

Summary of proceedings of the 13th Annual General Meeting

The 13th Annual General Meeting (AGM) of the Members of Ujjivan Financial Services Limited ('the Company') was held on Friday, August 04, 2017 at 3.30 P.M (IST) at Annex-II, No. 23-26, Grape Garden, No. 17th H Main, 6th Block, Koramangala, Bangalore – 560095, Karnataka.

Mr. Sanjeev Barnwal, Company Secretary and Compliance Officer welcomed the Members present at the meeting. He also informed that the Register of Directors and Key Managerial Personnel and the Register of proxies are available for inspection near the registration counters. He introduced the Board of Directors present in the meeting, Mr. K.R. Ramamoorthy (Chairman of Company as well as the Chairman of the Audit Committee and Risk Management Committee), Mr. Abhijit Sen (Independent Director and Chairman of Governance, Nomination and Remuneration Committee) and Ms. Sudha Suresh (Managing Director & CEO). He also introduced Mr. Sunil Patel (Independent Director and Part-Time Chairman of 'Ujjivan Small Finance Bank Limited') and Mr. Samit Ghosh (Managing Director & CEO of 'Ujjivan Small Finance Bank Limited') who were also present for the AGM of the Company.

Other Directors of the Company Mr. Jayanta Basu, Mr. Amit Gupta, Mr. Venkatesh Natarajan and Ms. Vandana Viswanathan expressed their profuse apologies for inability to make it for the AGM and had sought leave of absence.

The representative from Deloitte Haskins & Sells (Retiring Statutory Auditors), Mr. Abdul Majeed (Representative of Price Waterhouse Chartered Accountants LLP, appointing Statutory Auditors), Mr. Jayachandran, Practising Company Secretary (Secretarial Auditor), Mr. S. Kannan, Consultant Company Secretary (Scrutiniser) and representatives from Karvy Computershare Private Limited (Registrar and Transfer Agent) were present at the Meeting.

Mr. K.R. Ramamoorthy chaired the meeting. He welcomed the Members to the 13th Annual General Meeting of the Company and the requisite quorum being present, the meeting was called to order. The Chairman explained that due to prior commitment, the other Directors could not be present at the AGM.

The total number of shareholders of the Company as on the cut-off date i.e. July 28, 2017 was 87401. As per the attendance records 53 Members were present in the Meeting. The Chairman delivered his speech covering *inter alia* the financial performance of the Company, the demonetization effect and the efforts made by the Company to counter the challenges and the way forward. Mr. Samit Ghosh, MD & CEO of 'Ujjivan Small Finance Bank Limited provided an insight on the Company, the performance, the challenges and his vision moving forward. Mr. Abhijit Sen gave an overview on the whole transition journey of Ujjivan into the small finance bank.

The Company Secretary informed that the Company had provided the Members the facility to cast their vote electronically, on all resolutions set forth in the Notice. Members who were present at the AGM and had not cast their votes electronically were provided an opportunity to cast their votes through Insta-Poll Facility at the end the meeting. It was further informed that there would be no voting by show of hands. With the approval of the Shareholders, the notice of the AGM and the Auditors Report (which was free from any qualification) was taken as read.

The following items of business, as per the Notice of AGM dated April 27, 2017, were transacted at the meeting.

Ordinary Business:

1) Adoption of Financial Statements of the Company for the financial year ended March 31, 2017 and the reports of the Board of Directors ('the Board') and Auditors thereon.

Ms. Sudha Suresh, MD & CEO of the Company made a presentation on the financial performance of the Company for the FY 2016-17.





- 2) Declaration of Dividend of Rs. 0.80 per Equity Share for the year ended March 31, 2017
- Appointment of M/s Price Waterhouse Chartered Accountants LLP (FRN: 012754N/N500016) as the Statutory Auditors of the Company for a period of 5 (five) years starting with FY 2017-18, and the fixing of their remuneration
- To appoint a director in place of Mr. Amit Gupta who retires by rotation and being eligible offers himself for reappointment

Special Business:

- 5) To approve the appointment of Ms. Sudha Suresh (DIN: 06480567) as the Managing Director and Chief Executive Officer of the Company for a period of 3 years w.e.f. February 01, 2017
- To approve the revision in the limit of foreign shareholding in the Company from 49% to 47% and submission thereof to RBI

The Chairman invited the members to ask their queries and seek clarifications, if any. The Chairman requested Ms. Sudha Suresh, the MD & CEO of the Company and Mr. Samit Ghosh, MD & CEO of the Bank to respond to the queries raised at the AGM. The necessary clarifications and queries were duly addressed by the Company representatives.

