rts Liba

STG

"A name built on trust
A team poised for leadership
A company built to survive"

Report Junction.com

ANNUAL REPORT 2001-02

www.reportjun

ual Reports Librar

CONTENTS

Board of Directors	3
Notice & Explanatory Statement	4-7
Directors' Report with Annexures	8-12
Corporate Governance Report & Auditors Certification thereon	13-16
Auditors' Report	16-17
Balance Sheet	18
Profit & Loss Account	19
Schedules Forming Part of Accounts	20-31
Balance Sheet Abstract	32
Cash Flow Statement & Reconciliation	33-34
Statement of Interest in Subsidiaries	35
Consolidated Financial Statements	36-46
Subsidiaries Financial Statements	47-64
Shareholders' Information	65-66

Registered Office
Selkirk Technology Group International Limited
175, Gautam Nagar,
New Delhi-110 049
Phone : (011) 6569798
Fax:(011) 6565649

Corporate Secretary & Compliance Officer
MR. RAJEEV SINGAL

Auditors of the Company
Jain Singhal and Associates,
Chartered Accountants,
E-186, Masjid Moth,
Greater Kailash-III,
New Delhi-110 048

Bankers to the Company
The Jammu & Kashmir Bank
G-40, Connaught Circus,
New Delhi-110001
Phone : 3310612, 3360952

HDFC Bank
C-5 Commercial Complex,
SDA, New Delhi-110 016
Phone : (011) 685 6750/51/52

Standard Chartered Grindlays Bank
J-1, Bowa Extension-I,
New Delhi-110 048
Phone : (011) 625 5611/667

www.reportjun

ual Reports Librar

BOARD OF DIRECTORS

SHRI YOGESH VAIDYA — *Chairman & Chief Executive Officer*

SHRI ASHOK MALHOTRA — *Wholetime Director*

DR. RAJAN SAXENA — *Director*

DR. S.M. PATHAK — *Director*

SHRI P.N. JAIN — *Director*

Report Junction.com

committees in pursuance of corporate governance

Remuneration Committee	Investment Committee	Audit Committee	Shareholders/Investors Grievance Committee	Share Transfer Committee
Shri Yogesh Vaidya Dr. Rajan Saxena Dr. S.M. Pathak	Shri Yogesh Vaidya Shri Ashok Malhotra Dr. Rajan Saxena	Dr. Rajan Saxena Dr. S.M. Pathak Shri P.N. Jain	Dr. S.M. Pathak Shri Ashok Malhotra Shri P.N. Jain	Shri Ashok Malhotra Shri P.N. Jain

www.reportjun

ual Reports Librar

NOTICE

Notice is hereby given that the Tenth Annual General Meeting of the members of the Company will be held on Thursday, the 26th December, 2002 at 9.30 A.M. at Shah Auditorium, 2, Gurunanak Sarang Marg, Civil Lines, Delhi-110054 to consider the following business:

ORDINARY BUSINESS

1. To receive, consider and adopt the Audited Balance Sheet as at 30th June, 2002 and the Profit and Loss Account of the company for the period ended on that date together with the Reports of the Directors' and Auditors' thereon.

2. To appoint a Director in place of Shri Yogesh Vaidya, who retires by rotation and being eligible, offers himself for reappointment.

3. To appoint Auditors and to fix their remuneration and in this regard, with or without modification, the following resolution as an Ordinary Resolution:

"RESOLVED THAT M/s Jain Singhal & Associates, Chartered Accountants, New Delhi, Company's retiring Auditors, being eligible and offering themselves for reappointment, be and are hereby reappointed as Auditors of the Company to hold the office until the next holding of the 11th Annual General Meeting, on the remuneration as may be decided by the Board of Directors of the company along with reimbursement of travelling and out of pocket expenses."

SPECIAL BUSINESS

To consider and if thought fit, to pass, with or without modification(s), the following resolutions as :

4. *An Ordinary Resolution :*

"RESOLVED THAT pursuant to the provisions of Section 257 and all other applicable provisions, if any, of the Companies Act, 1956 (the Act) Shri B.M. Pathak, appointed as Additional Director and who under Section 260 of the Act, shall hold office only upto the date of this Annual General Meeting and being eligible, offers himself for appointment and in respect of whom, the Company has received notice in writing from some members signifying their intention to propose the candidature of Shri B.M. Jain for the office of Director, be and is hereby appointed as a Director of the Company liable to retire by rotation."

