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## **Vidhi Dyestuffs Manufacturing Limited**

**11<sup>TH</sup> Annual  
Report  
2003 - 2004**



# **VIDHI DYESTUFFS MANUFACTURING LIMITED** **ELEVENTH ANNUAL REPORT 2003 - 2004**

## **BOARD OF DIRECTORS**

<b>DIRECTORS</b>	:	<b>SHRI BIPIN M. MANEK</b> <i>Chairman &amp; Managing Director</i>
	:	<b>SHRI NARESH L. MODI</b> <i>Joint Managing Director</i>
	:	<b>SMT. PRAVINA B. MANEK</b>
	:	<b>SMT. ALKA N. MODI</b>
	:	<b>SHRI VIJAY K. ATRE</b>
	:	<b>SHRI PRAFULCHANDRA A. SHAH</b>
	:	<b>SHRI CHETAN P. BAVISHI</b>
<b>AUDITORS</b>	:	<b>M/s. BHUTA SHAH &amp; CO.</b> <i>Chartered Accountants</i>
<b>BANKERS</b>	:	<b>VIJAYA BANK</b> <b>BANK OF INDIA</b>
<b>REGISTERED OFFICE</b>	:	<b>51, ABHISHEK,</b> <b>303/307, SAMUEL STREET,</b> <b>MUMBAI - 400 003.</b>
<b>ADMINISTRATIVE OFFICE</b>	:	<b>E/27, COMMERCE CENTRE,</b> <b>78, TARDEO ROAD,</b> <b>MUMBAI - 400 034.</b>
<b>FACTORY</b>	:	<b>59-B, MIDC,</b> <b>DHATAV, ROHA,</b> <b>DIST. RAIGAD,</b> <b>MAHARASHTRA.</b>
<b>CORPORATE ADVISORS</b>	:	<b>M/s. MINIR SHAH &amp; ASSOCIATES</b> <i>Chartered Accountants</i>
<b>REGISTRAR &amp; SHARE TRANSFER AGENT</b>	:	<b>DYNAMIC SUPERWAYS</b> <b>&amp; EXPORTS LTD.</b> <b>RAINBOW PALACE, I.C. COLONY,</b> <b>CROSS ROAD NO. 5, BORIVLI (W),</b> <b>MUMBAI - 400 103.</b> <b>TEL. : 891 8257/893 7793.</b>

**NOTICE****TO THE MEMBERS**

NOTICE IS HEREBY GIVEN that the 11<sup>th</sup> Annual General Meeting of VIDHI DYESTUFFS MANUFACTURING LIMITED will be held on THURSDAY the 30TH SEPTEMBER, 2004 at 5.00 p.m. at E/27, Commerce Centre, 78, Tardeo Road, Mumbai - 400034 to transact the following business:

**GENERAL BUSINESS:**

1. To consider and adopt the Reports of the Auditors and the Directors and the Audited Accounts of the Company for the year ended 31<sup>st</sup> March, 2004.
2. To approve the interim dividend paid during the year by the Board of Directors.
3. To appoint a Director in place of Mrs. Alka N. Modi, who retires by rotation and being eligible, offers herself for reappointment.
4. To appoint a Director in place of Mr. Vijay K. Atre, who retires by rotation and being eligible, offers himself for reappointment.
5. To appoint Auditors and to fix their remuneration.

**NOTES**

1. A MEMBER ENTITLED TO ATTEND AND VOTE IS ENTITLED TO APPOINT A PROXY TO ATTEND AND VOTE INSTEAD OF HIMSELF AND A PROXY NEED NOT BE A MEMBER. The Proxy, in order to be effective, must be received by the Company not less than 48 hours before the commencement of the Meeting.
2. The Register of Members and Share Transfer Books of the Company will remain closed from Thursday, the 23<sup>rd</sup> September, 2004 to Thursday, the 30<sup>th</sup> September, 2004 (both days inclusive).
3. Members are requested to
  - (i) immediately intimate change of address, if any, to the Company/Registrar and Share Transfer Agents quoting reference to their Registered Folio Number.
  - (ii) write to the Company for any information about accounts at least 10 days in advance of the Annual General Meeting.
4. Members/Proxies should bring attendance slips sent herewith duly filled in, for attending the Meeting.