The Board of Directors had appointed Mr. S Kannan (PCS No.13016 / FCS 6261) as the Scrutinizer to supervise the e -voting and ballot voting process. The Chairman authorized the Company secretary to declare the results of voting after receipt of Scrutinizer's Report and within 48 hours of the conclusion of the AGM.

The Chairman thanked the members for attending the AGM and declared that the resolutions set forth in the notice shall be deemed to be passed today and thereafter the meeting was concluded.

This is for your information and records.

Thanking you, Yours Sincerely,

For Ujjivan Financial Services Limited



Company Secretary and Compliance Officer



	UJJIVAN FINANCIAL SERVICES LIMITED	
Date of the AGM/EGM	04-08-2017	
Fotal number of shareholders on record date	87401	
No. of shareholders present in the meeting either in person or		
Promoters and Promoter Group:	0	
Public:	53	
No. of Shareholders attended the meeting through Video		:
Promoters and Promoter Group:	Not Applicable	
Public:	Not Applicable	

Resolution No.	1								
Resolution required: (Ordinary/	ORDINARY - Ado	ption of Financial S	tatements for the	FY 2016-17					
	No								
group are interested in the									
agenda/resolution?						N. CN.	O/ -CV-ton in	% of Votes	Votes Invalid
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	applicable)						100		86400
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Resolution No. Resolution required: (Ordinary/	ORDINARY - Dec	laration of Dividend	of 8% i.e. Rs. 0.8	0 per equity share for	r the year ended i	watch 31, 2017			
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Whether promoter/ promoter	No								
group are interested in the									
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Resolution No.

Resolution required: (Ordinary/
Special)

ORDINARY - Appointment of M/s Price Waterhouse Chartered Accountants LLP (FRN: 012754N/N500016) as the Statutory Auditors of the Company for a period of 5 (five) years starting with FY 2017-18, and the fixing of their remuneration "RESOLVED THAT pursuant to the provisions of Section 139, 141, 142, and other applicable provisions, if any, of the Companies Act, 2013, and the Companies (Audit and Auditors) Rules, 2014, including any modification, variation or re-enactment thereof, M/s Price Waterhouse Chartered Accountants LLP (FRN: 012754N/N500016) be and is hereby appointed as the Statutory Auditors of the Company for a period of 5 (five) years commencing from the conclusion of this 13thAGM till the conclusion of 18thAGM of the Company and that the Audit Committee and the Board of Directors of the Company be and are hereby authorised to fix their remuneration and other terms and conditions from time to time.

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group are interested in the	No								
agenda/resolution?	Mode of Voting	No. of shares	No. of votes	% of Votes Polled	No. of Votes -	No. of Votes -	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	70 01 1 0110	Votes Invalid
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blic- Non Institutions	Poll Postal Ballot (if	33181724	25902	0.4694	259023		0 100.000	0.0000	(
	applicable) Total		1028252				THE RESERVE OF THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN COLUMN TW		1725707
	Total	119643598							
esolution No.	SPECIAL To app	rove the appointme	ent of Ms. Sudha	Suresh (DIN: 064805	67) as the Manag	ing Director and	Chief Executive C	fficer of the Compan	y for a period
esolution required: (Ordinary pecial)	of 3 years w.e.f. Fe	bruary 01, 2017.	ont of Mis. Duana	(=====				M 85 3 8 10 2 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	
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Public- Non Institutions	E-Voting Poll Postal Ballot (if	5518172	24 100233		94 2590		0 100.00		
	applicable) Total		102824	14 18.63	37 102810		99.9		
	Total	11964359			10 613770	33 13	99.99	0.0022	8 804
Resolution No.	6					400/ to 470/ o	nd submission ther	eof to RBL x00D	
Resolution required: (Ordina Special)	ry/ SPECIAL - To ap	oprove the revision AGM notice for the	in the limit of for detailed resoluti	reign shareholding in on)	the Company Iro	III 4970 tO 4770 a	ind submission the		X TO SERVE
Whether promoter/ promoter group are interested in the								S. C.W.	Votes Inva
agenda/resolution? Category	Mode of Voting	No. of shares held (1)	No. of votes polled (2)	% of Votes Polle on outstanding shares	in favour (4)	- No. of Votes against (5)	favour on vote	% of Votes against on votes polled (00) (7)=[(5)/(2)]*10	DA-36/2910-66/04
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Public- Institutions	E-Voting Poll Postal Ballot (if	644618	51095	0.0	000	00	0.0	000 0.000	00
	applicable)	See Contraction / See	51095	951 79.2			0	100	0 86
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1 done- 1 ton mattations	Poll	,	259		0000	0023		0.000	
	Postal Ballot (if applicable)		10283		339 10281	000	1235 99	.988 0.0	12