5. *An Ordinary Resolution:*

"RESOLVED THAT pursuant to the provisions of Section 257 and all other applicable provisions, if any, of the Companies Act, 1956 Shri B.N. Jha, appointed as Additional Director and who under Section 260 of the Act, shall, holds office only upto the date of this Annual General Meeting and being eligible, offers himself for appointment and in respect of whom, the Company has received notice in writing from some members signifying their intention to propose the candidature of Shri B.N. Jha for the office of Director, be and is hereby appointed as a Director of the Company liable to retire by rotation."

6. *A Special Resolution:*

"RESOLVED THAT pursuant to Section 163 and other applicable provisions, if any of the Companies Act, 1956, approval of the members of the company be and is hereby accorded to keep and maintain the Register of Members, the Index of Members, copies of all Annual Returns prepared Under Section 159 of the Act, that, together with the copies of the certificates and documents required to be annexed thereto Under Section 161 of the Act, if any one or more of them, at the office of the registrar's Registrars and Share Transfer Agents namely M/s Karvy Consultants Limited, 105-106, Arunachal Building, Barakhamba Road, New Delhi-110001 or at any other office of the aforesaid RTA within Delhi."

"FURTHER RESOLVED THAT for the purpose of giving effect to the above Resolution, the Board of Directors of the company be and are hereby authorised to do all such acts, deeds, matters and things and execute all such documents, instruments and writings as it may in its sole and absolute discretion deem necessary or expedient and to settle any question, difficulty or doubt that may arise in regard thereto."

7. *A Special Resolution:*

"RESOLVED THAT in partial modification of the Special Resolution passed vide item no. 10 & 11 of the Notice to the 8th Annual General Meeting, approval of shareholders be and is hereby accorded to implement Employees Stock Option Plan under the name & style of "ITC ESOP 2002" (the Plan) as to be administered by the Remuneration Committee directly to employees of the company "ITC ESOP 2002 Before Issue" by creating new shares or acquiring the existing shares from open market or combination of both upto an overall limit of 9,000,000 shares at consideration and subject to such other parameters of paid up capital as may be prescribed, which over & in addition to employees or through a Scheme(s) that set up for the purpose, whether by trust or otherwise, of the Company or subsidiary(ies) thereof, under aforesaid schemes whether shareholders of the Company or not, at such price and other terms and conditions as the Board may in its absolute discretion think fit and in accordance with the guidelines issued by Securities and Exchange Board of India, whenever applicable or otherwise set on value of shares as determined from time to time by an independent merchant banker/investment advisors as considered necessary by Statutory Auditors(s) and as approved by the Board of Directors, formulated by the Compensation Committee constituted in terms of Section 292(a) of SEBI (Disclosure and Investor's Protection) Guidelines, 2000 (the Guidelines)."

"FURTHER RESOLVED THAT for the purpose of giving effect to the implementation of aforesaid Employee Stock Option Plan, the Board be and is hereby further authorised (may also re-make and give effect to any modification, changes, variations, alterations or modifications to the aforesaid scheme from time to time or as required, withdraw or revise the same from time to time as it may in its sole discretion absolutely deem fit and do all such acts, deed, matters and things, whatsoever including settling any questions, doubts or difficulty that may arise with regard to or in relation to the scheme or with regard to issue / allotment / transfer / consent / no objection of any equity shares / options under the scheme as it may in its absolute discretion consider, necessary, expedient or proper in the transaction."

"FURTHER RESOLVED THAT all other terms and conditions as approved at the aforesaid 8th Annual General Meeting be remained same."

8. *A Special Resolution :*

"RESOLVED THAT pursuant to Section 31 and all other relevant provisions, if any, of the Companies Act, 1956, the Articles of Association of the Company be altered in the manner and to the extent set out below :

After the existing Article 136A, the following new Article be inserted as Article 136(i) and read as following :

136(i). EMPLOYEE STOCK OPTION SCHEME

The Company, if authorised by an Board of Directors and by a special resolution passed at a general meeting, could issue Stock Options or any other schemes for welfare of the employees from time to time including existing schemes, subject to the provisions of the Companies Act, 1956, the SEBI guidelines for the time being in force or any other applicable Act, Rules and Regulations, with regard to issue of Employee Stock Options and to such terms and conditions as applicable."