5. The Members are requested to dematerialize their shareholdings with their Depository Participants as the Company's Shares are traded compulsorily under demat mode in the Stock Exchanges.
6. As per the provisions of the Companies Act, 1956 facility for making nominations is available for shareholders in respect of the physical shares held by them. Nomination forms can be obtained from the Company's Registered Office.
7. Consequent upon amendment to Section 205A of the Companies Act, 1956 and introduction of Section 205C by the Companies (Amendment) Act, 1999, the amount of refund pertaining to share application money out of public issue remaining unpaid or unclaimed for a period of seven years from the date of transfer to Refund Account of the Company has been transferred to the Investor Education and Protection Fund set up by the Government of India and no payments shall be made in respect of any such claims by the Fund.  
Members who have not yet encashed their dividend warrant(s) for the financial year ended 31<sup>st</sup> March, 2001, 2002 and 2003, are requested to make their claims to the Company accordingly, without any delay.
8. Members, who are holding Shares in identical order of names in more than one Folio, are requested to apply to the Company/ Share Transfer Agents alongwith the relevant Share Certificates for consolidation of such Folios in one Folio.
9. As a measure of economy, copies of the Annual Report will not be distributed at the Annual General Meeting. Shareholders are requested to kindly bring their copies to the Meeting.
10. As per requirement of Clause 49 VI(A) of the Listing Agreements with Stock Exchanges, the particulars of Directors retiring by rotation and eligible for re-appointment are given in the Corporate Governance Section to this Annual Report

By Order of the Board  
For Vidhi Dyestuffs Manufacturing Limited

**Bipin M. Manek**  
Chairman & Managing Director

Place : Mumbai,  
Dated: 30th June, 2004



**VIDHI DYESTUFFS MANUFACTURING LIMITED****DIRECTORS' REPORT**

To,

The Members,

**VIDHI DYESTUFFS MANUFACTURING LIMITED**

Your Directors have pleasure in presenting 11th Annual Report together with the Audited Statement of Accounts for the financial year ended 31st March, 2004.

**FINANCIAL RESULTS:**

	Current Year Rs. In Lakhs	Previous Year Rs. In Lakhs
Profit before providing for Depreciation	401.26	349.08
Less : Depreciation	71.11	65.03
Profit after Depreciation	330.15	284.05
Less : Provision for Taxation	64.38	59.40
Profit after Tax	265.77	224.65
Add : Profit brought forward from previous year.	580.40	434.41
	846.17	659.06

**APPROPRIATIONS:**

Interim Dividends	74.92	NIL
Proposed Final Dividend	NIL	49.95
Corporate Dividend Tax	9.60	6.24
Transfer to General Reserve	26.57	22.47
Earlier Years Deferred Tax Liability	NIL	NIL
Balance Profit Carried to Balance Sheet	735.08	580.40

**DIVIDEND:**

Your Directors have already paid an interim dividend of Rs. 1.50 per share during the year ended 31<sup>st</sup> March, 2004 on 8<sup>th</sup> March, 2004. In order to conserve resources, your directors do not recommend any final dividend for the year.

**OPERATIONS:**

During the year under review your Company has achieved a turnover of Rs. 29.78 Crores as compared to Rs.21.21 Crores in the earlier year registering a growth of 40%.

During the year under review your Company has earned a net profit of Rs. 3.30 crores as compared to Rs. 2.84 crores in the earlier year. The Company has manufactured 752 tons of Food colours against 677 tons in the earlier year.

Your company continues its strong growth on account of the well-patronized customers and persistent marketing efforts. Your company continues to utilize the capacity to the extent of 100%. Your company has continued to utilize the production capacity of other plants and the food colours are manufactured by them as per specifications and under the supervision of your company's technical team. Your directors are developing various strategies to enhance the rate of growth. Your Company continues to maintain its lead position in export of Food Colours. Your company continues to benefit from economies of scale. Your company is facing cut-throat competition and there is a severe pressure on margins, still it has been able to earn good profits.

In the current year, continuous orders continue to flow in from international customers due to the continuous efforts of the marketing team. Your directors are treading cautiously and holding back expansion plans because creating a green field plant would require a gestation period and valuable sales could be lost. The production capacities of other plants are dedicated to your company. Your directors are confident that they would be able to implement their expansion plans soon.