FORM No. MGT-13 Report of Scrutinizer

[Pursuant to rule section 109 of the Companies Act, 2013 and rule 21 (2) of the Companies (Management and Administration) Rules, 2014 amended as on date]

Chairman / Authorised Person

UJJIVAN FINANCIAL SERVICES LIMITED
(CIN L65999KA2004PLC035329)

Grape Garden,
No. 27, 3rd 'A' Cross, 18th Main,
6th Block, Koramangala,
Bangalore 560095,

Dear Sir,

- I, S Kannan, Practicing Company Secretary, appointed as Scrutinizer for the purpose of the poll taken on the resolutions indicated in the Notice sent to the shareholders of the company through e-voting and by poll at the Annual General Meeting (AGM) of the company held on 4thAugust, 2017 at Annex. II, No. 23-26, Grape Garden, No. 17th H Main, 6th Block, Koramangala, Bangalore 560095, at 3.30 P.M, submit my report as under:
 - 1. The remote e-voting commenced from 31st July 2017 at 10.00 AM and concluded at 5.00 PM on 3rd August, 2017. The Company had sent the annual reports to 71,957 shareholders through e-mail out of which, 207 shareholders had exercised their rights in casting their votes thro remote e-voting system.
 - 2. Physical copy of the Annual Report was sent by Speed Post/Registered Post / Courier to 15657 shareholders.
 - 3. Amongst the 53 shareholders present at the AGM, 36 Shareholders had exercised their rights in casting their votes.
 - 4. The polling at the AGM was done through Instapoll facility provided by Karvy Computershare Private Limited, the Share Transfer Agent of the Company. The procedure for voting through the Instapoll was explained by the Company Secretary to the shareholders present at the meeting.
 - 5. After the result of the Instapoll was arrived at, I unblocked the votes cast through remote e-voting.
 - 6. The voting done through remote e-voting and Instapoll were diligently scrutinized and were reconciled with the records maintained by the Company/ Registrar and Transfer Agents of the Company and the authorizations / proxies lodged with the Company.

S KANNAN AND ASSOCIATES

Company Secretaries FCS 6261, PCS No. 13016, Firm No. S2017KR473100.

13, Ground Floor, 1st Main, Venkateswara Lay Out, Attiguppe, Vijayanagara, Bengaluru - 500040 Email: cs.skannan@gmail.com, Mobile: 98450 58441, www.kannancs.in





7. The results of the Poll are as under:

RES.	Resolution	E-VO	TING	Instapo	ll at AGM	To	tal	Result
NO.		For	Against	For	Against	For	Against	
1	Adoption of Financial Statements for the Year ended March 31, 2017.	61119277	125	259023	0	61378300	125	Passed with requisite majority
2	To declare dividend for FY 2016-17	61119327	125	259023	0	61378350	125	Passed with requisite majority
3	Appointment of Statutory Auditors of the Company	61118050	1402	259023	0	61377073	1402	Passed with requisite majority
4	To appoint a director in place of Mr. Amit Gupta (DIN: 02282600), who retires by rotation and being eligible offers for reappointment	53007097	6473048	259023	0	53266120	6473048	Passed with requisite majority
5	To approve appointment of Mrs. Sudha Suresh (DIN 06480567) as MD and CEO	61118010	1332	259023	0	61377033	1332	Passed with requisite majority
6	To approve the revision of the limit of foreign shareholding in the Company.	61118217	1235	259023	0	61377240	1235	Passed with requisite majority

For your information, details of the polling done through remote e-voting and polling done by members present at the AGM are given in **Annexure A**.

S KANNAN AND ASSOCIATES

Company Secretaries FCS 6261, PCS No. 13016, Firm No. S2017KR473100.

13, Ground Floor, 1st Main, Venkateswara Lay Out, Attiguppe, Vijayanagara, Bengaluru - 560040 Email :cs.skannan@gmail.com, Mobile : 98450 58441, www.kannancs.in

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On reckoning the voting rights of the Members f the Company, I report that all the resolutions shall stand passed with the requisite majority. The company is hereby instructed to put up the results on its web site and also that of the service provider and inform the Stock Exchanges.

I confirm that I am maintaining the registers received from the service provider electronically, in respect of the votes cast through remote e-voting and through Instapoll by the shareholders of the Company.

AND AS

PCS 13016 FCS 6261

Place: Bangalore

Date:5th August 2017

Encl: Annexure A as above.

