

# NON-STOP BUSINESS KARNE KI AZAADI





**ANNUAL REPORT: 2022-23** 



# CORPORATE INFORMATION





#### **Board of Directors**

Mr. Satyananda Mishra – *Non-Executive Chairman and Independent Director* 

Mr. Shachindra Nath – Vice Chairman and Managing

Mr. Karuppasamy Singam - Independent Director

Mr. Abhijit Sen - Independent Director

Mr. Karnam Sekar – Independent Director

Mr. Hemant Bhargava - Independent Director

Mr. Rajeev Krishnamuralilal Agarwal – Independent Director

Mrs. Smita Aggarwal – Independent Director

Mr. Amit Gupta - Non-Executive Director

Mr. Chetan Kulbhushan Gupta – *Non-Executive Director* 

Mr. Manoj Sehrawat - Non-Executive Director



#### **Management Team**

Mr. Amit Mande – Chief Revenue Officer

Mr. Anuj Pandey - Chief Risk Officer

Mr. Kishore Lodha - Chief Financial Officer

Mr. Sunil Lotke - Chief Legal and Compliance Officer

Mr. J. Sathiayan - Chief Business Officer

Ms. Pia Shome - Chief People Officer

Mr. Rishabh Garg – Chief Technology Officer

Mr. Subrata Das – Chief Innovation Officer



#### **Audit Committee**

Mr. Abhijit Sen – Chairman

Mr. Satyananda Mishra

Mr. Karuppasamy Singam

Mr. Hemant Bhargava

Mr. Karnam Sekar

Mr. Rajeev Krishnamuralilal Agarwal

Mrs. Smita Aggarwal

Mr. Shachindra Nath

Mr. Amit Gupta



### Company Secretary and Compliance Officer

Ms. Namrata Sajnani



### Nomination and Remuneration Committee

Mr. Hemant Bhargava - Chairman

Mr. Satyananda Mishra

Mr. Abhijit Sen

Mr. Karuppasamy Singam

Mr. Karnam Sekar

Mr. Rajeev Krishnamuralilal Agarwal

Mrs. Smita Aggarwal

Mr. Amit Gupta

Mr. Manoj Kumar Sehrawat



#### Stakeholders Relationship Committee

Mr. Rajeev Krishnamuralilal Agarwal - Chairman

Mr. Karuppasamy Singam

Mr. Satyananda Mishra



## Corporate Social Responsibility Committee

Mr. Satyananda Mishra – Chairman

Mr. Rajeev Krishnamuralilal Agarwal

Mr. Shachindra Nath



#### **Compliance Committee**

Mr. Karuppasamy Singam – Chairman

Mr. Satyananda Mishra

Mr. Rajeev Krishnamuralilal Agarwal





#### **Risk Management Committee**

Mrs. Smita Aggarwal - Chairperson

Mr. Satyananda Mishra

Mr. Abhijit Sen

Mr. Karuppasamy Singam

Mr. Hemant Bhargava

Mr. Manoj Kumar Sehrawat

Mr. Shachindra Nath

Mr. Amit Gupta

Mr. Chetan Kulbhushan Gupta



#### **Asset Liability Committee**

Mr. Shachindra Nath - Chairman

Mr. Satyananda Mishra

Mr. Abhijit Sen

Mr. Karnam Sekar

Mrs. Smita Aggarwal

Mr. Hemant Bhargava

Mr. Manoj Kumar Sehrawat

Mr. Amit Gupta

Mr. Chetan Kulbhushan Gupta



#### **IT Strategy Committee**

Mrs. Smita Aggarwal – Chairperson

Mr. Abhijit Sen

Mr. Shachindra Nath

Mr. Rishabh Garg



#### **Registered and Corporate Office**

Equinox Business Park, Tower 3, 4th Floor, LBS Road, Kurla (W), Mumbai - 400 070



### Registrar and Share Transfer Agents

Link Intime India Private Limited

C 101, 247 Park, L B S Marg, Vikhroli (W),

Mumbai - 400 083

Tel: +91 22 49186000 | Fax: +91 22 49186060



#### **Statutory Auditors**

MSKA & Associates

602, Floor 6, Raheja Titanium

Western Express Highway, Geetanjali

Railway Colony, Ram Nagar, Goregaon (E)

