

Annual Report 2002–2003

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As the world's leading travel company
we've been exploring the world
for more than 160 years now.

Our countless journeys have taken us
to every continent, and offered us a
better understanding of every culture.
Indeed, our travels have taught us to
appreciate and enjoy the
varied rhythms of this planet.

Rhythms that have inspired the most
moving performances on earth.

Over the years, we've clapped,
revelled and offered a hearty applause
to a thousand different dance forms.

Somewhere along the way, each step,
each beat has motivated us to
perfect our own performance

As we set the stage for this celebration, we present to you a class act that traipsed round the world and ended in the euphoric notes of a memorable ballet.

as a travel company.



## A passion for travel.

The swish of the skirts, the taut arms, the arched neck, the incessant heel taps...everything about the Flamenco dancer hints at her inner passions.

At Thomas Cook, it's a similar passion that drives us to explore the world.

No matter how often we've scaled a mountain, or crossed a river, our fascination for the world around us has only grown deeper.

Maybe that's what makes us India's leading travel company. Whether you are an individual traveller or a group traveller, we have a holiday package especially for you.

Our Leisure Travel Division can make you feel at home in over 44 countries around the world. Likewise, we help more than 50,000 tourists explore India every year.

You could say, our passion for travel has really taken us places.

## Kathakali

Kathakali is a delightful fusion of gestures and expressions. It's a 500-year old classical dance drama from Kerala, based on tales from the Mahabharata and Ramayana. Earlier, it was only performed in temples. Today, the artful finesse of a Kathakali dancer moves





## Expertise that moves money.

The Kathakali dancer has to master 24 basic mudras or hand gestures.

The expertise of a dancer is judged by how well he or she commands each gesture to express a tale or an emotion.

It's such expertise that inspires us when we're dealing with over 25 different currencies from around the world.

For 160 years, we've made it easier for man and his money to cross boundaries around the world. In India, we have 54 outlets in 16 cities, including 20 Foreign Exchange Bureaux across five major international airports.

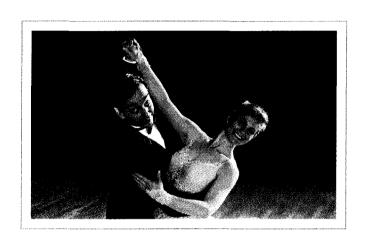
You can choose from a vast menu of innovative products and services.

The Cash Passport Card, for instance, enables you to withdraw local currency from over 8,40,000 Visa ATMs globally.

For urgent money transfers to India from anywhere in the world, you can rely on MoneyGram; while to send and receive money around the world, you can use our wire transfer services. There are many more products to meet your unique travel and foreign exchange remittance needs.

Everything to make sure that your money travels as comfortably as you do.





Confidence that takes your business places.

No other dance showcases teamwork more beautifully than the waltz. As they move in delightful synchrony, one can only be amazed at the confidence and trust shared between the dancers.

We too owe our confidence to the millions of travellers who trust us to take them around the world.

It's this confidence that spurs us to reach out to different places and different kinds of travellers.

In fact, we were the first to launch an exclusive suite of services for the corporate traveller.

Today, our Corporate Travel Division manages plans and budgets for distinguished national and multinational companies. Our large volumes and strategic alliances help us maximise the worth of every rupee spent by our clients. All this is backed by Thomas Cook's trademark customer service.

In other words, we make sure travelling on business is nothing less than a pleasure.