By order of the Board
For Software Technology Group International Limited

Place : New Delhi
Date : 14th October, 2002

RAJEEV SINGAL
Company Secretary

www.reportjun

ual Reports Librar

NOTES

1. The relative Explanatory Statement pursuant to Section 173 (2) of the Companies Act, 1956, in respect of the business under items from 4 to 8 as set out above is annexed hereto.

2. A MEMBER ENTITLED TO ATTEND AND VOTE IS ENTITLED TO APPOINT A PROXY TO ATTEND AND VOTE INSTEAD OF HIMSELF AND A PROXY NEED NOT BE A MEMBER. THE INSTRUMENT APPOINTING PROXY, IN ORDER TO BE EFFECTIVE, SHOULD REACH THE REGISTERED OFFICE OF THE COMPANY AT LEAST 48 HOURS BEFORE THE TIME OF THE MEETING

3. The Register of Members and Transfer Books of the Company will be closed from 17th December, 2002 to 20th December, 2002, both days inclusive.

4. All documents referred to in the accompanying Notice and Explanatory statement are open for inspection at the registered office of the Company on all working days except Saturdays, Sundays & holidays between 11.00 A.M. and 1.00 P.M. upto the date of the Annual General Meeting.

5. Members seeking any information with regard to accounts or operations of the company are requested to send their queries so as to reach at least 10 days before the meeting, to enable the management to keep the information ready.

6. Members are requested to inform the Company's Registrars and Share Transfer Agents viz., Karvy Consultants Limited, Unit: Software Technology Group International Limited, Karvy House, 46, Avenue 4, Street No.1 Banjara Hills, Hyderabad, 500 034 about the changes, if any, in their registered addresses along with the PIN Code number and quoting their folio number. All correspondence relating to transfer of shares may be sent directly to the aforesaid Transfer Agents of the Company.

7. As per statutory provisions of the Companies Act, 1956, facility for making nominations is now available for shareholders in respect of shares held by them. Nomination forms can be obtained from Registrars of the company namely M/s Karvy Consultants Limited in above.

8. Members are requested to bring their copies of the Annual Report to the Meeting.

9. Shareholders/ Proxy Holders are requested to produce at the entrance the attached Attendance Slip duly completed and signed as per Specimen Signature recorded with the Company for admission to the Meeting Hall.

10. Members who are holding shares in identical names in more than one folio, are hereby requested to write to the Company Secretary or Registrar enclosing their Share Certificates to enable the company to consolidate their holdings.

11. Pursuant to provisions of Section 205(A) of Companies Act, 1956 the amount of dividend remaining unclaimed for a period of 7 years from the date of payment, shall be transferred to the Investor Education & Protection Fund. The aforesaid dividend once transferred to Investor Education & Protection Fund will not be refundable to any shareholder. Hence, shareholders who have not claimed their dividend are requested to claim the same from the company before it falls due for transfer to aforesaid fund.

12. **ADDITIONAL INFORMATION AS PER CLAUSE 49 OF THE LISTING AGREEMENT)**

Brief Profile of Shri Yogesh Vaidya, Chairman & CEO, recommended for reappointment

Shri Yogesh Vaidya, aged 56 years, is a BE Engineer, Birla BITS, Pilani and has over 35 years of managerial experience in the IT industry. He is the main promoter of the company. In 1975, he started the HCL Group with other professional associates. He relocated to California in 1989 to set up the international operations for HCL. During his tenure at the Boards and CEO of HCL, America, he was responsible for setting up joint ventures in Singapore, Hongkong and Europe. Presently, he has no association with HCL group. His area of specialisation are Information Technology, Strategy, organisation building, Strategic Alliances, Mergers and Acquisition, Marketing, Overseas Operations, Products etc. and is responsible for overall operations of the company under the superintendence and control of Board of Directors of the company.

Shri Vaidya is on the Board of Associated Techno Plastics Private Limited, Next Generation Business Power Systems Limited, Crescent Software Solutions Private Limited, DNA Lab & Research (P) Limited, V P Associates Private Limited, Vaidya Associates Private Limited, eWeb View Limited, Confluence Communication Limited, Next Generation Network and Services Limited, Next Generation Group Investment Limited and STG Inc., USA and also a member of Compensation Committee and Investment Committee of your company.