**DIRECTORATE:**

Smt Alka N. Modi retires at the ensuing Annual General Meeting. Being eligible, offer herself, for reappointment as Director. Your Directors recommend her reappointment.

Shri Vijay K. Atre retires at the ensuing Annual General Meeting. Being eligible, offer himself, for reappointment as Director. Your Directors recommend his reappointment.

**CORPORATE GOVERNANCE:**

Pursuant to Clause 49 of the Listing Agreements with the Stock Exchanges, the Company continues to implement the various measures of Corporate Governance during the current year. The Corporate Governance Report is enclosed as per Annexure 1.

**PARTICULARS OF THE EMPLOYEES:**

There are no employees to whom the disclosure requirement u/s.217 (2A) of the Companies Act, 1956 read with the Companies (Particulars of Employees) Rules, 1975 as amended apply.

**CONSERVATION OF ENERGY, TECHNOLOGY ABSORPTION AND FOREIGN EXCHANGE EARNINGS AND OUTGO:**

The information as per Section 217(2A) of the Companies Act, 1956 read with the Companies (Disclosure of particulars in the report to the Board of Directors) Rules, 1988 is given in Annexure 2 forming part of this report.

**POLLUTION CONTROL:**

The Company has taken steps to control pollution of effluents, dust and emission from chimneys etc. Samples are periodically drawn and



**11TH ANNUAL REPORT 2003 - 2004**

reports are submitted to Pollution Control Board to ensure compliance with the standard.

**INSURANCE:**

All the properties and insurable interest of the Company including Buildings, Plant and Machinery are adequately insured.

**DIRECTORS' RESPONSIBILITY STATEMENT:**

As required under Section 217 of the Companies Act, the Directors hereby confirm that:

- i) In the preparation of the annual accounts, the applicable accounting standards have been followed along with proper explanation relating to material departures;
- ii) The Directors have selected such accounting policies and applied them consistently and made judgement and estimates that are reasonable and prudent so as to give a true and fair view of the state of affairs of the Company at the end of the financial year and of the profit of the Company for that period;
- iii) The Directors have taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the provisions of Companies Act, 1956 for safeguarding the assets of the Company and for preventing and detecting fraud and other irregularities to the best of their knowledge and ability;
- iv) The Directors have prepared the Annual Accounts on a going concern basis.

**AUDITORS AND AUDITORS REPORT**

M/S. Bhuta Shah & Co, Chartered Accountants, as Auditors of the company hold office until the conclusion of the ensuring Annual General Meeting and are recommended for reappointment. The notes to the accounts are referred in the auditors report are self - explanatory and, therefore do not call for any further comments

**ACKNOWLEDGEMENT:**

Your Director take this opportunity to place on record their deep sense of gratitude and appreciation to the banks, financial institution Central and state government authority for their guidance and support. Your Directors are also grateful to the customers, suppliers and business associates of the company for their continued co- operation and support. Your Directors also wish to record their appreciation of the employees for the commitment, dedication and hard work put in them at all level in contributing to the growth of the company. Your Directors are also deeply grateful to the shareholders of the company for their confidence shown in them.

By order of the Board  
For Vidhi Dyestuffs Manufacturing Limited

Place: Mumbai  
Dated: 30th June, 2004

**Bipin M. Manek**  
Chairman & Managing Director

**ANNEXURE TO THE DIRECTORS' REPORT**

Disclosure of particulars with respect to conservation of energy, technology absorption and foreign exchange earnings and outgo as required under the Companies (Disclosure of particulars in the Board of Director's Report) Rules, 1988.

**1. CONSERVATION OF ENERGY :****A. Details of Power and Fuel consumption :**

			Current Year	Previous Year
a. Electricity				
Purchased and consumed	:	UNITS	13,68,425	13,61,616
	:	TOTAL AMOUNT	48,03,430	51,53,830
	:	RATE PER UNIT	3.51	3.79
b. Furnace Oil				
	:	LITRES	9,03,987	9,20,171
	:	TOTAL AMOUNT	92,35,791	91,86,272
	:	RATE PER LITRE	10.22	9.98

**B. Details of consumption per Unit of Production :**

PER KILO OF DYES	:			
Electricity	:	UNITS	1.27	1.73
Furnace Oil	:	LITRES	0.84	1.17