Mumbai 400063, India

Tel: +91 22 6831 1600



#### **Debenture Trustees**

Beacon Trusteeship Limited

4C & D, Siddhivinayak Chambers

Gandhi Nagar, Opposite MIG Cricket Club

Bandra (East), Mumbai 400051, India

Tel: +91 22 2655 8759

Catalyst Trusteeship Limited

Windsor, 6th floor, Office No. 604

CST Road, Kalina, Santacruz

Mumbai 400098, India

Tel: +91 22 4922 0555

IDBI Trusteeship Services Limited

Asian Building, Ground Floor

17, R. Kamani Marg, Ballard Estate

Mumbai 400001, India

Tel: +91 22 4080 7022

MITCON Credentia Trusteeship Services Limited

1402/1403, Dalamal Tower

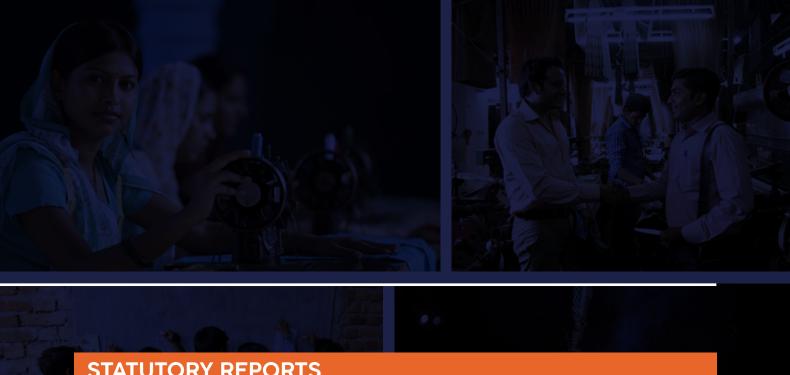
Free Press Journal Marg, 211, Nariman Point

Mumbai 400021, India

Tel: +91 22 2282 8200

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# EMPOWERING MSME ECOSYSTEM:





In today's fast-paced and highly competitive business landscape, Micro, Small, and Medium Enterprises (MSMEs) play a crucial role in driving economic growth and fostering innovation. These nimble enterprises are the backbone of our economy, contributing significantly to employment generation, innovation, and economic development. However, MSMEs often face unique challenges in accessing finance and navigating market complexities. At UGRO Capital, we recognized these challenges and embraced a data-driven approach to address them effectively.

This Annual Report highlights UGRO Capital's unwavering commitment to empowering the MSME ecosystem in India through data-driven solutions. In a rapidly evolving business landscape, we firmly believe that leveraging the power of data is the key to unlocking the immense potential of MSMEs and fuelling their growth.

One of the key factors hindering the growth of MSMEs is the difficulty in accessing formal and timely credit. Traditional lending institutions rely heavily on collateral-based lending, making it challenging for small businesses to secure funds for expansion and innovation. We firmly believe that a lack of timely credit prevents MSMEs from realizing their full potential, and that traditional lending parameters based on collateral and security are ineffective in a dynamic MSME space where funds are required quickly.

The digital revolution in finance has now opened up more avenues to meet their demand for funds. An optimal equation of digitisation & digitalisation has paved the way for innovative lending models. Cashflow based lending is one of the models that promises to help the MSMEs obtain much-needed credit. With the advent of GST (Goods & Services Tax), smaller entities are finding it advantageous to report the top line resulting in robust compliance. The GST records can then be combined with other financial parameters, such as bank statements and bureau reports, to judge an entity's repayment capabilities. With GST & banking-based models evolving & powerful machine learning

tools now available, the future of cash flow-based lending is bright.

The Central Government's planned interventions will further strengthen the cashflow model. Open credit enablement network or OCEN (pronounced O-ken), promises to unlock the next level in digital lending to MSMEs. OCEN has created a standard protocol for an interface between registered buyers, sellers & financers. With Open APIs available to all, this initiative will truly democratise availability of transaction data. The OCEN's first pilot is GeM Sahay – an e-marketplace for PSU (public sector undertaking) buyers & MSME sellers. UGRO Capital Ltd. is the first lender to get empanelled on the platform & has disbursed loans to MSMEs basis automated business rule engine on GeM Sahay.

The Account Aggregators (AA) initiative, another Central Government brainchild, will enable aggregation of all financial information, including account statements, mutual fund history, insurance policies, GST sales data, etc. Once the customer gives consent, lenders can access the information conveniently through a common interface. Members of the network will act as both financial information providers & users. Currently, most large banks & financial institutions are part of the network. More are scheduled to follow suit shortly depending on their technological readiness.

With more & more financial institutions getting access to this data & accepting the standard protocols, Cashflow based lending models to MSMEs will now find more takers. It augurs well for India's MSME segment, which will get access to easy & convenient credit.

