy of the PAN card, and
  - c. Cancelled cheque leaf.

#### 6. TAX ON DIVIDEND PAYMENT

- i. Pursuant to Provision of Income Tax Act, 1961, dividend income is taxable in the hands of shareholders w.e.f. 1st April, 2020 and the Bank is required to deduct tax at source from dividend paid to shareholders at the prescribed rates. For the prescribed rates for various categories, the shareholders are requested to refer to the provisions of Income Tax Act, 1961 and amendments thereof. The shareholders are requested to update their PAN with the Bank / RTA (in case of shares held in physical form) and Depositories (in case of shares held in demat form).
- ii. A Resident individual shareholder with valid PAN and who is not liable to pay income tax can submit a yearly declaration in Form No. 15G / 15H, to avail the benefit of non-deduction of tax at source. Shareholders are requested to note that in case their PAN is not registered, the tax will be deducted at a higher rate of 20%. Non-resident shareholders can avail beneficial rates under tax treaty between India and their country of residence, subject to providing necessary documents i.e. No Permanent Establishment and Beneficial Ownership Declaration, Tax Residency Certificate, Form 10F, any other document which may be required to avail the tax treaty benefits by submitting the relevant documents / declarations by uploading them on <https://web.linkintime.co.in/formsreg/submission-of-form-15g-15h.html>. The relevant documents / forms are available on the website of the Bank at <https://punjabandsindbank.co.in/>.
- iii. The shareholders are requested to submit the aforementioned documents latest by 5 PM (IST), **Tuesday, 05th July, 2022** on the website of the RTA viz. <https://web.linkintime.co.in/formsreg/submission-of-form-15g-15h.html> in order to enable the Bank to determine and deduct tax at appropriate TDS / withholding tax rate.

#### 7. VOTING RIGHTS OF SHAREHOLDERS:

In terms of the provisions of Section 3 (2E) of the Act, no shareholder of the Bank, other than the Central Government, shall be entitled to exercise voting rights in respect of any shares held by him / her in excess of ten per cent of the total voting rights of all the shareholders of the Bank.

As per Regulation 10 of the Punjab & Sind Bank (Shares and Meetings) Regulations, 2008, if any share stands in the names of two or more persons, the person first named in the register shall, as regards voting, be deemed to be the sole holder thereof. Thus, if shares are in the name of joint holders, then first named person is only entitled to attend the e-AGM and vote on the items on the agenda either through remote e-voting or voting at the e-AGM, if voting right is not exercised through remote e-voting.