**2. FOREIGN EXCHANGE EARNINGS AND OUTGO :**

			(Rs. In Lakhs)
FOB VALUE OF EXPORTS		2691.42	1839.31
EXPENDITURE IN FOREIGN EXCHANGE		248.99	135.91

On behalf of the Board of Directors

Place : Mumbai  
Dated : 30th June, 2004

**BIPIN M. MANEK**  
Chairman & Managing Director





**VIDHI DYESTUFFS MANUFACTURING LIMITED****MANAGEMENT DISCUSSION & ANALYSIS****1) Industry Structure and Development**

"Vidhi" manufactures the full range of Food colours encompassing several different sectors. The Company's products being meant for industrial use, the demand for its products is derived directly from its customers and end-users, which in turn span a large and diverse industry spectrum.

**Edible Food Colours**

"Vidhi" manufactures edible food colours as ingredients for foodstuffs, pharmaceuticals, dairy products, soft drinks and cosmetic industries. The company is among the acknowledged leaders in the challenging areas in large volumes of the colours. The company serves the needs of various industries. Overall the food colour industry is characterized by a high degree of fragmentation and the excess capacity thus created has resulted in aggressive competition, which has created pressure on its gross margin both in the domestic and overseas markets. The company is exploring new avenues of applications to widen the customer base and improve capacity utilisation.

Vidhi has successfully entered the field of food colours to primarily cater to niche applications. These specialties enhance performance characteristics of a variety of products resulting in value added end products for different market segments.

**2) Opportunities**

On account of stringent pollution control regulations and high cost of labour, the manufacturers of food colours in developed countries are curtailing their Production activities. Thus the demand of food colours has increased substantially from the overseas market.

**3) Threats, Risks and Concerns**

Fluctuation in foreign currency can not be anticipated at tendering stage and hence the currency risk in export sales continues for a considerable period.

Increased competition from small units based in Gujarat is a matter of concern in the future.

**4) Performance**

Sales for the year 2003-04 were higher by 40% buoyed largely by a significant increase in manufacturing. The plant utilization capacity continues to be utilized at 100%. Production for enhanced sales is being outsourced.

The business performance continues to be robust inspite of cutthroat competition.

The improved business performance was also partly on account of the maximum efforts to reach out the prospective customers in untouched areas of the world and eco - friendly production practice.

This positive trend is likely to be maintained in the next year.

**5) Outlook**

The outlook for the company as a whole is satisfactory. Since its product portfolio spans a variety of markets, it may not be significantly impacted by adverse trends in any one industry.

The overall outlook promises to be bright during the current year. Nevertheless, the continuing rise in prices of key raw materials is a cause for concern particularly since the Company is unable to increase its prices in a competitive market. The focus will have to be on further improving the internal cost structure while selectively increasing prices on some products.

**6) Adequacy of Internal Control**

The company has effective internal control systems commensurate with the size of the company. The internal audit department conducts audits of the performance of various departments, functional and locations and also statutory compliances based on An Annual Audit Plan. They report their observations / recommendations to the Audit Committee of the Board of Directors. The audit committee reviews the audit observations and follows up on the implementation of the suggestions and remedial measures and also recommends increased scope of coverage, if necessary.

**7) Financial and operational performance****(i) Highlights of Financial performance:**

Item	2003-04	2002-03	(Rs. lakhs) Change (%)
Turnover	2977.57	2121.01	+40.38
Other income	145.69	168.55	-13.56
Sub-total (1+2)	3123.26	2289.56	+36.41
Total Expenditure (excluding interest)	2771.14	1965.44	+40.99
Profit before interest and Tax.	352.12	324.14	+8.63
Operating margin	11.27%	14.16%	-20.41
Profit after Tax	265.77	224.65	+18.51
Return on Capital Employed	19.92%	19.45%	+2.26
Inventory Turnover-Times	0.05	0.08	-37.5
Current Ratio	2.6:1	5.72:1	-53.32
Debt : Equity Ratio	0.2	0.31	-35.48

**(ii) Operational performance**

The sales turnover during the year increased to 29.78 Crores compared to Rs.21.21 Crores in the earlier year.

Operating margins faced severe pressure on account of cutthroat competition. The Company's continues to put efforts to reduce costs, improve yields and introduce new products. Exports during the year increased to Rs. 26.91crores as against Rs. 18.39 crores in the earlier year.

