



CITIZENS' CO-OPERATIVE HOSPITAL LIMITED

रुग्णानां व्याधिनाशाय । क्षिप्रंचारोग्य हेतवे ॥
शुश्रुषा सुश्रुता भूयात् ॥ स्वया निष्काम सेवया ॥

**THIRTY SIXTH
ANNUAL REPORT**

1999-2000

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Registered under Maharashtra Co-operative Soc. Act. 1960
Reg. No. BOM/GNL/114/OF 1964.

Registered under Maharashtra Nursing Home Registration Act, 1949
Reg. No. GN/71.

SHUSHRUSHA CITIZENS' CO-OPERATIVE HOSPITAL LIMITED

1999-2000

PRESIDENT

Shri Subhash Dandekar

BOARD OF DIRECTORS

Dr. N. S. Laud.
Chairman.

Shri P. J. Vaidya.
Vice Chairman.

Dr. (Smt.) A. M. Joshi.
Dean.

Shri. J. B. Mehta.
Treasurer.

MEMBERS OF THE BOARD

Dr. G. V. Acharya.

Shri P. D. Nadkarni.

Dr. S. K. Bhandare.

Dr. J. Nathan.

Shri. C. K. Gumaste.

Dr. B. M. Pai.

Dr. R. H. Maniar.

Shri. Prabhakar Pansare.

Shri. Ramesh Medhekar.

Shri. S. B. Sarnobat.

Dr. Sakshat Mhatre.

Dr. Meena Shringarpure.

(Nominee) Of
Maharashtra State Co-op. Bank Ltd.

Shri. B. R. Gite.
Dy. Registrar (G/N Ward)
Co-op. (Societies), Mumbai.

Dr. S. B. Chavan.
Jt. Director of Health Services
Govt. of Maharashtra

(Two Nominees)
Municipal Corporation of
Gr. Mumbai

Sp. Auditor Class (I)
C. S Mumbai
STATUTORY AUDITOR

Shri. M. K. Shah.
Chartered Accountant
INTERNAL AUDITOR



**SHUSHRUSHA CITIZENS' CO-OPERATIVE HOSPITAL LIMITED,
MUMBAI - 400028**

NOTICE

(Annual General Body Meeting)

NOTICE IS HEREBY GIVEN that THIRTY SIXTH ANNUAL GENERAL BODY MEETING of SHUSHRUSHA CITIZENS' CO-OPERATIVE HOSPITAL LIMITED, will be held on SUNDAY the 6th AUGUST 2000 at 10.00 a.m. at "INDIAN EDUCATION SOCIETY HALL", Ash Lane, Dadar (West) Mumbai - 400 028 to transact the following business.

AGENDA

1. To read and confirm the minutes of the Annual General Body Meeting held on 1st August, 1999.
2. To receive and adopt the report of the Board of Directors of the financial year 1999-2000 and the audited Balance Sheet along with Income & Expenditure Account for the year ended on 31st March, 2000.
3. To accord approval to write off an amount of Rs. 25794/- as certified by the Auditors as bad debts.
4. To receive and adopt the amendment of Bye law 9(a) as per Annexure to notice.
5. To elect the President for the year.
6. To appoint Internal Auditors and fix their remuneration for the financial year 2000-2001.
7. Any other business with the permission of Chair.

All members are requested to be present at 10 a.m.

Mumbai :

Date : 04.07.2000

Dr. (Mrs.) A.M. Joshi

Dean

- NOTE:
- 1) Please note that as per the Bye-Law 33, if there is no quorum by 10.30 a.m. the President shall adjourn the meeting. The adjourned meeting in that case will be held on the same day at the same place at 11.00 a.m. and at such adjourned meeting the business will be transacted by the members present, even if there is no quorum.
 - 2.) Any member who desires to ask questions with specific information related to Report and Accounts is requested to submit the same in writing to the Dean of the Society at least 7 days prior to the date of the Annual General Body Meeting.
 - 3) As per Co-operative Society Rules, 1961 Rule 62(2) the Annual Reports alongwith Income, Expenditure and Balance Sheet shall be displayed on the official Notice Board 15 days prior to Annual General Body Meeting. The copies of the report and Balance Sheet will be available at hospital office during office hours.
 - 4) Minutes of the last Annual General Body Meeting are available at the office. Members may avail of the same from the office during office hours.