For S Kannan And Associates

S Kannan Company Secretary

PCS No.13016 / FCS 6261

S KANNAN AND ASSOCIATES

UJJIVAN FINANCIAL SERVICES LIMITED

Ballot Control Report E-Voting & Instapoll ANNEXURE -A

Resolution No.	Resolution Description	Mode	Ballot Received	Total Votes	Favour- Ballots	Favour- Votes	Favour- %	Against- Ballots	Against- Against- Ballots Votes	Against- %	Abstain- Ballots	Against- Abstain- Abstain- % Ballots Votes	Abstain- %
1	Adoption of Financial Statements for the FY 2016-17	Electronic	207	61205852	205	61119277	99.86	1	125	0.00	1	86400	0.14
		Instapoll	36	259023	36	259023	100.00	0	0	0.00	0	0	0.00
	ТОТАL		243	61464875	241	61378300	99.86	1	125	0.00	1	86400	0.14
2	Declaration of Dividend of 8% i.e. Rs. 0.80 per equity share for the year ended March 31, 2017	Electronic	207	61205852	205	61119327	99.86	1	125	0.00	1	86400	0.14
		Instapoll	36	259023	36	259023	100.00	0	0	0.00	0	0	0.00
	TOTAL		243	61464875	241	61378350	99.86	1	125	0.00	1	86400	0.14
ω	Appointment of M/s Price Waterhouse Chartered Accountants LLP (FRN: 012754N/N500016) as the	Electronic	207	61205852	202	61118050	99.86	4	1402	0.00	1	86400	0.14
	Statutory Auditors of the Company for a period of 5 (five) years.	Instapoll	36	259023	36	259023	100.00	0	0	0.00	0	0	0.00
	TOTAL		243	61464875	238	61377073	99.86	4	1402	0.00	1	86400	0.14
4	To appoint a director in place of Mr. Amit Gupta (DIN: 02282600), who retires by rotation and being eligible,	Electronic	207	61205852	196	53007097	86.60	7	6473048	10.58	4	1725707	2.82
	offers himself for re-appointment.	Instapoll	36	259023	36	259023	100.00	0	0	0.00	0	0	0.00
	TOTAL		243	61464875	232	53266120	86.66	7	6473048	10.53	4	1725707	2.81
5	To approve the appointment of Ms. Sudha Suresh (DIN: 06480567) as the Managing Director and Chief Executive	Electronic	207	61205852	202	61118010	99.86	ω	1332	0.00	. 2	86460	0.14
	Officer of the Company for a period of 3 years w.e.f. February 01, 2017.	Instapoll	36	259023	36	259023	100.00	0	0	0.00	0	0	0.00
	TOTAL		243	61464875	238	61377033	99.86	w	1332	0.00	2	86460	0.14
6	To approve the revision in the limit of foreign shareholding in the Company from 49% to 47%.	Electronic	207	61205852	203	61118217	99.86	3	1235	0.00	1	86400	0.14
	C	Instapoll	36	259023	36	259023	100.00	0	0	0.00	0	0	0.00
	TOTAL		243	61464875	239	61377240	99.86	3	1235	0.00	1	86400	0.14



ANNUAL REPORT 2016 - 17



Awards & Accolades



 3^{rd} Best Place to Work For in India and 10^{th} Best Large Workplace in Asia

For the past seven years, Ujjivan Financial Services has been consistently ranked among the Top 25 Companies to Work For in India. In 2016, Ujjivan once again emerged as a top Indian company across industries, by becoming the 3rd Best Place to Work in India as per the survey conducted by the Great Place to Work Institute in coordination with The Economic Times.

Ujjivan continued its successful track record of being recognized as the #1 Best Place To Work For in the Microfinance domain, where employees perceive their work to be not just career investments but also, as an opportunity that helps them contribute to the society.

Ujjivan also ranked 10th in the Best Large Workplaces in Asia List in FY 16-17 and had the honor of being the only Indian organization in the list.

SKOCH Platinum Award for Inclusive Insurance and SKOCH Order of Merit

The Platinum Award is the highest independent honor given for Inclusive Insurance and was presented to Ujjivan Financial Services after taking into consideration multiple factors, including the company's financial inclusion initiatives, exceptional customer service, insurance penetration and for covering the highest number of lives through insurance. Ujjivan's focus on Education through its Common Group Training and Financial Literacy program, Assured Reach and Access, backed by a 100 % claim settlement ratio were the key factors instrumental for it winning this award.

Ujjivan was also awarded the SKOCH Order-of-Merit for qualifying amongst the Top 100 Projects in India. The Order-of-Merit award is bestowed on the top private and public organizations, recognizing them for their best practices and

governance models towards efficient implementation of social programs and service deliveries.