He has duly steered the company through a sought- trained forces of making it into a highly successful quality organisation providing Business solutions through technology, Managerial consultation. Due to his proven track record, wide knowledge and extensive experience in knowledge based industry, his presence on Board has helped the company in understanding the needs of new products, latest developments and taking various business decisions at proper times.

By order of the Board
For Software Technology Group International Limited

Place : New Delhi
Date : 14th October 2002

RANJEV SINGAL
Company Secretary

www.reportjun

ual Reports Librar

EXPLANATORY STATEMENT

As required under Section 173(2) of the Companies Act, 1956, the following Explanatory Statement sets out the material facts relating to each of business item nos. 4 to 8 of the accompanying Notice dated 14th October, 2002.

ITEM No.4

The Board of Directors of your company, at its meeting held on 25th April, 2002 has appointed Dr. S.M. Pathak as Additional Director pursuant to the provisions contained in the Articles of Association and Section 260 of the Companies Act, 1956.

Dr. Pathak, aged 72 years is M.Sc. (Ag) with specialisation in Economics & Marketing and Ph.D. from Cornell University, USA with specialisation in Management Techniques, Production Economics Marketing Research & Development. He has over 30 years experience which includes 22 years in banking industry in various capacity in the level of General Manager. Prior to that, he served central and state governments as Joint Economic Adviser for 8 years. He has also served as short-term consultant in Asian Development Bank, Islamic and World Bank in the field of financial analysis and development credit covering various countries.

He will be holding office as Director only upto the date of this Annual General Meeting. As required under Section 257 of the Act, 1956, notices have been received from members signifying their intention to propose Dr. Pathak as a candidate for the office of Director. The Directors are of the opinion that Dr. Pathak's knowledge and vast experience in the industry particularly in banking industry will be of immense benefit to the company. The Board, therefore, recommends the acceptance of the Resolution set out in the Notice concerning the Meeting.

As Dr. Pathak does not hold Directorship in any other company, therefore, he may be, as a position to provide complete guidance in the policy formulation, strategy, all financial matters etc. to the Company at all times.

He is also Chairman of Shareholders' / Investors' Grievance Committee, Member of Audit Committee and Compensation Committee of your company.

None of the Directors other than Dr. S.M. Pathak is concerned or interested in the Resolution.

ITEM NO. 5

Shri P.N. Jain has been inducted on the Board as Additional Director effective from 25th April, 2002 at the Board Meeting held on the same day.

Shri Jain, aged 56 years is an Electronic Engineer and MBA and has over 30 years experience in Sales & Marketing. He has also worked with large companies like Bajaj, Bhel Sun, HCL, Escorts etc.

He will be holding office as Director only upto the date of this Annual General Meeting. As required under Section 257 of the Act, 1956, notices have been received from members signifying their intention to propose Shri Jain as a candidate for the office of Director. The Directors are of the opinion that Shri Jain's knowledge and vast experience in sales & marketing will be of immense benefit to the company. The Board, therefore, recommends the acceptance of the Resolution set out in the Notice concerning the Meeting.

Shri P.N. Jain is also holding the Directorship in M/s Heal Generation Resource Power Systems Limited. Further, he is also a member of Audit Committee and Shareholders' / Investors' Grievance Committee of your company.

None of the Directors other than Shri. P.N. Jain is concerned or interested in the Resolution.

ITEM NO.6

Under Section 163 of the Companies Act, 1956 certain documents which are normally required to be kept at the registered office of the company, may be kept at any other place if such other place has been approved by a special resolution passed by the company in general meeting. In order to save the shareholders / investors some difficulty, your company has approached / may further approach Registrar & Share Transfer Agent therewith/as referred to the RTAI registered with SEBI.

In view of the above, the approval of the members is sought, in terms of Section 163 of the Companies Act, 1956 for keeping and preserving Register of Members, Annual Returns and other books / certificates connected with / pertaining to it at the office of Company or the company's Registrar and Share Transfer Agent namely M/s Karvy Computershare (Limited), 105-108, Aayyappa Building, Ranjakarsha Road, New Delhi- 110008 in place of Registered Office.