SHUSHRUSHA CITIZENS' CO-OPERATIVE HOSPITAL LIMITED, MUMBAI-400 028

THIRTY SIXTH ANNUAL REPORT

of the Board of Directors for the year ended 31st March,2000

MR PRESIDENT, MY COLLEAGUES ON BOARD OF DIRECTORS AND HONOURABLE MEMBERS OF THE SOCIETY :

ON BEHALF OF the Directors I have great pleasure to place before you the 36th Annual Report and also the statement of Accounts of Hospital society for the year ended 31st March,2000. The Accounts have been audited by our Internal Auditor but are subject to Statutory Audit. The Statutory Audit for the Co-operative years 1996-97, 1997-98 and 1998-99 has been completed by the Auditor of Co-operative department. The Hospital Society has been awarded 'A' Class by the Registrar of Co-operative Societies for the years 1996-97,97-98,98-99.

The Hospital Society has been accorded 80-G Certificate which is valid upto 31st March,2003. This will entitle donors to claim Income Tax exemption.

(A) WORKING OF MAIN HOSPITAL AT DADAR

- a) The hospital performance during the current year has been satisfactory despite part of the hospital premises not being available for use due to rehabilitation and reconstruction work.
- b) Financial Status : Hospital revenue has reached a mark of 5.09 crores this year for the first time. Hospital revenue earned showed 11.14% increase, though there has been no revision in charges.
- c) Equity share capital stands at 56.43 lakhs.
- d) The number of members has increased by 3.26% i.e.from 8502 to 8779.

(B) BED OCCUPANCY

The effective bed occupancy during the year under review was 109 per day amounting to average 87.2%. The present bed strength is 125 which is reduced from 129 on account of restructuring and renovation work of the hospital building.

(C) BENEFIT TO PATIENTS**1) BENEFIT TO MEMBERS**

The aggregate value of concessions granted to members amounted to Rs.25,26,701/-. We are pleased to give here below the benefits and the concessions availed by our members :-

Patient's Category	No.of patients	Amount Billed (Rs.)	Percentage of Concession	Amount of Concession (Rs.)
Indoor	277	26,72,580	20%	5,34,516
Indoor Members above 70 yrs.	135	24,69,252	50%	12,34,626
OPD	7119	29,19,920	20%	5,83,984
Annual Health checkup with 50% concession between 60 to 70 yrs.	26	22,100	50%	11,050
Free Annual medical health check-up above 70 yrs.	197	1,62,525	100%	1,62,525

2. BENEFITS TO NEEDY CITIZENS (NON-MEMBERS)

73 Non-members belonging to low income group were offered concession to the extent of Rs.2,29,023/- during the year under review.

3. PATIENTS TREATED UNDER DONATION SCHEME

32 patients were given concession of Rs.82,129/- under Donation Schemes.

(D) IMPROVEMENT IN PATIENT CARE

Following new services have been added to existing clinical facilities :

1. Diabetic Retinopathy and laser clinic specially for the benefit of Diabetic and Hypertensive patients.
2. Yoga and Stress management clinic with a special workshop on Sundays to guide the people on positive approach to health.
3. The patients are offered health care in super specialities like cancer, Spinal, Endoscopic and joint replacement surgery at a very reasonable cost.
4. One of our consultant Neurophysician has successfully implemented treatment of Ketogenic Diet for patients with uncontrolled epilepsy not responding to any medication. This has been acclaimed all over India and in the world.

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5. Upgrading existing facility of advance ophthalmic Microscope to carry out state-of-art advance Ophthalmic, Plastic & Neuro Surgery specially Surgery of retinal detachment.

(E) WORKING OF VIKHROLI UNIT

For the first time, Vikhroli unit has financially done well. It works for the benefit of low income in the field of mother and child care.

Vikhroli Project – Attempt to procure Vikhroli plot to commence the new hospital project for emergency care for the benefit of patients stands at final stage. Papers related to project viability, performance and future growth have been submitted to MHADA. The plot to be developed would include existing maternity home. Members from Vikhroli have had apprehension about the delay in initiating the project. However I would like to assure that the efforts are being made to procure the plot from MHADA. This is being pursued zealously and unless and until the documents related to transfer of entire plot are complete, MCGM will not allow to construct the hospital and so also the bankers may not be in a position to advance any loan. A Pathology Laboratory has started functioning at Vikhroli unit to provide facilities to patients.

(F) COMMUNITY SERVICES.