**Cautionary Statement**

Statements in this Report, particularly those which relate to Management Discussion and Analysis, describing the Company's objectives, projections, estimates and expectations may constitute "forward looking statements" within the meaning of applicable laws and regulations. Actual results might differ materially from those either expressed or implied.

**8) Human Resources / Industrial Relations**

Industrial relation remained cordial without any disruption of manufacturing activity.

The company has identified and assessed the competencies of Managers to develop their potential through training and management development activities and various measures are underway to maintain a high motivation level of human resources.

**Safety and Ecology**

The factory at Roha continues to achieve considerable success in the prevention of accidents by adhering to strict guidelines. The Company's factory completed the second full year of "No Reportable Accidents". This was made possible by strict adherence to laid down ISO standards, whereby calibration of instruments and safety interlocks were checked as per planned schedules. Maintenance of all equipments and testing thereof was carried out as per statutory requirements.

Refresher Annual Safety Training Programmes of all concerned, which also include contractors, were conducted to enhance awareness of safety standards. A greater degree of participation / involvement of workers in safety matters attained of holding periodical shop floor safety meetings.

In addition to continuous efficient operations of the effluent treatment plant at the factory, promotion of general awareness amongst the employees of the Company by training at all levels, has provided good results with regard to pollution control and conservation of natural resources like waste and fuel. Solid waste is regularly disposed of by incineration or in other appropriate manner as per statutory requirements.

The Company is looking forward to further improving its commitments to environment and ecology.

Strict adherence to maintenance schedules has also reduced downtime of critical equipments, which in turn increased operational efficiency and reduced costs.

## CORPORATE GOVERNANCE

### Company Philosophy:-

The Company's corporate Governance philosophy encompasses not only regulatory and legal requirements, such as forms of Listing agreement with stock Exchange but also several voluntary practices at superior level of Business, ethics, effective supervision and enhancement of shareholder value.

### BOARD OF DIRECTORS:

As on date of this report the Board of Directors of the company consists of seven members comprising of five members of independent, professionally competent and acclaimed non- Executive directors. Out of the seven Directors the company have three Independent Directors.

Sr. No.	Name of the Director(s)	Executive/Non-Executive/ Independent	No. of other Directorship in Public Limited Companies	No. of other Board Committees as	
				Chairman	Member
Mr. Bipin M. Manek		Executive-Chairman & Managing Director	NIL	1	NIL
Mr. Naresh L. Modi		Executive - Joint Managing Director	NIL	NIL	1
Mrs. Pravina B. Manek		Non-Executive	NIL	1	2
Mrs. Alka N. Modi		Non-Executive	NIL	1	2
Mr. Vijay K. Atre		Non-Executive, Independent	NIL	1	1
Mr. Prafullchandra A. Shah		Non-Executive, Independent	NIL	NIL	1
Mr. Chetan P. Bavishi		Non-Executive, Independent	NIL	NIL	1

### Attendance Record Of The Directors:

During the Financial Year 2003-2004, Meetings of Board of Directors were held on the following days :-

29<sup>th</sup> April 2003, 30<sup>th</sup> June 2003, 31<sup>st</sup> July 2003, 30<sup>th</sup> September 2003, 31<sup>st</sup> October 2003, 31<sup>st</sup> January 2003, 8<sup>th</sup> March 2004

Annual General Meeting was held on 30<sup>th</sup> September 2003.

The Attendance of Directors at the Board Meetings and Annual General Meeting were as under :

Directors	Number of Meetings		Attendances at the last Annual General Meeting
	Held	Attended	
Mr. Bipin M. Manek	7	7	Yes
Mr. Naresh L. Modi	7	7	Yes
Mrs. Pravina B. Manek	7	7	Yes
Mrs. Alka N. Modi	7	7	Yes
Mr. Vijay K. Atre	7	7	Yes
Mr. Prafullchandra A. Shah	7	7	Yes
Mr. Chetan P. Bavishi	7	6	Yes

Agenda for each Board Meeting were sent along with notes on agenda items about a week in advance to the Board Members. Matters discussed at these Board Meetings related to among others, review of annual plan, quarterly results of the Company, minutes of meetings of audit committee, observations of the Audit Committee statutory compliances by the Company, sale and purchase of investments etc.