An advance copy of the proposed resolution is being sent to Registrar of Companies, Delhi & Haryana as required under the provisions.

The Board recommends the resolution for members' approval.

None of the Directors are in any way concerned or interested in the resolution.

ITEM NO.7

The members may recall that implementation of ESOP under Red plans with the approval of the shareholders at their 8th Annual General Meeting held on 30th September, 2000 with necessary delegation to Board to implement the same by Compensation Committee directly or the employees or through "STG - ESOP Welfare Trust" with an overall limit of 9,00,000 equity shares or such other percentage of paid up capital as may be prescribed, which ever is less already, to employees or through "STG ESOP Welfare Trust" set up for the purpose of implementing the Employees Stock Option Plan for creating and Trust employees, whether in India or abroad, of the Company or Subsidiary(ies) thereof.

The other salient features of new ESOP 2002 - Red plans are as under:-

Compensation Committee

A compensation committee consisting of majority of independent directors namely Dr. S.M. Pathak, Dr. Rajni Saxena and promoter Director Shri Yogesh Vaidya has been constituted to govern and administer the 2nd stage of Plan directly to employees or through "STG - ESOP Welfare Trust".

ual Reports Librar

Quantum

The aforesaid plan is likely to be implemented through allotment of new shares or acquiring the existing ones from open market or combination of both upto an overall limit of 9,00,000 equity shares of nominal par value or such other percentage as specified, whichever is lower. These shares shall be allotted / transferred / sold, both / earmarked either directly to the employees or to the 'STC-ESOP Welfare Trust' from time to time as deemed necessary by the Company or recommendation of the Compensation Committee.

However, the maximum quantum of option per employee may not exceed 1% of the total paid up equity capital per year.

Eligibility

Permanent employees including non-promoter directors or employees of company and its subsidiaries either in India or abroad at the discretion of the Committee. However, an employee who is a promoter or belongs to the promoter group shall not be eligible to participate in the Plan. Further, a director who either himself or through his relative or through any body corporate, directly or indirectly holds more than 10% of the outstanding equity shares shall also not eligible to participate in the plan.

Vesting Period

The vesting period of an option shall not be less than a period of 48 months. Further, the vesting period of option may be decided by Compensation Committee for every individual eligible employee from time to time.

Pricing Formula

The Shares under the present scheme will be offered at a price to be decided by the Compensation Committee, based on pricing formula of discount upto 25% or such other percentage as may be thought proper and justified by Board in view of market conditions etc. on the 6 month's average closing market price on the Stock Exchange having highest trading volume, preceding the week in which options are granted. The discount on the average price, with modification, if any, shall be at sole discretion of the Board.

Exercise Process

Each employee shall exercise his vested option or any tranches after the earliest applicable vesting date and not more the same by sending a notice to the designated officer of the company. The Compensation Committee will inform the trustee of 'STC ESOP Welfare Trust' requesting them to transfer the required number of shares to the grantee.

Appraisal Process

The option will be granted by the company to the eligible employee on the basis of his performance, position, responsibilities etc. Further norms of employee's services, his interest and present and potential contribution to the welfare of the company will also be considered and noted by aforesaid committee while granting the options.

Administration of plan

The plan shall be administered by the Compensation Committee directly to the employees or through 'STC - ESOP Welfare Trust', who will handle the issue or existing shares through allotment or open market for and on behalf of eligible employees.

Payment

Payment of all shares / options purchased pursuant to exercise of an option shall be made in cash or by getting the same deducted from monthly salary in full or in installments as may be decided by the Committee.

Accounting Policies

The company shall comply with the disclosures and accounting policies prescribed by SEBI and other appropriate authorities while implementing ESOP.

Undertaking

The employees shall undertake not to sell, transfer or otherwise alienate the options and shall adhere to the SEBI Regulations on insider trading etc.

Further, the Board / Compensation Committee shall have the absolute authority to vary or modify the terms of plan in accordance with and subject to all applicable guidelines which may be prescribed by SEBI or otherwise.

Post the event of merger conditions and non-expansion of equity which may affect the meanings in future, the Board accompanied that the ESOP 2002-Hind plans be implemented either by creating new shares or acquiring the existing ones from the market or combination of both under the over all limit directly to the employees or through 'STC - ESOP Welfare Trust'.