- 1) Cardiac Camp was conducted on 21st November, 1999, which was attended by 47 patients.
- 2) Eye-skin & Paediatric Health check up Camp was conducted on 19th March, 2000, which was attended by 116 patients and 14 patients were operated for cataract surgery free of cost by latest Phaco emulsification technique and intra ocular implant.
- 3) On 20th May 2000, 31st Hospital Day was celebrated. Awards were given to staff members for various categories namely, 'Best Nurse', 'Best Female Worker', 'Best Male Worker' and 'Best Staff' member from Vikhroli unit. Big Trophy was given to OPD as 'Best Department' and small trophy was given to 1st floor as 'Best Ward'. Special feature of the year was to felicitate employees who have rendered yeomen services for at least 25 years. These employees were presented with a Titan Wrist Watch with logo of Shushrusha as a token of appreciation.
- 4) Shushrusha Hospital has carried out free check-up of Blood groups for 193 deaf & dumb students & 50 employees of M/s. Vijay Shikshan Sanstha.
- 5) Consultants of Shushrusha Hospital gave their services free of cost to examine patients in various Camps organised by Senior Citizens Associations and other organisations.

(G) AWARDS AND ACHIEVEMENTS.

- Mr.P.J. Vaidya, our Vice Chairman has been elected as a Chairman of Deccan Merchant Co-op. Bank Ltd.

- Mr. Prabhakar Pansare was awarded a special trophy 'Best Social Worker of 1999' during Sr.Citizen's International year by Mumbai Vruttapatra Sangh, Mumbai and Hon. Membership was conferred on him by Mumbai Marathi Patrakar Sangh in view of his 50 years in Journalism.
- Dr. K. Ramamoorthy was awarded "Karmayogi Puraskar" by Bombay Medical Aid foundation in April,2000. He was also awarded "Giants International Award" in the field of excellence in medicine.
- Dr. N. S. Laud was invited by the Director General, Armed Forces Hospital, Oman, Sultanate of Oman as visiting consultant to perform joint replacement surgery. He was also appointed as Honorary consultant for clinical co-ordination for the benefit of patients of Armed Forces Hospital, Oman.
- Dr. P. S. Ramani was appointed Neuro Surgeon to H.E. Dr.P. C. Alexzander, Governer of Maharashtra. He was also appointed by Maharashtra Government as an Executive Committee Member of Maharashtra Red Cross Society. He is also a President elect of Neuro trauma Society of India.
- Dr. R. B. Singh was nominated on the international committee of C.M.E. and surgical training to represent Asia for the year 1999 & 2000 by the World President of International College of Surgeons, U.S.A.
- Dr. S. G. Upadhye consultant physician was awarded 'Samaj Bhushan Puraskar' by Mumbai Vruttapatra Lekhak Sangh.
- Dr. V. M. Deshmukh was elected as a President of College of Physicians and Surgeons of Bombay.
- Dr. H. S. Bhanushali was elected President of Association of Surgeons of India for 1999. He was Guest of Honour at American College of Surgeons, Annual Meeting at San Francisco in Oct.,1999 and delivered a lecture in plenary session on 'Thoracoscopy Indian Experience'. He was elected President Marathi Vidnyan Parishad, Thane district and Thane region. He was awarded 'Dr.Subodh Dutta Memorial Oration Gold Medal, Calcutta' in 1999. He was also awarded Prof.J.C. Mahanta Oration of Dibrugad.

(H) DONATIONS.

The Hospital received donations amounting to Rs.8,60,461/- out of which, Rs.7,86,000/- was transferred to Corpus Fund during the year under review. List of donors is given on page no.34.

(I) SHARE CAPITAL

During the year under review 277 new members have been enrolled. The share capital of our Hospital has gone up from Rs.51,57,200/- to Rs.56,42,600/- and the membership has increased from 8502 to 8779.

(J) MEETINGS OF BOARD OF DIRECTORS

Board met 12 times from April,1999 to March,2000

The following is the attendance

DR.N.S.LAUD	12	DR.SAKSHAT MHATRE	7
SHRI.P.J.VAIDYA	9	SHRI.P.D.NADKARNI	10
SHRI.J.B.MEHTA	10	DR.J.NATHAN	9
DR.(SMT.) A.M.JOSHI	10	DR.B.M.PAI	6
DR.G.V.ACHARYA	11	SHRI.PRABHAKAR PANSARE	12
DR.S.K.BHANDARE	12	SHRI.SURESH SARNOBAT	8
SHRI.C.K.GUMASTE	9	DR.MEENA SHRINGARPURE	11
DR.R.H.MANIAR	9	DR.S.B.CHAVAN	-
SHRI.RAMESH MEDHEKAR	6	(Nominee of Director of Health Maharashtra Govt.)	
		SHRI.B.R.GITE	-
		(Nominee of Registrar of Co-op. Societies)	