Through advanced data analytics, machine learning, and artificial intelligence, UGRO Capital has revolutionized the way MSMEs access financial support. Our robust credit evaluation framework and data-driven solutions enable us to assess creditworthiness swiftly, customize financial products tailored to specific needs, and streamline loan processing for faster approvals. Our underwriting model GRO Score 3.0 is an enhancement of our proprietary scoring model GRO Score 2.0 and analyzes detailed GST transaction report of ~20,000



applications to perform statistical model fitment, as well as validation testing based on actual loan repayment performance. Over the last four years, the company has served over 48,000 customers in 4,000 different pin codes, analyzed over 93,000 bank statements, 34,000 GST records, and processed over 63,000 GRO Score logins. By shifting the focus from collateral to business fundamentals, UGRO Capital provides timely and customized credit solutions to MSMEs, enabling them to realize their growth aspirations.

Moreover, our collaborations with banks, technology providers, data aggregators, and industry stakeholders have further enhanced our ability to leverage data for the betterment of the MSME ecosystem. These partnerships enable us to constantly innovate and develop cutting-edge solutions that meet the evolving needs of MSMEs.

Our efforts have resulted in an impressive asset under management (AUM) of over INR 6,000 Cr, with a monthly net disbursement exceeding INR 500 Cr. Moreover, the growing off-book AUM of 40% reflects the widespread acceptance of our credit scoring model and underwriting framework within the banking industry. UGRO Capital's journey exemplifies the transformative potential of data in reshaping the MSME credit landscape in India.

We are delighted to report that FY23 has been a remarkable year for UGRO Capital, marked by robust

growth and achievement of key milestones. We have successfully completed our second equity capital raise of approx INR 340.50 in April/May 2023. The equity raise was via. preferential allotment of INR 240 Cr to IFU (Investeringsfonden for Udviklingslande) through Danish Sustainable Development Goals Investment Fund K/S which is an arm of Denmark Government and through a Qualified Institutions Placement (QIP) of up to INR 100.50 Crores. The growth capital from the funds raised will primarily be used for onward lending—this shall assist the MSME segment and take credit to the last mile. This capital raise will further enhance UGRO Capital's strong capital position and strengthen its balance sheet.

We have successfully launched our most awaited digital solution for small businesses. Our GRO X App enables small business owners, retailers, traders, professionals, and small manufacturers across India to obtain collateral-free instant credit for immediate working capital requirements and to manage their financial liquidity.

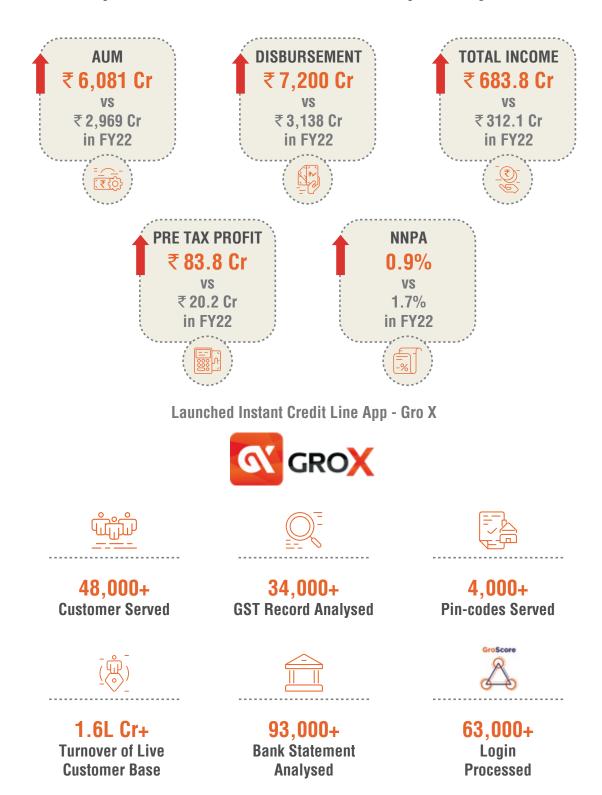
As we look ahead, we remain steadfast in our pursuit of empowering MSMEs through data-driven solutions. We are determined to expand our reach, improve our capabilities, and extend our support to a wider segment of the MSME ecosystem, creating a lasting impact on businesses, communities and the Indian economy.



# WHEN YOU GIVE INDIA'S MSMES THE FREEDOM TO GRO NON-STOP U GRO TOO



UGRO Capital, India's first listed fintech start-up announces its successful equity capital raise of INR 340.50 crores from marquee institutional investors in April/May 2023.



# **CHAIRMAN'S MESSAGE**