Approval of shareholders is sought in terms of statutory norms, wherever applicable, to the aforesaid change in plan to implement the ESOP 2002-Hind plans.

The Directors recommend the adoption of resolution for approval of shareholders.

Directors of the company may be deemed to be interested in this resolution to the extent of options / equity shares, if granted or issued to them under the plan.

ITEM NO. 8

Employees Stock Options are universally considered an effective tool to attract and retain the best talent in the industry. With this objective, your company proposes the necessary amendment in Articles by inserting a new Article enabling to grant such options to employees from time to time as per SEBI guidelines and/or any other applicable provisions. Therefore, your approval is sought for insertion of new article in Articles of Association.

In case such options are made available to the Directors of the company, then such directors of the company shall be deemed to be interested in the resolution.

By order of the Board
For Software Technology Group International Limited

Place : New Delhi
Date : 14th October, 2002

RAJEEV BINGAL
Company Secretary

www.reportjun

ual Reports Librar

DIRECTORS' REPORT

Your Directors are pleased to present the Annual Report of the Company together with the Audited Statements of Accounts for the year ended June 30, 2002.

FINANCIAL RESULTS

(Rs. in Lacs)

Particulars	Year Ended June 30, 2002 (15 months)	Year Ended March 31, 2001 (12 months)
Operating Income	3263.46	3821.99
Gross Profit after Interest but before Depreciation & Tax	(1128.35)	757.19
Less : Depreciation	300.23	226.40
Provision for Income Tax	(343.50)	81.13
Net Profit / (Loss) before Extra-Ordinary Items	(784.99)	449.66
Less : Extra Ordinary Items	661.30	154.46
Net Profit / (Loss) after Extra Ordinary Items	(1376.19)	309.30

REVIEW OF OPERATIONS

In line with the downturn in the entire Information Technology industry, the operations of your company were severely affected by severe global economic slowdown with sluggishness and recession in domestic economy, which was further compounded by unfortunate events of September and December, 2001. The overall operations of the company during the period under review resulted in a loss of Rs. 1376.19 Lacs against a profit of Rs.309.30 Lacs of previous year besides consumer slowdown, the aforementioned factors, increase in staff cost and administrative expenses, compression from established players leveraging advantage of low cost of operation and extraordinary provisioning for writing off a total of Rs.661.30 Lacs relating to unrealised value of previous periods contributed to this Report. The aforesaid provisioning is essential for the good health of the financial system as well in compliance with requirements of full disclosure & prudent and conservative accounting policies.

In view of new legislations taken by the company for franchise development and global marketing during the year, your company extended the accounting / financial year by three months to close on 30th June, 2002.

Further, in view of the loss incurred during the year, your directors do not recommend any dividend on equity shares for the year ended 30th June, 2002.

FINANCE

It is gratifying to report that the Jammu & Kashmir Bank Limited has sanctioned Necessary Working Capital facilities viz. Cash credit & Bank guarantee to the tune of Rs.450 Lacs and Rs. 183 Lacs respectively during the year under review, on the pari passu security of first charge on all the current assets of company including book debts and other collaterals etc. Operations of the company are likely to be benefited enormously with the aforesaid financial facility. However, the company's focus will be on to meet some of the requirements through internal cash generations, besides an effective reduction in the cost of borrowings and efficient manage

COST CONTROL INITIATIVES

Your company continued to focus on cost reduction, procurement of materials at competitive prices, reinforcement of financial discipline and adequate controls over receivables etc. It has sought its own operational synergy and lowered the manpower to 5 from 11, which is likely to reduce the overheads and improve the margins. All these initiatives for cost control and efficiency enhancement are expected to lead to improvement and consolidation in all segments of the business.

NEW PROJECTS / PRODUCTS

On the software side your Company has been appointed by InFocus as it services partner for its Vivacle, Ai Core Banking solution. STG is delivering the training and implementation services to the rapidly growing family of Intersoft Oracle customers in India and worldwide. Finacle has been ranked among the top three best selling Retail Banking Solutions in the world (Retail Banking Systems survey, 2001-2002) by IBS Publishing. Your company's rich experience in training and services will equip Finacle customers so that they can serve their clients better.