(K) FINANCIAL MATTERS

- 1) During the year under review, the Hospital Society recorded a turnover of Rs.5,63,07,214/- which includes service charges from Doctors of Rs.25,03,058/- against turnover of previous year of Rs.4,94,24,681/- which includes service charges from Doctors of Rs.21,24,492/-
- 2) The excess of expenditure over income during the year under review amounted to Rs.81890/- after providing for depreciation of Rs.31,52,561/-
- 3) As desired by the members in the General Body Meeting, the department wise turnover for the year under review is as follows :

MAIN HOSPITAL

	<u>Rs.in Lakhs</u>
Stay charges	176.52
Pathology charges	94.14
X-ray charges	27.61
Operation Theatre charges	90.06
Physiotherapy charges	7.16
Sonography charges	12.91
AKD charges	11.88
ECG charges	7.69
EEG charges	6.02
Income from other departments (Treadmill,EMG,Registration fees,Echocardiology, Psychotherapy,Oxygen etc.)	75.79
Total	<u><u>509.78</u></u>

VIKHROLI UNIT

	<u>Rs.in Lakhs</u>
Registration	2.51
Consultation	4.07
Delivery charges & other Miscellaneous charges	19.01
Operation charges	2.67
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Total	28.26
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(L) PERSONNEL

It is a great pleasure to mention that cordial relations prevailed between management and employees. The Board wishes to place on record sincere appreciation for the devotion and dedication of the employees of the hospital at all levels during the current period.

(M) CONSULTANTS

The Consultants of the Hospital have been rendering yeoman services to the patients and many of the patients have expressed their gratitude towards the treatment given to them.

It is to be noted that an amount of about Rs.50 lakhs always remained with the Institution which is retained from the Consultant's fees due to them and is available for the Hospital's working capital.

The Board of Directors also put on record, the appreciation of their valuable support and co-operation.

(N) FUTURE OUTLOOK

Work for renovation, in addition to restructuring and rehabilitation of building is in progress.

The Hospital has approached the State Bank of India for additional interest free deposit and the same is under consideration.

We have obtained Government permission and Licence to operate a Blood Bank. The Blood Bank will be operative within next few months. We sincerely hope that the members, specially their young dependants, would register themselves as blood donors so that the Blood Bank will have enough stock as well as information available to obtain blood for the needy within the shortest possible time, with creation of web for speedy implementation & recovery.

We are pleased to inform you that the Mumbai Municipal Corporation has sanctioned plans for renovation and restructuring and the major repair work in the structural part of the main building has already commenced. We also intend to put a second lift of substantial capacity which should help the patients as the occupancy of the hospital is increasing day by day.

Ladies and Gentlemen, I am aware of the fact that this year has been a very difficult year for the Board

of Directors as, we had unsurmounted problems related to rehabilitation and reconstruction work of the Hospital. The cost continues to rise mainly because of rise in electrical charges, water charges and municipal taxes. Board needs your understanding, co-operation and involment for us to perform better. We also need you to understand that we must offer cost effective care and the management is striving towards this goal.

THANKS

The Board of Directors would like to place on record their thanks to :

Our President, Shri Subhash Dandekar for his guidance and support.

Shri.Dinesh Afzalpurkar, Ex-chief Secretary, Government of Maharashtra, as an Honorary Advisor who has given his valuable guidance and support for important matters of the Hospital.

M/s.Sunkersett Vaidya,Advocates and Solicitors for their honorary services.

The Government of Maharashtra, MHADA and Commissioner for Co-operation and Registrar of Co-operative Societies and Officers of Co-operative Department for their guidance and support.

Dr. Motwani & her team of young eye surgeons from LTMG for helping in conducting yearly eye camp. Shivaji Park Nagrik Sangh for donating Magazines to our Institution for the benefit of the patients.

All those noble Citizens' Philanthropists who have contributed to the efforts and services of our Society by giving donations in cash and kind.

The Consultants, Employees, Valuable friends and Well Wishers for their active participation,suggestions and good wishes.

I THANK YOU FOR YOUR CO-OPERATION,

On behalf of the Board of Directors.

MUMBAI
DATE : 04-07-2000

DR.N.S. LAUD
CHAIRMAN

Note : Please submit your latest postal address and telephone nos. to the office.