### Audit Committee:

The Audit Committee consists of the following Directors:

Mr. Vijay K. Atre	Chairman	Non-Executive, Independent
Mr. Prafullchandra A. Shah	Member	Non-Executive, Independent
Mr. Chetan P. Bavishi	Member	Non-Executive, Independent
Mrs. Pravina B Manek	Member	Non-Executive
Mrs. Alka N Modi	Member	Non-Executive

The Chairman of the Audit Committee has briefed the Board of Directors, about the Audit Committees observations on various issues discussed at its meetings. Minutes of the Audit Committee Meetings are also circulated to all the Board Members along with agenda of the subsequent meeting.

All the suggestions / recommendations of the Audit Committee during the financial year 2003-04, have been accepted by the Board of Directors.



**VIDHI DYESTUFFS MANUFACTURING LIMITED**

The attendance record of each member of the Audit Committee at the Meeting held on 29<sup>th</sup> April 2003, 30<sup>th</sup> June 2003, 31<sup>st</sup> July 2003, 31<sup>st</sup> October 2003 & 31<sup>st</sup> January 2004 is as follows:

Name	Non-Executive/Independent	Numbers of Meetings	
		Held	Attended
Mr. Vijay K. Atre	Non-Executive, Independent	5	5
Mr. Prafullchandra A. Shah	Non-Executive, Independent	5	5
Mr. Chetan P. Bavishi	Non-Executive, Independent	5	5
Mrs. Pravina B. Manek	Non-Executive	5	5
Mrs. Alka N. Modi	Non-Executive	5	5

**Shareholders/Investors Grievances**

The Shareholders/Investors Grievance Committee consists the following Directors;

Mrs. Pravina B. Manek	-	Chairman
Mrs. Alka N. Modi	-	Member
Mr. Vijay K. Atre	-	Member

**Terms of Reference**

- Review the existing Investors Redressal System and suggest measures for improvement.
- Review the report of Registrars and Share Transfer Agents about investor's grievances and follow up for the necessary action taken for redressal thereof.
- Suggest improvement in investor's relations.
- Consider and take on record the Certificate from practicing Company Secretary under Clause 47 of the Listing Agreement.
- Consider appointment/reappointment of Registrars and Share Transfer Agents and review terms and conditions of their appointments, their remuneration, service charges, fees etc.
- Consider and take on record the Secretarial Audit certificate issued by practicing Company Secretary certifying that the aggregate number of equity shares held in depositories and in physical form tally with the total number of shares issued, listed and admitted share capital.

The meeting of Investors Grievance Committee was held on 30th June 2003, 31<sup>st</sup> July 2003, 31<sup>st</sup> October 2003 & 31<sup>st</sup> January 2004.

The details of Complaints received and redressed during the financial year 2003 – 2004 are as under;

Sr.No	Particulars	Correspondences	
		Received	Redressed / attended
<b>Complaints</b>			
1	Non-Receipt of Share Certificates	2	2
2	Non-Receipt of Dividend Warrants	4	4
3	SEBI/Stock Exchanges / Forums/Legal	-	-
4	Misce. Complaints	1	1
<b>Requests from Shareholders</b>			
5	Change of Address	2	2
6	POA/Mandate/Bank Details	-	-
7	Exchange/ Redemption	-	-
8	Deletion/Transmission	-	-
9	Ind Bond / Affi. For Duplicates	-	-
10	Div/RO for revalidation	-	-
11	Filing / Acknowledgement / Misce.	-	-
<b>Total</b>		<b>9</b>	<b>9</b>

All Share transfer and correspondence thereon are handled by the Company's Registrars and Share Transfer Agents viz. Dynamic Superways & Exports Limited. Rainbow Palace. I. C. Colony Cross Road No. 5, Borivili (W), Mumbai - 400 103.

Secretarial Officer, Mr. Mahesh Jani, has been appointed as the Compliance Officer, as required by the Listing Agreements entered into by the company with Bombay and National Stock Exchanges. He has been entrusted the task of overseeing the Share Transfer work done by the Registrars and Share Transfer Agents and attending to grievances of the Shareholders and Investors intimated to the Company directly or through SEBI and Stock exchanges. All complaints / grievances intimated during the year, have been resolved within a maximum period of 30 days of their intimations.

There are no pending legal matters, in which the Company has been made a party, before any other Court(s)/ Consumer Forum(s)/ Consumer Forum(s) etc., on Investors grievances.