In communication with your company's strategy of allying with world leaders to provide high end quality education, STG has partnered with Red Hat as the only Red Hat training partner in the country to deliver Linux education. Red Hat is the market leader among Linux developing, deploying and managing solutions incorporating open source technologies. The alliance is a part of Red Hat's efforts to spread Linux education in the country and raise awareness of Linux at the desktop and enterprise level.

Your company is one of the pioneers in recognizing the immense potential of Biotechnology and has designed and developed a comprehensive training program to address the growing demand of this industry. It has launched its Advanced Diploma in Bioinformatics, which is the first professional course in Bioinformatics in the country. This course is specially structured to provide a window, new career avenues in the fields of therapeutic and environmental health care diagnostic, pharma, agrochem, biotech industries and even software service companies which are into development of software for life sciences.

Your company has recognized the burgeoning needs of the IITes industry and launched its specialized module for the ITes industry, "Call Smart" to an innovative and comprehensive value based course for the call centers and contact center industry. Targeted at graduates as well as undergraduates of any age group it offers comprehensive training and soft skills, English language and accent neutralization.

Your company introduced a program called "Dial a career", a unique doorstep-selling program for beginners. It is the first instance of its kind by any IT training organization to export home computer knowledge. Dial a career programs is tailored specifically for non-computer savvy individuals. The core effective

www.reportjun

ual Reports Libra

and convergence programs provides an opportunity to individuals to become computer literate at their home, office or factory and move with the times.

It has also entered into an exclusive partnership with Bangalore based Edutrix technologies to introduce some of the art computer aided tutorial courses broadcast in "Mind Power" for high school students. Edutrix also as the content partner and has developed the leading courseware on CD's, in accordance with CBSE, ICSE and state board curriculums. The classes are designed in such a way that concepts are built around strategies in understanding the concepts in a non-fiction way. The aim of this pool of quality of education is to sharpen the knowledge of the students and ensure that they excel in their examinations.

Your company has also executed a consequential MOU with Southern Regional Union Government of the Presidents' Network (Pres Net) of USA, to help Indian students seeking admissions in US Universities for undergraduate and postgraduate courses. Under this program/offer, a student needs to submit only one application for any of the 56 Universities that come under the Presidents' Network (Pres Net). The student will have to pay one time processing fee with no additional cost for mailing postage, reports currently etc. etc.

In spite of the IT slow-down, your company has kept up its efforts to expand its franchise network by offering a low query cost model under the name "Franchisetec" for small entrepreneurs/unemployed. Requiring low investment and infrastructure these centers offer near level IT awareness courses. This channel has enabled the company to penetrate into non-metro/small towns where some of the other organized training centers are operational.

Despite operating in a tough market, we are pleased to inform you that once again your company is able to maintain its position in the market. Elampearl is leading IT empanelled in its central territory reported ICFAI as amongst the top three profitable IT training companies for providing Corporate training. Besides, STC also has been ranked among the top 3 companies whose post-out students are most sought after by the IT industry for recruitment (DQ news dated 15th May, 2000).

INFRASTRUCTURE

One of the main objects of company's latest public offer during the year 1999 was to set up of a modern, state-of-the-art offshore software development center. We are pleased to inform that the software development center is fully operational and is equipped to have 75 advanced computer to suit corporate and to equipped to have 75 advanced computer to suit corporate and to equipped to have 75 advanced computer to suit corporate and to

ual Reports Librar

competitors. Consequently, the industry players witnessed a sharp decline in profits and some have even posted huge losses.

Beginning of this year has evoked contrast sentiments on US economy recovering but it is difficult to predict the period in the industry and a fine tuned is likely to continue for years to come. Therefore, the company anticipates a challenging period in the IT industry picks up. However the company is well positioned in the business to take any of these challenges.

Opportunities & Threats:

With the decline in market size due to cut in IT budgets globally, the companies in the segment has intensified and this has caused your company to look to other areas of growth like mainframe training market, IT enabled services (ITES), Business process outsourcing (BPO) Segment, Strategic alliances with overseas partners, launching of new investment avenues etc. Furthermore, the Indian software industry has grown rapidly due to its ability to offer services at a much lesser price as compared to its western counterparts due to availability of cheaper manpower. Many engineering IT services providers have now started exploring the possibility of gaining the work done in India and have started offshore development centers. With an annual growth rate of 35-50%, the BPO segment has become an integral part of ITES industry and as per NASSCOM figures, ITES segment, which is growing at a healthy rate of 40% annually, will generate over 11 Lacs jobs in India. To exploit this opportunity, the company is likely to introduce various courses in fast growing BPO segment.

Further, it has also opted to use the opportunity to consolidate and realign business strategies and target geographies so far untapped. It has also initiated steps to reposition itself as a Total Education Company instead of just being a computer training organisation.

Segment wise performance:

Segment wise revenue, results and capital employed are provided in note on accounts forming part of the Annual Report.

Outlook & Future prospects:

The outlook in the long term is promising, yet the medium term outlook is not clearly visible. There appears to be early signs of recovery in global market, which however need to be confirmed over next few quarters. However, slowdown in US economy has prompted large companies because to cut costs and resources have value adding tasks like transactions processing, payroll processing, call centers and the likes to offshore locations, where the costs are considerably lower. Indian IT companies due to their inherent strength in a low cost high quality service provider are ideally capturing this segment, which is called Information Technology Enabled Services (ITES). Thus, there appears to be significant recovery in global market. ETC, being one of the strongest brand in IT education industry is among the top three preferred IT training institutes for providing corporate training with a significant presence, is slowly changing the focus of its business and concentrating more on ITES, through the existing focus of its core business of IT Training. It recognised the immense potential of biotechnology and has become the first major IT training organisation to design and develop a comprehensive training program to address to the growing demand of genomics, pharma, BPO and biotechnology industry. Further, education business is expected to show double digit growth in investment of training market is expected to show encouraging growth, while enrollments in individual students segment is also expected to rise. With a total strength of 300 franchisees centers and 5 of its own training centers, your company is well equipped to exploit this opportunity.

Your company's relationship with Infosys is more than a year old and with the company's thrust on quality, efficiency and cost effectiveness, we are optimistic to get substantial business in future also. We are pleased to inform you that recently, your company has also been shortlisted as implementation partner by one of the large international banks for its back office process etc. Further negotiations are under way for offering services for outsourcing software consulting, which are likely to be materialised by this year.

Further, the company's focus also remains on quality and strategic tie-ups as expected in response to negative. The company's plan to improve its performance includes

- Focus on information technology enabled services (ITES) through BPO segment
- Launch of new lines of courses and programs in IT education to cater the needs of new verticals
- Renewed focus on corporate / institutional training market and retail education.
- Increased thrust on software business and international operations through strategic tie ups etc.
- Focus on maintaining profitability and cash flow position
- Improvement in cost analysis by observing economy in operations.
- Consolidation of operations by focusing on medium and large customers.
- Expanding the existing franchisee network.

With these steps and new projects launched during the year, your company is likely to surge ahead in future.

Risks & Concerns:

The general economy slowdown reduction in billing rates, intense competition from small unorganised players in the industry, customer concentration, rising staff costs and wage escalation, changes in government policies and taxation on border may affect the IT industry in general, which may in turn adversely affect the company's operations. An integrated approach to risk management will form an important element of company's overall business strategy.

Internal Control Systems and their adequacy:

The company has a proper and adequate system of internal controls to ensure that all assets are safeguarded and protected against loss from misuse or disposition and that transactions are authorized, recorded and reported correctly.

The internal control is supplemented by an extensive program of internal audits, review by management and documented policies, guidelines and procedures. The internal control is designed to ensure that the financial and other records are reliable for preparing financial statements and other data, and for maintaining accountability of assets.

Human Resources Development:

Your company operates in a knowledge intensive industry and considers its employees as its one of the most valuable asset and lays great emphasis on recruiting an organisational culture that creates potential leaders and performance orientation in employees. The staff of your company, at all levels, contributed significantly in gagging the overheads as the lowest possible levels, without compromising on the quality and efficiency of deliverables, which set in motion, a highly appreciated. Various employees benefit schemes are including implementation of Employees Stock Option Plan have been initiated by the company for their benefit.

There has been no material developments in the area of human resources and industrial relations remain good during the year. However, due to market conditions, the total employee strength has come down to 236 against 419 in previous year.

www.reportjun